Transparency obligations under REGULATION (EU) 2021/784 ("TCO")

Art 21 para 1 TCO

lit a:
KommAustria issued two cross border removal orders ("ROs"). The access to two profiles with terrorist content has been disabled in all Member States. In both cases, the reaction time of the HSP was less than 15 minutes.

lit b: 0
lit c: 0
lit d: 0
lit e: 0

Art 23 TCO

On removal orders:

Did the removal orders you issued target audio, video, photo or text files (how many for each)?

Did the removal orders you issued target whole accounts, channels, groups or profiles? If so, how many (for each)?

Two profiles

Did the removal orders you issued target whole websites? If so, how many?

Which ideology did the removal orders you issued target (Islamist, VRWE, left wing terrorism, other)? Please specify how many removal orders for each ideology.

Islamist; two ROs.

What was the purpose of the content targeted by the removal orders you issued? Was it propaganda and glorification of terrorists (attacks), was it instructional/guiding material on how to build weapons and commit attacks, was it inciting/soliciting the commission of terrorist attacks, was it calls for financing of terrorism, etc.? Please specify how many for each purpose under Article 2(7).

Two ROs for Art 2 para 7 lit a TCO

If possible, please provide detailed information on the content targeted by the removal orders you issued (what did the content show exactly?). The more detail, the better.

Islamist propaganda in connection with Israel and Gaza.

How many of the removal orders you issued were actually complied with (content taken down or access thereto blocked within the hour)? How many of these removal orders were not complied with and for which reason? What was the follow-up to removal orders not complied with? (any new removal order sent? Any sanction taken?)

Both were complied with.
Have you sent removal orders outside of PERCI? If so, how many?

Please specify the month (and year) your removal orders were issued (and the date if you can)

2 ROs were issued on 22 December 23

How many removal orders have you issued since Hamas’ terrorist attack on 7 October 2023? Were all these removal orders related to the attack?

2 ROs. Yes, in the sense that they were profiles spreading Islamist terrorist propaganda in connection with the attack.

Have you taken any enforcement measures (sanctions) against HSPs for infringing the Regulation? Against which HSPs? For which reason/infringement of the Regulation?

How many removal orders did you decide to scrutinize pursuant to Article 4? For which reason? What did you base your decision to scrutinize on?

No removal orders were issues against Austrian HSPs.

On referrals:

How many were issued?

Which HSPs were targeted?

How many of these referrals were acted upon by HSPs?

If these referrals were not acted upon, did you follow up with removal orders? In how many cases?

Have you noticed any increase in responsiveness to referrals compared to the situation prior to the TCO? If so, why do you think HSPs are more responsive to referrals now?

How many imminent threat to life notifications have you received under Article 14(5)? From which HSPs? What was the follow-up to these notifications?

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