

## Meeting (virtual) with GLOVO, 16 June, 16:00

### Participants:

- [REDACTED] Glovo
- [REDACTED] Grayling
- [REDACTED]
- [REDACTED]

### Commission:

- Werner Stengg, CAB of EVP Vestager
- Mette Dyrskjot, CAB of EVP Vestager
- [REDACTED] CAB of EVP Vestager

### Topics:

The meeting was held at the request of Glovo to discuss ongoing European and national policy developments on platform regulation.

Glovo opened the meeting by presenting their business. Glovo is a Spanish online platform intermediating the commercial relationship between end-users, partners (restaurants or retailers), and courier service providers. They are active in more than 1,300 cities in 25 countries, with approximately 130.000 local shops and restaurants, 7.0000 active couriers and 15 million active customers.

The Commission and Glovo discussed the Directive on improving working conditions in platform work. Glovo expressed support for the directive proposal from the Commission. Collective bargaining and the model with full employment were highlighted as positive initiatives, allowing flexibility. The Directive is currently being discussed in Parliament, and Glovo hopes the model proposed by the Commission will remain. Glovo would use the model with full employment in all countries, except in Spain, which has its own, and Italy. In addition, Glovo stressed the necessity to have a coherent definition and clarification of food intermediaries. On labour, Glovo underlined the need for a more sophisticated mechanism to determine the minimum wage.

Furthermore, Glovo and the Commission discussed algorithm transparency. Glovo found that the language on transparency is too broad, which results in companies showing more than they need and others not being able to comply.

The Commission took good note of the points raised and thanked for supporting the directive. The Commission underlined the importance of keeping in dialogue and for them to know whether the legislation is feasible and understandable. The next three years will be focusing on implementation.