Operational Plan
(Main part)

Joint Operation Alexis II 2015
2015/ABS/06

Prepared by

Operational Manager

Approved by

Fabrice Leggeri
Executive Director

Commented [A1]: The blanked out part contains personal data and in particular the name of a person participating in a Frontex activity. Its disclosure would affect the privacy and integrity of the individual. Therefore, its disclosure is precluded pursuant to the exception laid down in Article 41(1)(b) of Regulation 1049/2001 regarding public access to European Parliament, Council and Commission Documents.
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1. INTRODUCTION

The Operational Plan has been agreed with the authorities of the host Member State\(^1\), in consultation with the authorities of the home Member States participating in the joint operation coordinated by Frontex. It covers all necessary elements for a proper and timely organization of the joint operation coordinated by Frontex.

The Operational Plan is composed of the Main part, Specific Annex and General Annex to the Air Border JO Operational Plans. The Main part, the General Annex and Specific Annex to the Operational Plan are an integral part of the Operational Plan, having the same importance and legal binding character.

The Main part and Specific Annex of the Operational Plan contain detailed and specific information related to the joint operation, while the General Annex to the Operational Plan encloses operational information applicable to all air border joint operations.

The Main part and Specific Annex of Operational Plan are marked as “Frontex Non-Classified Sensitive - Basic Protection Level” without prejudice to the public right of access to documents as laid down in Regulation (EC) 1049/2001 of the European Parliament and of the Council of 30 May 2001, regarding public access to European Parliament, Council and Commission documents, while the General Annex to the Operational Plan has no classification mark indicated.

The Operational Plan shall only be made available to the authorities referred in each Member State and participant Third Countries as “Law Enforcement”. This document shall be made available to other interested parties only on a need-to-know basis and in accordance with European and national rules on the protection of sensitive/classified information. Such dissemination of this document shall be done only on a case-by-case basis.

This Operational Plan may be revised at any time in order to correspond with the new operational developments. In accordance with Article 3a (2) of Frontex Regulation, any amendments to or adaptations of the Operational Plan require the agreement of the Frontex Executive Director and the host Member State. A copy of the amended Operational Plan shall be immediately distributed by Frontex to the participating Member States and the Consultative Forum via FOSS.

The legal framework of Frontex, fundamental rights in Frontex coordinated activities and code of conduct can be found in the General Annex of the Operational Plan (Chapters 1.1 and 1.2).

2. DESCRIPTION AND ASSESSMENT OF THE SITUATION

The understanding of an entry border control at airports as an activity exercised solely at the physical passport control booths is no longer sustainable, when so much of the illegal activities which supports irregular migration takes place prior to entry.

Facilitators and traffickers move migrants by air across the globe using forged and counterfeit documentation. They plan complex and circuitous routings to disguise the true identity, provenance and indeed sometimes nationality and intentions of their customers/victims.

Collective responses to these challenges are required to seek to identify embarkation airports routes and airlines associated with high risk of irregular migration. Also required is the adoption of systems to develop useful profiles to identify high risk passengers from manifest or API/PNR data.

Armed with this intelligence, physical operational measures, first line border control, selective gate checks and targeted covert surveillance of the pre-entry and transit areas of airports serves to disrupt the activities of those seeking to abuse the immigration controls at airports.

JO Alexis seeks to strengthen the ability of the participating airports to perform in these areas.

The thorough assessment of the situation for JO Alexis II 2015 can be found in the Specific Annex 1.

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\(^1\) For the purposes of the present document, the term “Member State” includes also the states participating in the relevant development of the Schengen acquis in the meaning of the Treaty on the Functioning of the European Union and its Protocol (No 19) on the Schengen acquis integrated into the framework of the European Union.
3. OPERATIONAL AIM AND OBJECTIVES

3.1. Operational aim

The aim of the second Alexis activity, called JO Alexis II 2015, is to enhance capabilities of EU airport border guards to detect abuses when performing first line checks, arrival and departure gate checks with the focus on:
- Examination of EU travel / Identification documents
- Examination of Schengen Visas
- Behavioral assessment of passengers

in order to detect and react on abuses such as:
- False documents
- Fraudulently obtained documents
- Miss-issued documents
- Impostors

and connected cases such as:
- Human smuggling and trafficking in human being

Based on the VEGA handbook (uploaded in FOSS) the description of the recommended operational procedures and countermeasures (SOP - Standard Operational Procedures) that enhance capabilities to detect the aforementioned abuses in the short term period can be found in Specific Annex 3.

