# FRAMEWORK PARTNERSHIP AGREEMENT



# FRAMEWORK AGREEMENT NUMBER VS/2007/0683

m7 -12- 2007

The European Community ("the Community"), represented by the Commission of the European Communities ("the Commission"), itself represented for the purposes of signature of this framework agreement by Antonia CARPARELLI, Head of Unit, EMPL/E/2 of the one part,

and

**EUROCHILD AISBL** 

official legal form: ASSOCIATION INTERNATIONALE SANS BUT LUCRATIF

official registration No: [...]

AVENUE DES ARTS 1-2, 1210 BRUXELLES, BELGIUM

VAT number: BE0866544946.

("the partner"), represented for the purposes of signature of this agreement by Mrs.

Catriona WILLIAMS, Director President. Cw.

of the other part,

**HAVE AGREED** 

on the **Preamble**, the **Special Conditions**, the **General Conditions** and the **Annexes** that go to make up the present framework partnership agreement ("the framework agreement").

The **Preamble** sets out the context of the partnership established between the parties in the field of Employment, Social Affairs and Equal Opportunities.

The **Special Conditions** and the **General Conditions** indicate the subject and duration of the framework agreement and the operational arrangements for the partnership.

The following documents are annexed to the framework agreement:

Annex I Actions planned under the partnership

Annex II Model specific grant agreement

The terms of the Special Conditions, of which the Preamble forms an integral part, shall take precedence over those in the other parts of the framework agreement. The terms of the General Conditions shall take precedence over those in the Annexes.

Through his signature, the partner accepts the terms of the framework agreement and their application to any specific grant agreements subsequently concluded between the parties.

Delete if the beneficiary is a public-sector body. (For natural persons, indicate the number of their identity card or, failing that, of their passport or equivalent.)



In the articles of the framework agreement, the generic term "action" shall refer both to a one-off action by the partner for which a grant for an action may be awarded and to a work programme carried out by the partner for which an operating grant may be awarded, except where an explicit distinction is made.

# **PREAMBLE**

The Commission is responsible for implementing the Community policy in the fields of Employment, Social Solidarity and Gender Equality, particularly on the basis of the Decision No 1672/2006/EC of the European Parliament and of the Council of 24 October 2006 establishing a Community Programme for Employment and Social Solidarity – PROGRESS.

For the purposes of implementing this Community policy, the Commission selects one or more partners engaged in the area of activity concerned ("the partner(s)"), with whom it shares common general objectives and wishes to establish a relationship of lasting cooperation.

The context and general objectives which it shares with EUROCHILD AISBL in the abovementioned area of activity and which justify the establishment of a partnership are the following:

PROGRESS mission is to strengthen the EU contribution in support of Member States' commitments and efforts to create more and better jobs and to build a more cohesive society. To that effect, PROGRESS will be instrumental in:

- providing analysis and policy advice on PROGRESS policy areas;
- monitoring and reporting on the implementation of EU legislation and policies in PROGRESS policy areas;
- promoting policy transfer, learning and support among Member States on EU objectives and priorities;
- relaying the views of the stakeholders and society at large.

PROGRESS will pursue three intermediate outcomes. It will help:

Bring about effective application of EU law on matters related to health and safety, labour law and working conditions and information and consultation of workers, non-discrimination and gender equality in all Member States

Effective application of EU law will create a level playing-field and guarantee a common level of EU legal protection to all people. PROGRESS supports the monitoring, effective application and enforcement of a large body of EU legislation developed in the fields of labour law, health and safety, gender equality and non-discrimination.

<u>Positively change the understanding among key EU and national policy and decision-makers and other stakeholders on EU objectives and priorities</u>

Positively changing the understanding among key EU and national policy and decision-makers and other stakeholders on EU objectives and priorities will allow favouring the convergence of national policies towards EU objectives and priorities.

Strengthen partnerships with key EU and national policy-decision makers and stakeholders

Strengthening partnerships with key EU and national policy-decision makers and stakeholders will contribute to building a consensus and creating an impulse for change in support of EU objectives and priorities.

In that context, PROGRESS supports a number of key EU-level networks through framework partnership agreements. Overall this support aims at reinforcing the capacity of those EU-level networks.

The strategy defended by the Commission is to invest in their capacity to participate and influence policy-making and policy implementation at EU and national level in support of EU objectives and priorities, and contribute to the mainstreaming of the concerns related to their main field of activity in all relevant policy areas and actions.



The legitimacy of European networks is dependent on the representativeness and official recognition of their members in their own countries, as well as on their professionalism. The partner shall therefore ensure solid membership as well as the openness and transparency of the network's decision-making process.

In turn, these key EU networks will be in a position to:

- 1. Improve their organisational capacity and management, including reinforcing their legitimacy, transparency and public accountability;
- 2. Voice the concerns, expectations and aspirations of their constituencies;
- 3. Reinforce their own advocacy and campaigning skills and those of their national members in support of EU objectives and priorities and their capacity to set-up coalitions capable of affecting change;
- 4. Better integrate cross-cutting issues (e.g. gender, poverty and non-discrimination) in their day-to-day work.



# I-SPECIAL CONDITIONS

# ARTICLE I.1 – SUBJECT

- I.1.1 The framework agreement is concluded as part of an ongoing, formalised relationship of cooperation between the Commission and the partner ("the partnership") on the basis of Community objectives and an action plan set out in Annex I, in order to contribute to the objectives of the Community policy referred to in the Preamble.
- I.1.2 The purpose of the framework agreement is to define the respective roles and responsibilities of the Commission and the partner in implementing their partnership. The specific grant agreements that may be signed under the framework agreement shall relate to operating grants.

