

Name of service	Web site	Wikipedia	Provider	Provider location	Hosting	Open source	Price	User limit
Zoom	Zoom	wiki zoom	Zoom Video Communication Inc.	San Jose, CA, U.S.	self-hosting possible in Business plan	no	4 plans	
GoToMeeting	GoToMeeting	wiki GoToMeeting	LogMeIn	Boston, MA, U.S.	both in cloud and on-premise hosting available	no	3 plans	
GoToWebinar	GoToWebinar	N/A	LogMeIn	Boston, MA, U.S.	only web-based	no	3 plans	
CyberLink U Meeting	CyberLink U Meeting	wiki Cyberlink	CyberLink Corp.	New Taipei City, Taiwan	no self-hosting	no	4 plans	
BlueJeans	BlueJeans	wiki BlueJEans	BlueJeans Network	San Jose, CA, U.S.	Premise-to-Cloud Integration in Enterprise plan	yes GitHub	3 plans	
Google Hangouts Meet	Google Hangouts Meet	wiki GHangouts	Google LLC	Mountain View, CA, U.S.	no self-hosting	no	free	100

Cisco WebEx	Cisco WebEx	wiki WebEx	Cisco Webex, BT cloud (for the EP setup), Cisco	The Netherlands, but the parent company is US based	no self-hosting	no	4 plans	300
Cisco Jabber	Cisco Jabber	N/A	Cisco	U.S.	self-hosting possible	no		2
Cisco Webmeeting	Cisco Webmeeting	N/A	Cisco	The Netherlands, but the parent company is US based	self-hosting possible	no		10 in personal room, 25 in booked room
Skype for Business	Skype for Business	wiki SkypeforB	Microsoft	Redmonds, WA, U.S.	no self-hosting	no	free	250
Microsoft Teams	MS Teams	wiki MSTeams	Microsoft	Redmonds, WA, U.S.	no self-hosting, cloud only	no	free w/office365 subscription	300
Jitsi	Jitsi	wiki Jitsi	8x8 Inc.	Campbell, CA , U.S.	self-hosting possible	yes GitHub	free	75
Bigbluebutton	Bigbluebutton	wiki Bigbluebutton	Bigbluebutton Inc.	Ottawa, Canada	Only self-hosting possible	yes Github	free	100
Apache OpenMeetings	Apache OpenMeetings	Wiki AOM	ASF (Apache Software Foundation)	U.S.	self-hosting possible	has OS components	free	N/A
Apple FaceTime	Facetime	wiki FT	Apple Inc.	Cupertino, CA, U.S.	no self-hosting	no	free	32

Forum Vision	hopin.to		Forum Europe	UK	no self-hosting	no	size-dependent	
Pexip	pexip.com		Pexip Europe	Norway	Only self-hosting possible	no		
Tixeo	tixeo.com		Tixeo	France	self-hosting possible	no		
Wire Enterprise	wire.com		Wire	Switzerland	self-hosting possible	no		4
Whereby	whereby.com		Whereby	Norway	no self-hosting	no	3 plans	50

Web client	Desktop client	Mobile client	Telephone calls	Screen sharing	Moderation ¹	Hand raising	Recording	Room splitting	Link	Complete	Transfers outside of EU
(yes)	yes	yes	yes, add-on	yes	yes	yes	yes	yes, 50 max	Zoom PP	yes	yes, mainly U.S.
yes	yes	yes	yes	yes	yes	no	yes	no	GoToMeeting PP	Common LogMeIn PP, referring to the use of websites not of the product.	yes, U.S. and global
yes	yes	yes	yes	yes	yes	yes	yes	no	GoToWebinar PP	Common LogMeIn PP, referring to the use of websites not of the product.	yes, U.S. and global
yes (Chrome)	yes	yes	no	yes	yes	no	yes	no	U Meeting PP	no, DPO contact missing	yes, global
yes	yes	yes	yes	yes	yes	yes	yes	yes	BlueJeans PP	no, Art. 6 GDPR legal bases missing !	yes, mainly U.S.
yes	yes	yes	yes	yes	yes	yes, 'nod' extension	yes	(yes)	Google PP	yes	yes