Deployed Officers will support local border guards in implementing these activities providing operational support, document and language expertise as needed and requested according to the local situation.

The aforementioned measures will be subject of a light reporting system (Chapter 9.4) aimed at measuring the objectives listed in the Chapter 3.2 and explained in details in the Specific Annex 2.

The operational aims will be implemented in full compliance with the relevant EU law, including the Charter of Fundamental Rights, the relevant international law, the Convention Relating To the Status of Refugees from 1951, the respect for fundamental rights - in particular the access to international protection and the compliance with the principle of non-refoulement - and taking into account the recommendations of the Frontex Consultative Forum.

3.2. Operational objectives

The objectives of the activity are, as follows:

1. Enhance exchange of knowledge among officers (Frontex and MS & SAC)
2. Enhance border security (Frontex and MS & SAC)
3. Enhance efficiency of border security (Frontex and MS & SAC)
4. Enhance operational cooperation (Frontex and MS, SAC & Third Countries)

The main objectives of the joint operation will be achieved by implementing the operational activities listed in this operational plan.

The detailed information regarding operational objectives and indicators is provided in Specific Annex 2.

4. OPERATIONAL CONCEPT

Joint Operation Alexis is implemented in the frame of Pulsar concept 2015. It consists of a series of joint operations which focuses on perceived vulnerabilities affecting European Union and Schengen international airports.

According to a questionnaire sent to Member States at the beginning of January 2015, Frontex established an anonymous list of vulnerabilities perceived by the main European airports as relevant needs. The results of the questionnaire were discussed in a preparatory meeting held in Warsaw on
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18 March 2015 with the participation of several representatives of EU international airports. In light of the outcomes of the questionnaire and the preparatory meeting, Frontex listed a number of possible operational activities with different targets, all of them within the scope to respond to the needs of airports of Member States.

The first Alexis activity called JO Alexis I 2015, was implemented from 15 April till 9 June 2015 and its aim was to enhance EU airport border guards in document expertise and capabilities to detect and react on abuses related to transits to/from Third Countries.

Also the aim of JO Alexis II 2015 described in the Chapter 3.1 was defined based on needs expressed by the airports.

5. IMPLEMENTATION

5.1. Period of implementation

<table>
<thead>
<tr>
<th>Commencement</th>
<th>9 October 2015</th>
<th>00:00 (local time)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Termination</td>
<td>4 November 2015</td>
<td>24:00 (local time)</td>
</tr>
</tbody>
</table>

5.2. Additional information

**Operational briefing**

The operational briefing will be carried out on **8 October 2015 in Warsaw** (9:00-14:30) for guest officers, seconded guest officers and all participating airport representatives.

The operational briefing with Third Country Observers will be carried out on **12 October 2015 in Warsaw** (9:00-14:30).

**Operational debriefing**

The operational debriefing will be carried out on **5 November 2015 in Warsaw** (9:00-14:30) for guest officers, seconded guest officers and all participating airport representatives.

**Travel days**

To the briefing location (Warsaw):
- on **7 October 2015** for guest officers, seconded guest officers as well as all participating airport representatives
- on **11 October 2015** for Third Country Observers

To the deployment locations:
- on **8 October 2015** afternoon/evening, upon the availability of the flights, for guest officers and seconded guest officers. The airport representatives will travel that time to their Home airports.
- on **12 October 2015** afternoon/evening, upon the availability of the flights, for the Third Country Observers

To the debriefing location (Warsaw):
- on **4 November 2015** for guest officers, seconded guest officers as well as for all participating airport representatives.