#### ARTICLE I.2 - AWARD OF GRANTS

- I.2.1 The Commission may consult its partner in order to obtain a proposal for action in line with the action plan set out in Annex I. Such consultation shall take place on the basis of an invitation to submit proposals. The Commission shall to that end stipulate the quality and financial criteria that the actions must satisfy if they are to qualify for a Community grant. The partner shall be free to submit a proposal for action to the Commission in response to the consultation carried out. The proposal shall, in any case, be submitted before the start of the partner's corresponding financial year.
- I.2.2 Where the Commission decides to accept a proposal for action, it shall send the partner a specific grant agreement ("specific agreement") in accordance with the model in Annex II. The specific agreement is governed by the terms of the framework agreement and must be signed by the authorised representatives of the parties under the same conditions as the framework agreement.
- I.2.3 By signing the specific agreement, the partner undertakes to carry out the action under his own responsibility on the terms laid down in the specific agreement and the annexes thereto and in compliance with the undertakings entered into under the framework agreement.
- I.2.4 Signature of the framework agreement by the parties shall not give rise to any obligation on the Commission to award a grant. It shall be without prejudice to the partner's participation in other calls for proposals with a view to the award of grants outside the action plan set out in Annex I.

#### **ARTICLE I.3 – DURATION**

- I.3.1 The framework agreement shall enter into force on the date when the last of the two parties signs.
- I.3.2 It shall be concluded for a period of 3 year(s) starting from the date of its entry into force.



I.3.3 Specific agreements must be signed before the date when the framework agreement expires. Where the actions are carried out after the above-mentioned date, the terms of the framework agreement shall continue to apply to the implementation of the corresponding specific agreements.

#### ARTICLE 1.4 - FINANCING THE ACTIONS

I.4.1. Cofinancing amounting to not less than 14% of the estimated total eligible cost of the action shall be required for each action for which a Community grant is awarded.

Should the operating grant be renewed, the percentage of the eligible costs of the work programme financed by the grant shall be decreased yearly by 1%.

The partner must provide proof of the amount of cofinancing provided. The cofinancing may be provided either from the partner's own resources or from other sources of external finance.

I.4.2 The provisions relating to the submission of the reports and other documents relating to the action and the arrangements for payment of the grant are set out in the specific agreement.

#### ARTICLE 1.5 – GENERAL ADMINISTRATIVE PROVISIONS

Any communication in connection with the framework agreement or a specific agreement shall be in writing, indicating the number of the agreement concerned, and shall be sent to the following addresses:

#### For the Commission:

European Commission Directorate-General Employment, Social Affairs and Equal Opportunities EMPL/E/2 B-1049 Brussels, Belgium

Ordinary mail shall be considered to have been received by the Commission on the date on which it is formally registered by the Commission unit responsible referred to above.

# For the partner:

Mrs. Catriona WILLIAMS

Director

Nen'clut

EUROCHILD AISBL

AVENUE DES ARTS 1-2

1210 BRUXELLES

BELGIUM

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#### ARTICLE I.6 - LAW APPLICABLE AND COMPETENT COURT

Grants are governed by the terms of the framework agreement and specific agreements, the Community rules applicable and, on a secondary level, by the law of Belgium relating to grants.

The partner may bring legal proceedings regarding decisions by the Commission concerning the application of the provisions of the above-mentioned agreements and the arrangements for implementing them before the Court of First Instance of the European Communities and, in the event of appeal, the Court of Justice of the European Communities.

# ARTICLE I.7 - DATA PROTECTION

All personal data contained in the framework agreement and specific agreements, or related to these agreements and their implementation, shall be processed in accordance with Regulation (EC) No 45/2001 of the European Parliament and of the Council on the protection of individuals with regard to the processing of personal data by the Community institutions and bodies and on the free movement of such data. Such data shall be processed solely in connection with the implementation and follow-up of the framework agreement and specific agreements by Employment, Social Affairs and Equal Opportunities DG, without prejudice to the possibility of passing the data to the bodies responsible for inspection and audit in accordance with Community legislation.

Partners may, on written request, gain access to their personal data and correct any information that is inaccurate or incomplete. Partners should address any questions regarding the processing of their personal data to Employment, Social Affairs and Equal Opportunities DG. Partners may lodge a complaint against the processing of their personal data with the European Data Protection Supervisor at any time.

#### ARTICLE I.8 – CONVERSION OF ACTUAL COSTS INTO EURO

The following special conditions apply to this agreement:

The partner shall submit the payment requests in accordance with article 5 of the specific agreement, including the underlying financial statements, in euro. By way of derogation from Article II.17.1, any conversion of actual costs into euro shall be made by the partner at the monthly accounting rate established by the Commission and published on its website <a href="http://ec.europa.eu/budget/inforeuro/index.cfm?Language=en">http://ec.europa.eu/budget/inforeuro/index.cfm?Language=en</a> on the day when the payment request in accordance with Article 5 of the specific agreement is submitted.

# ARTICLE I.9 – OTHER SPECIAL CONDITIONS

Should the partner be awarded an operating grant under this partnership agreement, and during the execution of this grant, the legal representative shall inform immediately the unit responsible referred in article I.5 of any other activity involving the partner and financed by the Community before the signature of the relevant contract/grant agreement. The tasks to be performed under this contract/grant agreement must be clearly identified in order to allow the control and monitoring of each operation separately. The partner must

W Cw have the appropriate management and accounting tools to handle such a situation in an accurate and verifiable way.

Article II.7 Evaluation of the General Conditions should be completed by the following provisions: In line with a results-based management, the partner undertakes to collect and report on its own performance on a regular basis to the Commission and/or persons authorised by it. This information shall feed into the Commission's own performance measurement of PROGRESS. In addition, the partner undertakes to make available to the Commission and/or persons authorised by it all documents or information as will allow PROGRESS performance measurement to be successfully completed and to give them the rights of access specified in Article II.20. The partner will be asked to loyally work in close cooperation with the Commission and/or persons authorised by it to define their expected contributions and the set of performance measures against which their contribution will be assessed. Monitoring and reporting mechanisms will also have to be worked out and agreed between the partner and the Commission and/or persons authorised by it.



