DH provided overview of company; pioneered quick commerce, delivery under 20 min, 27,000 employees, DAX members, 220 million orders/month globally. Marketplace generation 2, added riders as independent side of its marketplace, 700,000 riders active globally. DH is holding, not consumer-facing, most well-known Foodora, FoodPanda. DH did not want to share EU user numbers at this stage but will look into it.

- DH interested in DMA, DSA and platform work. Al act too. European purpose project.

On platform work, Al act, collective bargaining initiative, executing logistics services, all feed into overarching goal of making Europe fit for the Digital Age. Aligned with Vestager’s objective on purpose, but what is purpose of platform economy? European Purpose Project is DH’s answer, stakeholder consultation for the moment. Feel that interaction with riders’ institutions can still improve; hope project can quickly move to code of conduct stage. DH is concerned that EU options focus on clarifying worker status; but the initiative should actually improve the working conditions of workers. Can address wages and other conditions. DH sees unions trying to represent riders, who do not welcome this; what role do unions play? How to elevate the voice of riders?

On platform work, invited follow-up with EMPL after closure second stage consultation. Position of riders can also be very different and personal, not binary situation, need policy action to improve their position. Unclear what outcome will be.