Back to the Home Countries:
- either and preferably on **5 November 2015** in the afternoon/evening or alternatively, on **6 November 2015**, upon

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* Planned duration of the joint operation as indicated in the Article 3a (1) (b) of the Frontex Regulation.
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| availability of flights, for guest officers, seconded guest officers and the airport representatives |
| on 5 November 2015 for the Third Country observers |
| The travel days should be planned properly not to hamper the deployment period and the operational meetings. |
| Operational visits | Operational visit(s) can be organized on ad-hoc basis in case of an operational need. |

### 5.3. Operational areas

Joint Operation Alexis II 2015 will be carried out at Member States’ Schengen and non-Schengen airports. The initial list of participating airports can be found below. The updated list of participating airports can be found in Specific Annex 8.

### 5.4. Initial participants

| Host and Home member States: 21 (Participating countries) | Austria, Belgium, Bulgaria, Czech Republic, Denmark, Estonia, Finland, France, Hungary, Latvia, Lithuania, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and Switzerland |
| Host Member States: 15 (Hosting deployed officers) | Austria, Belgium, Bulgaria, Czech Republic, Finland, France, Hungary, Latvia, Lithuania, Netherlands, Norway, Poland, Portugal, Romania, Slovenia, Spain and Switzerland |
| Participating airports: 28 (Operational Area) | AMS, ARN, BCN, BRU, BTS, BUD, CDG, CPH, GVA, HEL, LIS, LJU, LYS, MAD, MRS, OPO, ORY, OSL, OTP, PRG, RIX, SOF, TLL, TSR, VIE, VNO, WAW, ZRH |
| Airports hosting officers: 19 | BCN, BRU, BUD, CDG, LIS, LJU, LYS, MAD, MRS, OPO, ORY, OSL, OTP, PRG, RIX, SOF, VIE, VNO, WAW |
| Home Member States: 18 (Deploying countries) | Austria, Belgium, Bulgaria, Czech Republic, Estonia, Finland, France, Hungary, Latvia, Netherlands, Poland, Portugal, Slovakia, Slovenia, Romania, Spain, Sweden and Switzerland |
| Frontex contribution: 2 | SGOs from Portugal (2) |
| Other entities | Interpol |

### 5.5. Operational briefings / debriefings

All participants taking part in the joint operation will receive the operational briefings and de-briefing delivered by representatives of Frontex and national authorities of host MS (See Chapter 5.2).

The detailed information regarding the operational briefing, operational areas and initial plan of deployed resources and is provided in Specific Annex 4, 8 and 9.

The standard plan of operational briefing and de-briefing is available in the General Annex (Chapter 5).

### 5.6. Training on forged documents

In the frame of the joint operation, Frontex will organize dedicated document information sessions, so called “Road Shows”, at selected airports in the operational area for local staff and for guest officers deployed there. The officers will have the possibility to attend trainings on forged documents specifically adjusted close to the start of the joint operation.

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¹ Geographical area of the joint operation as indicated in Article 3a (1) (c) of the Frontex Regulation
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The concept of Road shows set up by Frontex Training Unit aims to raise awareness amongst front-line officers of the design and abuse of secure identity documents and to emphasize their vital role in detecting false documents. They are the 'eyes-and-ears' of the central document fraud units. The aim is also to raise the awareness of front-line officers of available training tools and make them aware of latest trends in document abuse. The specific information sessions are based on Frontex risk analysis, lessons learnt from Frontex coordinated Joint Operations and inputs from Member States.

The roadshow activities during JO Alexis II 2015 are co-organized by Air Border Sector and Training Unit.

6. COOPERATION WITH THIRD COUNTRIES

6.1. Deployments of Third Countries observers to Member State airports

In the framework of the existing Working Arrangements/Memorandum of Understandings between Frontex and the competent authorities of Third Countries, Frontex invites national border guards from Third Countries as observers to the participating European Airports performing activities at the external borders of the EU upon an agreement with the hosting Member State. The Third Countries observers will be trained by Frontex during dedicated briefing(s).

7. COOPERATION WITH INTERPOL

According to Frontex policies and requirements of border guard authorities, Joint Operation Alexis II 2015 can offer an excellent occasion to make full use of Interpol databases. Thus there is a plan to invite Interpol for deployment of an IBMTF (Integrated Border Management Task Force) coordinator for few days period at a selected Airport. The deployed Interpol officer will provide operational support and good opportunity to increase the number of searches and to demonstrate all the benefits of using Interpol databases on daily basis.