# II – GENERAL CONDITIONS

# PART A: LEGAL AND ADMINISTRATIVE PROVISIONS

# ARTICLE II.1 – UNDERTAKINGS BY THE PARTNER

By signing the framework agreement, the partner undertakes to:

- respect the common general objectives that formed the basis for establishing the partnership, as mentioned in the Preamble;
- fulfil the undertakings entered into under the action plan set out in Annex I, where appropriate together with the annual work programmes jointly agreed between the parties;
- make every effort to achieve in practice the above-mentioned common general objectives in each action for which a Commission grant is awarded;
- maintain relations of mutual cooperation and regular exchanges of information with the Commission on matters of common interest to do with use of the framework agreement and on the follow-up to implementation of the action plan set out in Annex I;
- adopt a transparent attitude with regard to managing and keeping accounts on the actions for which a Commission grant is awarded and cooperate fully with annual or occasional checks on the implementation of the framework agreement and/or the specific agreements.

#### **ARTICLE II.2 – LIABILITY**

- II.2.1 The partner shall have sole responsibility for complying with any legal obligations incumbent on him
- II.2.2 The Commission shall not, in any circumstances or on any grounds, be held liable in the event of a claim under specific agreements relating to any damage caused during the execution of an action. Consequently, the Commission will not entertain any request for indemnity or reimbursement accompanying any such claim.
- II.2.3 Except in cases of force majeure, the partner shall make good any damage sustained by the Commission as a result of the execution or faulty execution of an action.
- II.2.4 The partner shall assume sole liability towards third parties, including for damage of any kind sustained by them while the action is being carried out.

#### ARTICLE II.3 - CONFLICTS OF INTEREST

The partner undertakes to take all the necessary measures to prevent any risk of conflict of interest which could affect the impartial and objective performance of the framework agreement and/or the specific agreements. Such conflict of interest could arise in particular



as a result of economic interests, political or national affinities, family or emotional ties or emotional reasons, or any other common interests.

Any situation constituting or likely to lead to a conflict of interest during the implementation of the framework agreement and/or the specific agreements must be brought to the attention of the Commission, in writing, without delay. The partner shall undertake to take whatever steps are necessary to rectify this situation without delay. The Commission reserves the right to check that the measures taken are appropriate and may demand that the partner take additional measures, if necessary, within a certain time.

# ARTICLE II.4 - OWNERSHIP/USE OF THE RESULTS

- II.4.1 Unless stipulated otherwise in the specific agreement, ownership of the results of the action, including industrial and intellectual property rights, and of the reports and other documents relating to it shall be vested in the partner.
- II.4.2 Without prejudice to paragraph 1, the partner grants the Commission the right to make free use of the results of an action as it deems fit, provided it does not thereby breach its confidentiality obligations or existing industrial and intellectual property rights.

#### ARTICLE II.5 - CONFIDENTIALITY

The Commission and the partner undertake to preserve the confidentiality of any document, information or other material directly related to the subject of the framework agreement or specific agreements that is duly classed as confidential, if disclosure could cause prejudice to the other party. The parties shall remain bound by this obligation beyond the expiry date of the framework agreement.

#### ARTICLE II.6 - PUBLICITY

II.6.1 Unless the Commission requests otherwise, any communication or publication by the partner about an action, including at a conference or seminar, shall indicate that the action has received funding from the Community.

Any communication or publication by the partner, in any form and medium, shall indicate that sole responsibility lies with the author and that the Commission is not responsible for any use that may be made of the information contained therein.

- II.6.2 The partner authorises the Commission to publish the following information in any form and medium, including via the Internet:
  - the partner's name and address,
  - the subject and purpose of the grants awarded,
  - the amounts granted and the proportions of the actions' total cost covered by the funding.



Upon a reasoned and duly substantiated request by the partner, the Commission may agree to forgo such publicity if disclosure of the information indicated above would risk compromising the partner's security or prejudicing his commercial interests.

#### ARTICLE II.7 – EVALUATION

Whenever the Commission carries out an interim or final evaluation of an action's impact measured against the objectives of the Community programme concerned, the partner undertakes to make available to the Commission and/or persons authorised by it all such documents or information as will allow the evaluation to be successfully completed and to give them the rights of access specified in Article II.20.

#### ARTICLE II.8 – SUSPENSION

- II.8.1 The partner may suspend implementation of an action if exceptional circumstances make this impossible or excessively difficult, notably in the event of force majeure. He shall inform the Commission without delay, giving all the necessary reasons and details and the foreseeable date of resumption.
- II.8.2 If the Commission does not terminate the specific agreement under Article II.12.2, the partner shall resume implementation once circumstances allow and shall inform the Commission accordingly. The duration of the action shall be extended by a period equivalent to the length of the suspension. In accordance with Article II.14, a supplementary written agreement to the specific agreement shall be concluded to extend the duration of the action and to make any amendments that may be necessary to adapt the action to the new implementing conditions.

#### ARTICLE II.9 – FORCE MAJEURE

- II.9.1 Force majeure shall mean any unforeseeable exceptional situation or event beyond the parties' control which prevents either of them from fulfilling any of their obligations under the agreement, was not attributable to error or negligence on their part, and proves insurmountable in spite of all due diligence. Defects in equipment or material or delays in making them available (unless due to force majeure), labour disputes, strikes or financial difficulties cannot be invoked as force majeure by the defaulting party.
- II.9.2 A party faced with force majeure shall inform the other party without delay by registered letter with advice of delivery or equivalent, stating the nature, probable duration and foreseeable effects.
- II.9.3 Neither of the parties shall be held in breach of their obligations under the agreement if they are prevented from fulfilling them by force majeure. The parties shall make every effort to minimise any damage due to force majeure.
- II.9.4 Actions under way may be suspended in accordance with Article II.8.



#### ARTICLE II.10 - AWARD OF CONTRACTS

II.10.1 If the partner has to conclude contracts in order to carry out an action and they constitute costs under an item of eligible direct costs in the estimated budget for the action annexed to the specific agreement, he shall seek competitive tenders from potential contractors and award the contract to the bid offering best value for money<sup>2</sup>; in doing so he shall observe the principles of transparency and equal treatment of potential contractors and shall take care to avoid any conflict of interests.