yes	yes	yes	yes	yes	yes	yes	yes	no	Cisco PP	yes, except naming a DPO	yes, 12 data centres worldwide; costumer-generated data stored on the closest server, for us this is Amsterdam, NL. WeBex Analytics data is stored in CA/TEX, U.S, billing data in TEX/NC U.S.
no	yes	yes	no	yes	no	no	yes	no	Cisco PP		
yes	yes(via Jabber)	yes (via Jabber)	yes	yes			yes	no	Cisco PP		
yes	yes	yes	yes	yes	no	no	yes	no	Skype for B PP	yes, except naming a DPO	yes
yes	yes	yes	yes	yes	only channel moderation	yes	yes	no	MS Teams PP	yes, except naming a DPO	yes, with additional information on the location of data at rest
yes (Chrome)	yes	yes	yes	yes	yes	no	yes	no	Jitsi PP	yes, together with 8x8 Company Privacy Notice	yes
yes (Chrome, Ff)	yes	yes	yes (VoiP needed)	yes	yes	yes	yes	yes	BigBlueButton PP	yes (listing only consent as legal basis, strange given the purposes include legal process, "emergency to protect the personal safety of any person")	no indication in PP
	yes	no	yes	yes	yes		yes	yes			
no	yes	yes	yes	yes	no	no	yes	no	FT PP	yes (except no DPO, only a contact sheet for regions/countries)	yes, personal information of EU/EEA users is controlled by Apple Distribution International Limited in Ireland, and processed on its behalf by Apple Inc

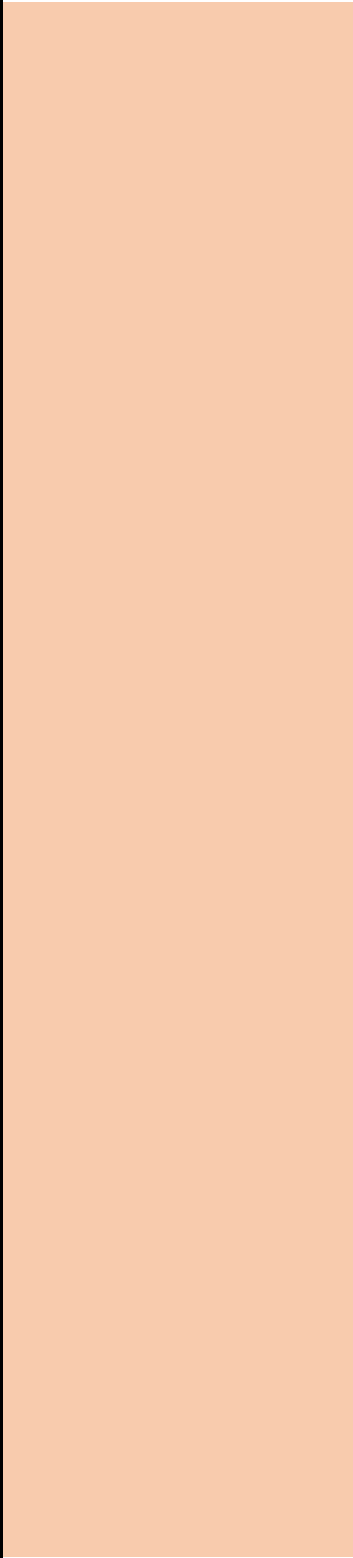
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Purposes ⁴	PD shared with non-processors	Data Processing Addendum	Link	Complete	Compliant banner	3rd party trackers		End-to-end encryption	User premissions
data centers performance monitoring; aggregated data analytics; respond to support requests; product development; personalised marketing	legal advisors for legal reasons; third party service providers such as public cloud storage vendors, carriers, payment processor	not available	Zoom CP	specific cookies are not listed				no	
research and analysis; data analysis, incl. automated systems and ML for service improvement; personalised marketing communication;	third party service providers; business partners; affiliated companies within the corporate structure; as needed for legal purposes	LogMeIn DPA	integrated in privacy policy, section 3	specific cookies are not listed				no, session data protected by 128-bit AES encryption	
research and analysis; data analysis, incl. automated systems and ML for service improvement; personalised marketing communication;	third party service providers; business partners; affiliated companies within the corporate structure; as needed for legal purposes	LogMeIn DPA	integrated in privacy policy, section 3	specific cookies are not listed				no, session data protected by 128-bit AES encryption	
advertising and direct marketing; provide support and assistance, costumer feedback, further marketing research and data analysis; to meet conract obligations (no details which)	business partners; service vendors; authorized third-party agents or contractors in order to provide Service	not available	integrated in privacy policy, section 3	specific cookies are not listed				only in Enterprise plan	
no explicit list available; advertisment and marketing; product development; to answer to customer requests	business partners, costumers, suppliers, service providers, vendors; auditors, legal advisors, other professional advisors; credit reference agencies	not available	BlueJeans CP	specific cookies are not listed				supports standards-based encryption (AES-128)	
service development; provide personalized services, content and ads; measure performance; improve safety and reliability of service	no data sharing with external companies except: with consent; with domain administrators and reseller who manage accounts; for external processing to affiliates; for legal reasons	not available	not available					yes	