Frontex will suggest to make available for immigration staff the Interpol Travel & ID Documents Reference Centre, which contains a full set of available database:

**Stolen and Lost Travel Documents database (SLTD)**

It holds information on almost 40 million travel documents reported lost or stolen by 162 countries (passports, identity cards, visas). This database enables Interpol National Central Bureaus and other authorized law enforcement entities (such as immigration and border control officers) to ascertain the validity of a suspect travel document in seconds.

**Travel Documents Associated with Notices (TDAWN)**

The TDAWN system allows border control authorities to check travel document data against data from valid Interpol notices to determine if the holder could be the subject of a notice.

**Nominal Data**

It contains more than 155,000 records on known international criminals, missing persons and dead bodies, with their criminal histories, photographs, fingerprints, etc.

**Edison TD**

Developed by the Netherlands National Police Services Agency, Edison TD allows border control and immigration authorities to view nearly 4,000 examples of genuine travel documents to help spotting fakes.

**Dial-Doc**

Dial-Doc is a joint G8-Interpol initiative that was launched in 2013, which allows countries to share alerts produced at the national level on newly detected forms of document counterfeiting.

In addition to live checks, INTERPOL has the option to query batch of data, after the receipt of passenger lists (if possible and available on EXCEL/CSV spreadsheets).
8. COORDINATION STRUCTURE

8.1. Partnership

Frontex is a European Union coordinator, initiating, promoting and facilitating synchronized efforts to control the external borders.

Each participating Country is an operational multiplier, initiator, developer and task executor. All participating airport authorities are responsible for all border-related operational activities in regards to the applicable joint operation.

Frontex will ensure the coordination between the participants in the framework of the joint operation implementation. The participating authorities will support the objectives of the joint operation and activities by deploying and hosting border guards in the operational area (Specific Annex 8).

8.2. Main operational structures / actors and their tasks

8.2.1. Member States and Third Countries

8.2.1.1. Local staff of the hosting country

Detailed information on the tasks and roles of the Local staff and Hosting countries can be found in the General Annex under Chapter 6.2.1.1.

8.2.1.2. Local Coordination Centre (LCC)

Detailed information on the tasks and roles of the Local Coordination Centre can be found in the General Annex under Chapter 6.2.1.2.

8.2.1.3. Deployed officers

Definition and detailed information on the tasks and roles of the Deployed officers can be found in the General Annex under Chapter 3.2 and 6.2.1.3 and following Chapters.

In case JD Alexis II 2015 is carried at an airport which is also an activated Focal Point the deployed Focal Point officer(s) support(s) also the Alexis implementation and/or assist(s) upon the request of local officers in the organization and implementation of the additional joint activity.

8.2.1.4. Frontex

- Area Manager (AM) for joint operations:
- Operational Manager (OM):
- Operational Team (OT):
- Frontex Coordinating Officers (FCO):
- Operational Analyst (OAI):
- Pooled Resources Unit: OPERA Team
- Training Unit for Road Shows:
- Training Unit for National Briefings:
- Frontex Situation Centre (FSC)
  - Senior Duty Officer (SDO)
  - Frontex Support Officer (FSO FSC)
  - FOSS Service Managers
  - JORA Service Managers

- Seconded Guest Officers are deployed in Frontex joint operations in a flexible manner. They generally represent the top quality officers deployed in air border activities and may have the role of EBTG team leader. However, that role is solely in order to facilitate the organisation of the deployment (e.g.: deployed team organization, possible distribution of particular tasks, shifts, daily briefings, etc.) with the local border guards who finally decide on the duty instructions for all officers hosted.

Commented [A2]: The non-disclosed text contains the names of actors participating in Frontex activities. The disclosure of such information would undermine the protection of the privacy and the integrity of the individuals, in particular in accordance with EU law regarding the protection of personal data. In this regard the text is not disclosed pursuant to the exception laid down in Article 4(1)(b) of Regulation (EC) 1049/2001.
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The tasks and roles of Frontex operational structures/actors are defined in the General Annex (Chapter 6.3).