II.10.2 Contracts as referred to in paragraph 1 may be awarded only in the following cases:

- (a) they may only cover the execution of a limited part of the action;
- (b) recourse to the award of contracts must be justified having regard to the nature of the action and what is necessary for its implementation;
- (c) the tasks concerned must be set out in the annex to the specific agreement that describes the action and the corresponding estimated costs must be set out in detail in the estimated budget for the action;
- (d) any recourse to the award of contracts while the action is under way, if not provided for in the grant application, shall be subject to prior written authorisation by the Commission;
- (e) the partner shall have sole responsibility for executing the action and complying with the terms of the framework agreement and the corresponding specific agreement. The partner must undertake to make the necessary arrangements to ensure that the contractor waives all rights in respect of the Commission under the framework agreement and/or specific agreement;
- (f) the partner must undertake to ensure that the conditions applicable to him under Articles II.2, II.3, II.4, II.5, II.6, II.7, II.11 and II.20 of the framework agreement are also applicable to the contractor.

# **ARTICLE II.11 – ASSIGNMENT**

Claims against the Commission may not be transferred.

In exceptional circumstances, where the situation warrants it, the Commission may authorise the assignment to a third party of the specific agreements and any payments flowing from them, following a written request to that effect, giving reasons, from the partner. If the Commission agrees, it must make its agreement known in writing before the proposed assignment takes place. In the absence of the above authorisation, or in the event of failure to observe the terms thereof, the assignment shall not be enforceable against and shall have no effect on the Commission.



Departments may include provision in the Article on Other special conditions in the Special Conditions for specific rules of procedure to apply according to the estimated value of the contract, the relative size of the Community contribution and the management risk.

In no circumstances shall such an assignment release the partner from his obligations to the Commission.

#### **ARTICLE II.12 – TERMINATION**

# II.12.1 Termination by the partner

The partner may terminate the framework agreement at any time by giving 60 days' written notice. Where he avails himself of that right, he must undertake to complete the implementation of any specific agreements which have entered into force before the date when termination of the framework agreement takes effect.

In duly justified cases, the partner may withdraw his request for a grant and terminate a specific agreement which is in the process of being implemented by giving 60 days' written notice stating the reasons, without being required to furnish any indemnity on this account. If no reasons are given or if the Commission does not accept the reasons, the partner shall be deemed to have terminated the agreement improperly, with the consequences set out in the fourth subparagraph of paragraph 4.

# II.12.2Termination by the Commission

The Commission may decide to terminate the framework agreement at any time, without any indemnity on its part, by giving 60 days' written notice. Where the Commission avails itself of that right, it must honour the obligations arising from the implementation of any specific agreements which have entered into force before the date when termination of the framework agreement takes effect, insofar as this implementation gives rise to expenditure foreseen in those specific agreements which is reasonable, except in the cases set out below.

The Commission may decide to terminate the framework agreement and the specific agreements in the process of being implemented, without any indemnity on its part, in the following circumstances:

- (a) in the event of a change to the partner's legal, financial, technical, organisational or ownership situation that is liable to affect the framework agreement or the specific agreements substantially or to call into question the decision to award the framework agreement or the related grants;
- (b) if the partner fails to fulfil a substantial obligation incumbent on him under the terms of the framework agreement or specific agreements, including their annexes;
- (c) in the event of force majeure, notified in accordance with Article II.9, or if an action has been suspended as a result of exceptional circumstances, notified in accordance with Article II.8;
- (d) if the partner is declared bankrupt, being wound up or is the subject of any other similar proceedings;



- (e) if the partner is found guilty of an offence involving his professional conduct by a judgment having the force of *res judicata* or if he is guilty of grave professional misconduct proven by any justified means;
- (f) if the partner is guilty of misrepresentation or submits reports inconsistent with reality to obtain the grant provided for in a specific agreement;
- (g) if the partner has intentionally or by negligence committed a substantial irregularity in performing the framework agreement or related specific agreements or in the event of fraud, corruption or any other illegal activity by the partner to the detriment of the European Communities' financial interests. A substantial irregularity consists of any infringement of a provision of an agreement or regulation resulting from an act or an omission by the partner which causes or might cause a loss to the Community budget.

# II.12.3 Termination procedure

The procedure is initiated by registered letter with advice of delivery or equivalent.

In the cases referred to in points (a), (b) and (d) of paragraph 2, the partner shall have 30 days to submit his observations and take any measures necessary to ensure continued fulfilment of his obligations under the agreement. If the Commission fails to confirm acceptance of these observations by giving written approval within 30 days of receiving them, the procedure shall continue to run.

Where notice is given, termination shall take effect at the end of the period of notice, which shall start to run from the date when the termination decision is received.

If notice is not given in the cases referred to in points (c), (e), (f) and (g) of paragraph 2, termination shall take effect from the day following the date when the termination decision is received.

#### II.12.4 Effects of termination

In the event of termination of a specific agreement, payments by the Commission shall be limited to the eligible costs actually incurred by the partner up to the date when termination takes effect, in accordance with Article II.18. Costs relating to current commitments that are not due to be executed until after termination shall not be taken into account.

The partner shall have 60 days from the date when termination of the specific agreement takes effect, as notified by the Commission, to produce a request for final payment in accordance with Article II.16.4. If no request for final payment is received within this time limit, the Commission shall not reimburse the expenditure incurred by the partner up to the date of termination and it shall recover any amount if its use is not substantiated by the technical implementation reports and financial statements approved by the Commission.

By way of exception, at the end of the period of notice referred to in paragraph 3, where the Commission is terminating a specific agreement on the grounds that the partner has failed to produce the final technical implementation report and financial



statement as stipulated in the agreement and has still not complied with this obligation within two months following the written reminder sent by the Commission by registered letter with advice of delivery or equivalent, the Commission shall not reimburse the expenditure incurred by the partner up to the date on which the action ended and it shall recover any amount if its use is not substantiated by the technical implementation reports and financial statements approved by the Commission.