direct marketing; system diagnostics and product developpment; research and analysis of aggregated data	Cisco business partners and vendors, competent DPA or other authority, law enforcement officials and government authorities	not available	not available					yes (see https://www.cisco.com/c/dam/en/us/products/collateral/conferencing/webex-meeting-center/white-paper-c11-737588.pdf)	
								yes (see https://www.cisco.com/c/dam/en/us/products/collateral/conferencing/webex-meeting-center/white-paper-c11-737588.pdf)	
direct marketing; system diagnostics and product developpment; research and analysis of aggregated data	business partners, third parties for legal purposes if needed	Microsoft DPA	Microsoft Cookies	specific cookies are not listed				yes	
diagnostics, service development, direct marketing	business partners, third parties for legal purposes if needed	Microsoft DPA	Microsoft cookies	specific cookies are not listed				yes	
product development	affiliates, a limited number of third-party business partners, service providers, vendors, suppliers and other contractors for the purpose of assisting in providing, managing, deploying, enhancing, or improving services.	not available	not available					yes	
service development; personalized service provision; direct marketing; phone numbers for secondary fraud protection detection	affiliates; third party service providers; disclosure for legal requests or process;	not available	not available	not available				yes (depends on configuration)	
internal purposes, e.g. auditing; direct marketing; product development; research and analysis with anonymised/aggregated data	affiliated service providers; for legal purposes to public and governmental authorities within or outside the country of residence	not available	Apple Use of Cookies	specific cookies are not listed				yes (incl. videostreams)	

								Probably no. See section 8.1 of the privacy policy "Please be aware that internet transmissions are never completely private or secure and that any message or information you send on or using Hopin may be read or intercepted by others, even if there is a special notice that a particular transmission is encrypted."	
								yes (incl. videostreams)	
								yes (incl. videostreams)	
								Yes for small meeting rooms of 4 people. No for large rooms (5 to 12 people). See their privacy policy security section	

Desktop update frequency ²	Mobile update frequency ²	Potential Information Security Risks ⁵	Recent security incidents ³
4 times over the last 3 months,	4 times during the last 3 months,	to be considered. High probability due to recent security vulnerabilities	Zoombombing
approx 4 updates/month	approx 4 updates/month	to be considered.	
not available	not available	to be considered	
not available	not available	to be considered	
once in every few months, latest March 2020		to be considered	
no separate Hangouts meet product update list available		to be considered	



last updated Jan 31 2020		SLA with EP applies		
		SLA with EP applies		
		SLA with EP applies		
4 times over the last year		To be considered. European Commission assessment applies		
2-3 times/month	once in every few months	To be considered. European Commission assessment applies		
no history of updates available, latest update April 2020		To be considered		
3 times over the last month, now BBB 2.2.5.		To be considered		
		To be considered		
3 system updates over the last year	2 system updates over the last year	To be considered		
