	Total number of cases where credit institutions have	Measures that have been put in place to ensure that	Number of complaints received from "real" and/or "accidental"	In case members have only now been made aware of this	Other info
	rejected consumers' applications to open accounts with	discriminated consumers – including "real" and	Americans on the impossibility for these consumers to access payment	problem, please indicate actions envisaged.	
	basic features because of the risks associated with	"accidental" Americans – could access such accounts	accounts with basic features in their territories		
	FATCA non-compliance	in their territory			
UK	None (to their knowledge)	NA	None (to their knowledge)	Contacted UK trade association	
Ireland	None (to their knowledge)	NA	None (to their knowledge)	Send an information request to biggest banks	
Italy	None (to their knowledge)	NA	None (to their knowledge)	No action planned for now; might do in the future	
Hungary	None (to their knowledge)	NA	None (to their knowledge)	None planned	
Croatia	None (to their knowledge)	NA	None (to their knowledge)	Request to credit institutions in Q2 2018.	IGA agreement signed with the US
France	None (to their knowledge)	NA	10 complaints received since 2014. If complaint and no account, passed to Banque de France that will designate a CI to open the account	NA	
Netherlands	None (to their knowledge)	NA	None (to their knowledge)	Information request to Dutch payment account providers to be sent in April - outcomes end of May	
Czech Republic	None (to their knowledge)	NA	None (to their knowledge)	None planned	
Denmark	None (to their knowledge)	NA	None (to their knowledge)	Industry body has sent information to members	
Greece	Not the competent authority - cannot provide responses				
Luxemburg	None (to their knowledge)	NA	None (to their knowledge)	None planned	
Germany	None (to their knowledge)	NA	None (to their knowledge)	None planned - Petitition process in place for consumers	
Austria	None (to their knowledge)	NA	None (to their knowledge)	None (to their knowledge)	
Bulgaria	None (to their knowledge)	NA	None (to their knowledge)	None planned	