By way of exception, in the event of improper termination by the partner or termination by the Commission on the grounds set out in points (e), (f) or (g) of paragraph 2, the Commission may require the partial or total repayment of sums already paid under a specific agreement on the basis of technical implementation reports and financial statements approved by the Commission, in proportion to the gravity of the failings in question and after allowing the partner to submit his observations.

# **ARTICLE II.13 – FINANCIAL PENALTIES**

By virtue of the Financial Regulation applicable to the general budget of the European Communities, any beneficiary declared to be in grave breach of his contractual obligations shall be liable to financial penalties of between 2% and 10% of the value of the grant in question. This rate may be increased to between 4% and 20% in the event of a repeated breach in the five years following the first.

The partner shall be notified in writing of any decision by the Commission to apply such financial penalties.

#### ARTICLE II.14 - SUPPLEMENTARY AGREEMENTS

- II.14.1 Any amendment to the framework agreement or a specific agreement must be the subject of a written supplementary agreement. No oral agreement may bind the parties to this effect.
- II.14.2 The supplementary agreement may not have the purpose or the effect of making changes to the agreement which might call into question the decision awarding the framework agreement or a grant or result in unequal treatment of applicants for framework agreements or grants.
- II.14.3 If the request for amendment is made by the partner, he must send it to the Commission in good time before it is due to take effect and, as far as specific agreements are concerned, one month before the closing date of the action, except in cases duly substantiated by the partner and accepted by the Commission.



#### PART B – FINANCIAL PROVISIONS

#### ARTICLE II.15 – ELIGIBLE COSTS

- II.15.1 To be considered eligible for Community funding, costs must satisfy the following general criteria:
  - they must be connected with the subject of the specific agreement and they must be provided for in the estimated budget annexed to it;
  - they must be necessary for carrying out the action covered by the specific agreement;
  - they must be reasonable and justified and they must accord with the principles of sound financial management, in particular in terms of value for money and cost-effectiveness:
  - they must be generated during the period of eligibility for Community funding as specified in the specific agreement;
  - they must be actually incurred by the partner, be recorded in his accounts in accordance with the applicable accounting principles, and be declared in accordance with the requirements of the applicable tax and social legislation;
  - they must be identifiable and verifiable.

The partner's internal accounting and auditing procedures must permit direct reconciliation of the costs and revenue declared in respect of the action with the corresponding accounting statements and supporting documents.

- II.15.2 In the case of an operating grant, the following operating costs are eligible provided that they satisfy the criteria set out in the previous paragraph:
  - the cost of staff, comprising actual salaries plus social security charges and other statutory costs included in the remuneration, provided that this does not exceed the average rates corresponding to the partner's usual policy on remuneration;
  - travel and subsistence allowances for staff, provided that they are in line with the partner's usual practices on travel costs or do not exceed the scales approved annually by the Commission;
  - the purchase cost of equipment (new or second-hand), provided that it is written off in accordance with the tax and accounting rules applicable to the partner and generally accepted for items of the same kind. Only the portion of the equipment's depreciation corresponding to the period of eligibility for Community funding covered by the agreement may be taken into account by the Commission, except where its nature and/or use justifies different treatment by the Commission;



- costs of consumables and supplies;

- costs entailed by other contracts awarded by the partner for the purposes of implementing the work programme, provided that the conditions laid down in Article II.10 are met;
- costs arising directly from requirements imposed by the agreement (in particular, audit costs), including the costs of any financial services (especially the cost of financial guarantees);
- overheads.
- II.15.3 In the case of a grant for an action, the eligible costs consist of direct costs and indirect costs.

The eligible direct costs for an action are those costs which, with due regard for the conditions of eligibility set out in paragraph 1, are identifiable as specific costs directly linked to implementation of the action and which can therefore be booked to it direct. In particular, the following direct costs are eligible provided that they satisfy the criteria set out in paragraph 1:

- the cost of staff assigned to the action, comprising actual salaries plus social security charges and other statutory costs included in the remuneration, provided that this does not exceed the average rates corresponding to the partner's usual policy on remuneration;
- travel and subsistence allowances for staff taking part in the action, provided that they are in line with the partner's usual practices on travel costs or do not exceed the scales approved annually by the Commission;
- the purchase cost of equipment (new or second-hand), provided that it is written off in accordance with the tax and accounting rules applicable to the partner and generally accepted for items of the same kind. Only the portion of the equipment's depreciation corresponding to the duration of the action and the rate of actual use for the purposes of the action may be taken into account by the Commission, except where the nature and/or the context of its use justifies different treatment by the Commission;
- costs of consumables and supplies, provided that they are identifiable and assigned to the action;
- costs entailed by other contracts awarded by the partner for the purposes of carrying out the action, provided that the conditions laid down in Article II.10 are met;
- costs arising directly from requirements imposed by the framework agreement or the specific agreement (dissemination of information, specific evaluation of the action, audits, translations, reproduction, etc.), including the costs of any financial services (especially the cost of financial guarantees);

The eligible indirect costs for an action are those costs which, with due regard for the conditions of eligibility set out in paragraph 1, are not identifiable as specific costs directly linked to implementation of the action which can be booked to it direct, but which can be identified and justified by the partner using his accounting (W

system as having been incurred in connection with the eligible direct costs for the action. They may not include any eligible direct costs.

By way of derogation from paragraph 1, the indirect costs incurred in carrying out an action may be eligible for flat-rate funding fixed at not more than 7%<sup>3</sup> of the total eligible direct costs. If provision is made in the specific agreement for flat-rate funding in respect of indirect costs, they need not be supported by accounting documents.

