Dear [Name]

Thank you and your colleagues for the interesting meeting we had on Tuesday.

I enclose again the report of the Norwegian Consumer Council (identifying and documenting the user experience with screenshots and providing also a short legal analysis under EU consumer law). This document served as the basis for the discussions of the CPC Network. The report is also illustrated by a short video: https://www.forbrukerradet.no/news-in-english/amazon-manipulates-customers-to-stay-subscribed

In the meanwhile we are also following up with BEUC to see whether they would agree that we shared their letter also with you. Once we have the reply of BEUC we will let you know.

We trust that this report and the exchanges we had on Tuesday help for your internal discussions. It would be much appreciated if you could inform us on your reflections and planned next steps as soon as possible, but in any case not later than the end of the month.

As discussed, we would be happy to have a follow-up call with you afterwards.

Kind regards,

[Name]