9. COMMAND, CONTROL, COMMUNICATION AND REPORTING

9.1. Command and control

The host national Border Guard Service and the local staff have the leading role in the implementation of this operational plan. Deployed officers support them and perform duties in line and in agreement with the local staff, always in compliance with the European and national legislation.

The general command and control provisions are defined in the General Annex (Chapter 9.1).

Command and control scheme is defined in Specific Annex 5.

Names of the host MS border guards and police responsible for cooperating with the deployed officers and responsible for the local implementation of the joint operation are included in the Specific Annex 8.

9.2. Operational communication

The operational communication between Frontex and all operational actors will be ensured via e-mail, mobile and landline phones.

The Alexis Operational Team has set up [blanked out] as the official e-mail address to be used by the involved participants during the operation.

Information about the joint operation (operational documents) will be accessible via FOSS.

Access to the website containing the Operational Plan, other relevant operational documents and contact details are granted to participants of the joint operation according to FOSS procedures. Participants will be granted access to the FOSS website after their enrollment in OPERA (please, see Chapter 10.1.1). Other participants, who are not enrolled in OPERA, will receive access after submission and authorization of the FOSS User Access Request Form.

Detailed information about communication and FOSS is provided in the General Annex (Chapter 9.2, Chapter 10).

The Frontex Airport Operational Contact List is updated by Frontex Air Border Sector upon information provided by cooperating Countries and shared via FOSS (to be found on the main page of Air Border Sector). Those are contact points dedicated to Law Enforcement for quick consultation, advice and expertise to facilitate communication, even out of a Frontex joint operation.

9.3. Communication with Press

Frontex is strongly committed to the principle of transparency, therefore, as a general rule, media should be granted access to operational areas.

Frontex communication policy, rules and guidelines for handling media requests are included in the General Annex (Chapter 14).

The contact details of Frontex press office members (Spoke Person and Press Officer) and dedicated press officers of national authority of the host country are indicated in Specific Annex 7.

9.4. Reporting

The reporting system will be simple and mainly referred to the added value of the implemented tasks, in order to measure the objective achievements of the joint operation.

The examples of templates of reports are provided in the General Annex (Chapter 16). The templates in Word or Excel format are stored on FOSS.
Comprehensive information on JORA is provided in the General Annex (Chapter 11) while the JORA guidelines are available in FO33.

The list of JORA actors, the reporting structure and JORA reporting template attributes list are described in the Specific Annex 6.3.


9.4.3. Serious incident reporting

<table>
<thead>
<tr>
<th>Type of report</th>
<th>Description</th>
<th>Responsibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial Serious Incident Report</td>
<td>An alert message that shall be reported immediately (within 2 hours after recognition) to FSC and Host Member State Authorities in case a relevant incident occurs that needs urgent action</td>
<td>All participants of the JO</td>
</tr>
</tbody>
</table>
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attention as the incident may affect or be relevant to the Frontex mission, its obligation, image, the safety and security of participants in activities coordinated or led by the Agency, or any combination thereof, having special regard to any allegation of violation of Fundamental Rights.

SIR shall be reported in JORA (Formal SIR reporting implemented in JORA) and sent immediately via email to [REDACTED].

Serious Incidents Catalogue is available in the General Annex (Chapter 12.10).

9.4.4. Frontex reports

<table>
<thead>
<tr>
<th>Type of report</th>
<th>Description</th>
<th>Responsibility</th>
<th>To be sent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bi-Weekly Analytical Update (Bi-WAU)</td>
<td>Bi-weekly analytical overview of the joint operation, which will not only provide an overview of the risk and trends identified within the operation but also place the joint operation within the context of the general situation of the whole EU/SAC external air borders. It will provide updates of the wider emerging trends and threats and how they may impact on the traffic encountered in the operation, as well as on the activities of the operation. The Bi-WAU may also include reports on specific activities or reporting on specific items in the modus operandi part of the JORA reporting template.</td>
<td>Operational Analysts (Risk Analysis Unit)</td>
<td>The Bi-weekly Analytical Update will be uploaded onto FOSS</td>
</tr>
</tbody>
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10. ORGANISATIONAL ARRANGEMENTS AND LOGISTICS

10.1. Arrangements of deployed resources

10.1.1. Operational resources management system (OPERA)

The Operational resources management system (OPERA) is an integrated web-based system for the management of the operational resources pooled and deployed in Frontex coordinated activities. Information related to the availability and deployment of the resources is available in the application. All information required for issuing accreditation cards for participants shall be introduced by participating MS via opera. Member Countries will provide the information via e-mail exchange, unless they have access to OPERA system.

