From: vendredi 3 juin 2022 16:17
Sent: vendredi 3 juin 2022 16:17
To: Prime
Cc: (JUST); (JUST)
Subject: Prime
Attachments: EC Prime Cancellation (June2022) Final.pdf

Dear [Name],
Thank you again for the exchange earlier. Please find attached the slides from earlier. To your question regarding the access point please find below a short description. Please let me know if you have any further questions.
Best,

How do customers access the cancel flow?
Accessing the Prime cancellation flow is straightforward and can be done in a variety of ways, including by searching “cancel Prime” from any Amazon page. On amazon.xx, the customer hovers over “Account & Lists”, and selects “Your Prime membership”. Customers select the option to “Update, cancel and more” on top of the page to access the Prime cancellation flow.

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