



EUROPEAN ANTI-FRAUD OFFICE

The Director-General

**Ms Monika Hohlmeier**  
Chair of the Committee on  
Budgetary Control (CONT)

European Parliament  
Rue Wiertz, 60  
1047, Brussels

Brussels

**Subject: Report on the OLAF's Content Management (OCM) project**

Dear Ms Hohlmeier,

I am writing to inform the European Parliament about OLAF's Content Management (OCM) project as recommended by the Commission's Internal Audit Service in its audit report on OLAF's "IT project management practices" of 12 June 2019 (IAS recommendation No4 on "OCM cost management").

The OCM project aims at developing a case management information system for the investigative activities of the Office. It is a response to users' needs for flexible electronic workflows for cases and documents, digital signing, reporting, statistics, and strict security and access control to sensitive information. The first system version was released in October 2016 but the system has been in development since then.

The total cost of the OCM project for the period 2012-2018 was EUR 15.38 Million and the estimated cost for the period 2019-2021 is foreseen to reach EUR 9.63 Million. Detailed information about the project's cost over the years can be found in Annex 1. It should be noted that the development of OCM followed the Commission's IT governance rules and that costs are comparable with those of information systems of similar requirements, size and complexity.

The above amounts cover all costs: OLAF resources and external providers, as well as software, hardware, hosting, training and support.

OCM will be fully operational by December 2020, and then enter in a lower cost maintenance mode.

Yours sincerely,

*p.o. U. Hofmann*  
Ville ITÄLÄ

Enclosure: Annex 1 Detailed OCM costs

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