More information about OPERA is provided in the General Annex of the Operational Plan (Chapter 13.1).

10.2. Arrangements of deployed staff resources, teams

Host country authorities are responsible to create the joint teams, shift schedules for deployed officers in accordance to the operational situation and needs of local authorities. An indicative working time of 08.00 hours per working day is established. Based on risk analysis, the shift system and the timing of daily work might be changed by hosting airport responsible authorities during the implementation of the joint operation. The shift schedule of deployed officers should be presented to the participants during the National Briefings.
10.3. Information regarding transportation of deployed officers

For officers deployed in air borders operational activities the hotels should be in the vicinity of airports, therefore no obligation for transport is inputted to host countries.

10.4. Lodging

National Frontex Point of Contacts of the home Countries are kindly requested to make a hotel choice in close cooperation with the Hosting Authorities in order to arrange proper accommodation for the officers deployed.

The initial plan of deployed resources is available in the Specific Annex 9.

11. EVALUATION

11.1. Operational missions

Frontex staff plans to have coordinating missions and visits to a number of key sites during the implementation of the joint operation to obtain firsthand information, experiences and where possible to observe ‘live’ cases with a view to gaining a wider and deeper insight into the best individual State practices. The experiences gained during these missions will provide also basis for evaluation of the joint operation implementation.

11.2. Member States/Third Countries

| Country Report on the Activity (Report of Member States and Third Countries) | To be submitted to Frontex within 75 days after termination of deployment via email account. X
| Anonymous Evaluation Questionnaire | The template for the report is attached to the Specific Financing Decision/Grant Agreement.
|                                   | The final payment will not be processed if the Country report on the activity of Member States and Third Countries or the report of participant (in exceptional cases) is not presented.
|                                   | After the end of the joint operation deployed officers and participant airports may be requested to compile an on-line questionnaire with information that Frontex Operational Team might require to evaluate the joint operation.

11.3. Frontex

| Frontex Evaluation Report (FER) | The results of Joint Operation will be evaluated and the Final Evaluation Report (FER) will be transmitted within 60 days after the termination of the JO to the Management Board, together with the observations of the Fundamental Rights Officer referred to in Article 26a of Frontex Regulation.
|                               | The Frontex Evaluation report will then be uploaded on Frontex One Stop Shop website (FOSS).

12. FINANCIAL PROVISIONS

In accordance with the decision of the Frontex Executive Director, Frontex will co-finance the joint operation. Frontex will reimburse eligible costs incurred by participating MS authorities in relation to deployments of human and technical resources provided that the Framework Partnership Agreement is in force.
**SPECIFIC ANNEXES**

<table>
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<tr>
<th>Specific Annex</th>
<th>Description</th>
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<td>Description and assessment of the situation</td>
</tr>
<tr>
<td>2</td>
<td>Operational objectives and indicators</td>
</tr>
<tr>
<td>3</td>
<td>Standard Operational Procedures (SOP)</td>
</tr>
<tr>
<td>4</td>
<td>Operational briefing</td>
</tr>
<tr>
<td>5</td>
<td>Command and Control Scheme</td>
</tr>
<tr>
<td>6</td>
<td>JORA (JORA actors, JORA Incidents Reporting Structure, JORA Incident Template Attributes’ List)</td>
</tr>
<tr>
<td>7</td>
<td>Contact details - Frontex</td>
</tr>
<tr>
<td>8</td>
<td>Airport Organisational contact details</td>
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<td>9</td>
<td>Initial Deployment list</td>
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<td>Rules of Engagement (France)</td>
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