# II.15.4 The following costs shall not be considered eligible:

- return on capital;
- debt and debt service charges;
- provisions for losses or liabilities;
- interest owed:
- doubtful debts:
- exchange losses;
- VAT, unless the partner can show that he is unable to recover it;
- costs declared by the partner and covered by another action or work programme receiving a Community grant;
- excessive or reckless expenditure.
- II.15.5 Contributions in kind shall not count as actual expenditure by the partner and shall not constitute eligible costs. In the case of cofinancing in the form of contributions in kind complying with the conditions laid down in Article I.4, a financial value shall be placed on the contributions and the same amount will be included in the costs of the action as ineligible costs and in receipts from the action as cofinancing in kind. The partner shall undertake to obtain these contributions as provided for in the specific agreement.
- II.15.6 By way of derogation from paragraph 3, indirect costs shall not be eligible under a grant for an action awarded to a partner who already receives an operating grant from the Commission during the period in question.

# ARTICLE II.16 - REQUESTS FOR PAYMENT

# II.16.1 Pre-financing

Pre-financing is intended to provide the partner with a float.

Where required by the paragraph on pre-financing in Article 5 of the specific agreement or the equivalent article in the framework agreement, the partner shall furnish a financial guarantee from a bank or an approved financial institution established in one of the Member States of the European Union.<sup>4</sup>

When the partner is established in a third country, the authorising officer responsible may agree that a bank or a financial institution established in that third country may provide the guarantee if he considers that the bank or financial institution offers equivalent security and characteristics as those offered by a bank or a financial institution established in a Member State. In exceptional cases, the guarantee may be



The 7% ceiling may be exceeded by a reasoned Commission decision (where appropriate, provision for this should be included in the Special Conditions and the specific agreement).

The guarantor shall stand as first-call guarantor and shall not require the Commission to have recourse against the principal debtor (the partner).

The financial guarantee shall remain in force until final payments by the Commission match the proportion of the total grant accounted for by pre-financing. The Commission undertakes to release the guarantee within 30 days following that date.

# II.16.2 Further pre-financing payments

Where pre-financing is divided into several instalments, the partner may request a further pre-financing payment once he has used up the percentage of the previous payment specified in the paragraph on further pre-financing payments in Article 5 of the specific agreement or the equivalent article in the framework agreement. The request shall be accompanied by the following documents:

- a detailed statement of the eligible costs actually incurred;
- where required by the abovementioned provisions of Article 5 or the equivalent, a financial guarantee in accordance with paragraph 1;
- where required by the abovementioned provisions of Article 5 or the equivalent, a certificate on the action's financial statements and underlying accounts, produced by an approved auditor or in case of public bodies, by a competent and independent public officer;
- any other documents that may be required by the specific agreement in support of the request for further pre-financing payments.

The documents accompanying the request for payment shall be drawn up in accordance with the relevant provisions of the framework agreement and the specific agreement, including where appropriate the annexes thereto.

# II.16.3 Interim payments

Interim payments are intended to reimburse the partner for expenditure on the basis of a detailed statement of the costs incurred, once the action has reached a certain level of completion. It may clear all or part of any prefinancing.

By the appropriate deadline indicated in the Article on Submission of reports and other documents in the specific agreement, the partner shall submit a request for interim payment accompanied by the following documents:

- an interim report on implementation of the action;
- an interim financial statement of the eligible costs actually incurred, following the structure of the estimated budget;
- where required by the paragraph on interim payments in Article 5 of the specific agreement or the equivalent article in the framework agreement, a certificate on the action's financial statements and underlying accounts, produced by an approved auditor or in case of public bodies, by a competent and independent public officer. The purpose of the audit is to certify that the financial documents submitted to the Commission by the partner comply with the financial provisions of the framework agreement and the

replaced by a personal joint security provided by a third party (where appropriate, provision for this should be included in the Special Conditions and the specific agreement).

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specific agreement, that the costs declared are the actual costs, and that all receipts have been declared.

The documents accompanying the request for payment shall be drawn up in accordance with the relevant provisions of the framework agreement and the specific agreement, including any annexes. If an external audit of the action's accounts is not required, the partner himself shall certify that the financial documents submitted to the Commission comply with the financial provisions of the framework agreement and the specific agreement, that the costs declared are the actual costs, and that all receipts have been declared.

On receipt of these documents, the Commission shall have the period specified in the paragraph on interim payments in Article 5 of the specific agreement or the equivalent article in the framework agreement in order to:

- approve the interim report on implementation of the action;
- ask the partner for supporting documents or any additional information it deems necessary to allow the approval of the report;
- reject the report and ask for the submission of a new report. Failing a written reply from the Commission within the time limit for scrutiny indicated above, the report shall be deemed to have been approved. Approval of the report accompanying the request for payment shall not imply recognition of the regularity or the authenticity, completeness and correctness of the declarations and information it contains.

Requests for additional information or a new report shall be notified to the partner in writing. The partner shall have the period laid down in the abovementioned provisions of Article 5 or the equivalent to submit the information or new documents requested.

If additional information is requested, the time limit for scrutiny shall be extended by the time it takes to obtain this information.

Where a report is rejected and a new report requested, the approval procedure described in this Article shall apply.

In the event of renewed rejection, the Commission reserves the right to terminate the agreement by invoking Article II.12.2(b).

#### II.16.4 Payment of the balance

Payment of the balance, which may not be repeated, is made after the end of the action on the basis of the costs actually incurred by the partner in carrying out the action. It may take the form of a recovery order where the total amount of earlier payments is greater than the amount of the final grant determined in accordance with Article II.18.

By the appropriate deadline indicated in the Article on Submission of reports and other documents in the specific agreement, the partner shall submit a request for payment of the balance accompanied by the following documents:

- a final report on the implementation of the action;
- a final financial statement of the eligible costs actually incurred, following the structure of the estimated budget;
- a full summary statement of the receipts and expenditure of the action;





- where required by the paragraph on payment of the balance in Article 5 of the specific agreement or the equivalent article in the framework agreement, a certificate on the action's financial statements and underlying accounts, produced by an approved auditor or in case of public bodies, a competent and independent public officer. The purpose of the audit is to certify that the financial documents submitted to the Commission by the partner comply with the financial provisions of the framework agreement and the specific agreement, that the costs declared are the actual costs, and that all receipts have been declared.

