

Statistical information sheet 2

Inquiries closed with a decision

Please complete this information sheet by ticking the appropriate answer(s), or by filling in the blanks.

1. Please fill in this information sheet by selecting the appropriate answer when several possibilities are given, or by filling in the blanks.
2. Attach the COMPLAINT SUMMARY on a separate sheet. Please also copy the COMPLAINT SUMMARY under S:\Legal\Complaint summaries\ADMISS or INADMIS or NO GROUNDS\year\ (please use "Read only" option)

Case reference: **1183/2012/MMN**

Confidential: ☐ Yes ☒ No

Please check 'Statistical information sheet 1', which was completed when the inquiry was opened. If any changes have occurred (e.g.: modifications to the key words), please update the sheet accordingly

Reason(s) for closing the inquiry (**EXHAUSTIVE LIST**):

Please indicate the main reason(s) applied in the decision

- ☐ Settled by the institution
- ☐ Settled by the institution (telephone procedure)
- ☐ No further inquiries justified
- ☐ No further inquiries justified (telephone procedure)
- ☐ Dropped by the complainant **before** inquiry opened
- ☐ Dropped by the complainant **after** inquiry opened
- ☐ No maladministration
- ☐ No maladministration (telephone procedure)
- ☐ Friendly Solution accepted
- ☒ DR agreed by the institution
- ☐ DR partly agreed by the institution (This conclusion must be clearly stated in the closing letters)
- ☐ Critical Remark/s - **How many** ?
- ☐ Dealt with by a Court (Art. 2.7)
- ☐ Closed after Special Report to EP

Other information?

- ☐ Further Remark/s - **How many** ?