Unfortunately the European Commission does not operate a system of electronic notification or signature. There is therefore clearly the functional need to notify by registered (ordinary) mail.

Yours sincerely,

[Signature]

European Commission
Secretariat-General
Unit B4: Transparency
B-1049 Brussels

---

Dear [Name],

Thank you for your reply.

As you may be aware, I am an expert in information policy, and the questions I ask raise important points of law and policy w.r.t to Access to Documents (and possibly 45/2001), therefore I would be grateful for a full and official response. My questions were posed with care, and I do not think my points have been answered.

In particular, an email reply and acknowledgement of receipt by the applicant would have no less legal validity in a Court of law than a hand-written signature in all but extremely unlikely circumstances (and perhaps you could give an example). Under the EU Electronic Signature Directive, affixing my name in the signature line of an ordinary
email is a form of electronic signature (albeit neither Qualified nor Advanced), and cannot be denied legal validity purely because it is electronic (although the weight accorded in case of dispute will depend on the circumstances and such technical considerations).

The Commission’s policy of sending decisions via registered mail in not necessary for the purpose of fulfilment of the access requests electronically. Disclosing a private address to a central office of the Commission engages significant privacy interests, risks of mistakes and unauthorised disclosure, and uncertainties about the finality of purpose of the data. The Commission would have to demonstrate that such a blanket policy was effective and proportionate to eligible liabilities and risks occurring in cases where there is no functional need for the postal address. This seems unlikely.

kind regards

P.S. it might be useful to pass on that there appears to be a compatibility bug in Commission email systems interoperability with Thunderbird|Linux (a very common FOSS client), so that just by hitting reply, the program believes (some malformed HTML metadata?) is an attachment, and never returns from a loop trying to find the attachment. When I truncate the original text appended in the reply (as just here) it sends normally. I will also report this bug to the relevant DG.