The documents accompanying the request for payment shall be drawn up in accordance with the relevant provisions of the framework agreement and the specific agreement, including where appropriate the annexes thereto. If an external audit of the action's accounts is not required, the partner himself shall certify that the financial documents submitted to the Commission comply with the financial provisions of the framework agreement and the specific agreement, that the costs declared are the actual costs, and that all receipts have been declared.

On receipt of these documents, the Commission shall have the period specified in the paragraph on payment of the balance in Article 5 of the specific agreement or the equivalent article in the framework agreement in order to:

- approve the final report on implementation of the action;
- ask the partner for supporting documents or any additional information it deems necessary to allow the approval of the report;
- reject the report and ask for the submission of a new report.

Failing a written reply from the Commission within the time limit for scrutiny indicated above, the report shall be deemed to have been approved. Approval of the report accompanying the request for payment shall not imply recognition of the regularity or the authenticity, completeness and correctness of the declarations and information it contains.

Requests for additional information or a new report shall be notified to the partner in writing. The partner shall have the period laid down in the abovementioned provisions of Article 5 or the equivalent to submit the information or new documents requested.

If additional information is requested, the time limit for scrutiny shall be extended by the time it takes to obtain this information.

Where a report is rejected and a new report requested, the approval procedure described in this Article shall apply.

In the event of renewed rejection, the Commission reserves the right to terminate the specific agreement by invoking Article II.12.2(b).

#### ARTICLE II.17 – GENERAL PROVISIONS ON PAYMENTS

II.17.1 Payments shall be made by the Commission in euros. Any conversion of actual costs into euros shall be made at the daily rate published in the Official Journal of the European Union or, failing that, at the monthly accounting rate established by the Commission and published on its website applicable on the day when the payment order is issued by the Commission, unless specific provisions are laid





down for the purpose in the Special Conditions of the framework agreement or in the specific agreement.

Payments by the Commission shall be deemed to be effected on the date when they are debited to the Commission's account.

II.17.2 The Commission may suspend the period for payment laid down in Article 5 of the specific agreement or the equivalent article in the framework agreement at any time by notifying the partner that his request for payment cannot be met, either because it does not comply with the provisions of the agreement, or because appropriate supporting documents must be produced or because there is a suspicion that some of the expenses in the financial statement are not eligible and additional checks are being conducted.

The Commission may also suspend its payments at any time if the partner is found or presumed to have infringed the provisions of the framework agreement or the specific agreement, in particular in the wake of the audits and checks provided for in Article II.20.

The Commission shall inform the partner of any such suspension by registered letter with advice of delivery or equivalent. Suspension shall take effect on the date when notice is sent by the Commission. The remaining payment period shall start to run again from the date when a properly constituted request for payment is registered, when the supporting documents requested are received, or at the end of the suspension period as notified by the Commission.

II.17.3 On expiry of the period for payment specified in Article 5 of the specific agreement or the equivalent article in the framework agreement, and without prejudice to paragraph 2 of this Article, the partner may, within two months following the date of receipt of a late payment, request payment of interest on the late payment at the rate applied by the European Central Bank for its main refinancing operations in euros, plus three and a half points; the reference rate to which the increase applies shall be the rate in force on the first day of the month of the final date for payment, as published in the C series of the Official Journal of the European Union. This provision shall not apply to recipients of a grant which are public authorities of the Member States of the European Union.

Interest on late payment shall cover the period from the final date for payment, exclusive, up to the date of payment as defined in paragraph 1, inclusive. The interest shall not be treated as a receipt for the purposes of determining the final grant within the meaning of Article II.18.4. The suspension of payment by the Commission may not be considered as late payment.

II.17.4 The partner shall inform the Commission of the amount of any interest or equivalent benefits yielded by the pre-financing it has received from the Commission. Notification must be made annually if the interest in question represents a significant amount, and in any event when the request is made for interim payment or for payment of the balance that clears the pre-financing. The interest shall not be treated as a receipt for the action within the meaning of Article II.18.4. The Commission shall recover it in accordance with Article II.19.



II.17.5 The partner shall have two months from the date of notification by the Commission of the final amount of the grant determining the amount of the payment of the balance or the recovery order pursuant to Article II.18, or failing that of the date on which the payment of the balance was received, to request information in writing on the determination of the final grant, giving reasons for any disagreement. After this time such requests shall no longer be considered. The Commission undertakes to reply in writing within two months following the date on which the request for information is received, giving reasons for its reply. This procedure is without prejudice to the partner's right to appeal against the Commission's decision pursuant to the Article on Law applicable and competent court. Under the terms of Community legislation in this matter, such appeals must be lodged within two months following the notification of the decision to the applicant or, failing that, following the date on which the applicant learned of the decision.

#### ARTICLE II.18 – DETERMINING THE FINAL GRANT

- II.18.1 Without prejudice to information obtained subsequently pursuant to Article II.20, the Commission shall adopt the amount of the final payment to be granted to the partner on the basis of the documents referred to in Article II.16.4 which it has approved.
- II.18.2 The total amount paid to the partner by the Commission may not in any circumstances exceed the maximum amount of the grant laid down in Article 3 of the specific agreement, even if the total actual costs eligible exceed the estimated total eligible costs specified in the estimated budget annexed to the specific agreement.
- II.18.3 If the actual eligible costs when the action ends are lower than the estimated total eligible costs, the Commission's contribution shall be limited to the amount obtained by applying the Community grant percentage specified in Article 3 of the specific agreement to the actual eligible costs approved by the Commission.
- II.18.4 The partner hereby agrees that the grant shall be limited to the amount necessary to balance the receipts and expenditure of the action, in the case of a grant for an action, or of the operating budget which allows the work programme to be implemented, in the case of an operating grant, and that it may not in any circumstances produce a profit for him.

In the case of a grant for an action, profit shall mean any surplus of all actual receipts attributable to the action over the total actual costs of the action. In the case of an operating grant, profit shall mean any surplus of the beneficiary's total actual operating receipts over his total actual operating costs.

The actual receipts to be taken into account shall be those which have been established, generated or confirmed on the date on which the request for payment of the balance is drawn up by the partner for financing other than the Community grant, to which shall be added the amount of the grant determined by applying the principles laid down in paragraphs 2 and 3 of this Article. For the purposes of this Article, only actual costs of the action or the operating budget falling within the categories set out in the estimated budget annexed to the specific agreement shall be



taken into account; non-eligible costs shall always be covered by non-Community resources.

Any surplus determined in this way shall result in a corresponding reduction in the amount of the grant<sup>5</sup>.

- II.18.5 Without prejudice to the right to terminate the specific agreement under Article II.12, and without prejudice to the right of the Commission to apply the penalties referred to in Article II.13, if the action is not implemented or is implemented poorly, partially or late, the Commission may reduce the grant initially provided for in line with the actual implementation of the action on the terms laid down in the specific agreement.
- II.18.6 On the basis of the amount of the final grant determined in this way and of the aggregate amount of the payments already made under the terms of the agreement, the Commission shall set the amount of the payment of the balance as being the amount still owing to the partner. Where the aggregate amount of the payments already made exceeds the amount of the final grant, the Commission shall issue a recovery order for the surplus.

#### **ARTICLE II.19 - RECOVERY**

- II.19.1 If any amount is unduly paid to the partner or if recovery is justified under the terms of the framework agreement or a specific agreement, the partner undertakes to repay the Commission the sum in question on whatever terms and by whatever date it may specify.
- II.19.2 If the partner fails to pay by the date set by the Commission, the sum due shall bear interest at the rate indicated in Article II.17.3. Interest on late payment shall cover the period between the date set for payment, exclusive, and the date when the Commission receives full payment of the amount owed, inclusive.

Any partial payment shall first be entered against charges and interest on late payment and then against the principal.

II.19.3 If payment has not been made by the due date, sums owed to the Commission may be recovered by offsetting them against any sums owed to the partner, after informing him accordingly by registered letter with advice of delivery or equivalent, or by calling in the financial guarantee provided in accordance with Article II.16.1. In exceptional circumstances, justified by the necessity to safeguard the financial interests of the Communities, the Commission may recover by offsetting before the due date of the payment. The partner's prior consent shall not be required.

By virtue of Article 165 § 3 IR, in the case of operating grants to bodies that pursue an aim of general European interest, the Commission is entitled to recover the percentage of the annual profit corresponding to the Community contribution to the operating budget of the bodies concerned where these bodies are also funded by public authorities which are themselves required to recover the percentage of the annual profit corresponding to their contribution. For the purpose of calculating the amount to be recovered, the percentage corresponding to the contributions in kind to the operating budget shall not be taken into account.



- II.19.4 Bank charges occasioned by the recovery of the sums owed to the Commission shall be borne solely by the partner.
- II.19.5 The partner understands that under Article 256 of the Treaty establishing the European Community, the Commission may adopt an enforceable decision formally establishing an amount as receivable from persons other than States. An action may be brought against such decision before the Court of First Instance of the European Communities.

# ARTICLE II.20 - CHECKS AND AUDITS

- II.20.1 The partner undertakes to provide any detailed information requested by the Commission or by any other outside body authorised by the Commission to check that the actions and the provisions of the framework agreement and/or specific agreements are being properly implemented.
- II.20.2 The partner shall keep at the Commission's disposal all original documents, especially accounting and tax records, or, in exceptional and duly justified cases, certified copies of original documents relating to each specific agreement for a period of five years from the date of payment of the balance for the corresponding action.
- II.20.3 The partner agrees that the Commission may have an audit of the use made of the grants awarded carried out either directly by its own staff or by any other outside body authorised to do so on its behalf. Such audits may be carried out throughout the period of implementation of the specific agreements until their balances are paid and for a period of five years from the date of payment of the balance for the corresponding actions. Where appropriate, the audit findings may lead to recovery decisions by the Commission.
- II.20.4 The partner undertakes to allow Commission staff and outside personnel authorised by the Commission the appropriate right of access to sites and premises where the actions are carried out and to all the information, including information in electronic format, needed in order to conduct such audits.
- II.20.5 By virtue of Council Regulation (Euratom, EC) No 2185/96 and Regulation (EC) No 1073/1999 of the European Parliament and the Council, the European Anti-Fraud Office (OLAF) may also carry out on-the-spot checks and inspections in accordance with the procedures laid down by Community law for the protection of the financial interests of the European Communities against fraud and other irregularities. Where appropriate, the inspection findings may lead to recovery decisions by the Commission.
- II.20.6 The European Court of Auditors shall have the same rights as the Commission, notably right of access, as regards checks and audits.



# **SIGNATURES**

For the partner

Mrs. Catriona WILLIAMS

For the Commission

Antonia CARPARELLI

(place, date)

In duplicate in English

# ANNEX I – ACTIONS PLANNED UNDER THE PARTNERSHIP

See attached document(s): 42 page(s).



# ANNEX II - MODEL SPECIFIC OPERATING GRANT AGREEMENT

See attached document: 8 pages.



# SPECIFIC AGREEMENT No [...] ON AN OPERATING GRANT

This specific agreement ("the agreement") is concluded between:

The European Community ("the Community"), represented by the Commission of the European Communities ("the Commission"), itself represented for the purposes of signature of this agreement by [name, forename, function, DG and service]

of the one part,

and

[full official name]
official legal form: [...]
official registration No: [...]
[official address in full]
VAT number: [...],
("the partner"), represented for the purposes of signature of this agreement by [name, forename, function]
of the other part,

The following annexes form an integral part of the agreement:

Annex I Work programme

Annex II Estimated operating budget

Annex III Activity reports and financial statements to be submitted



#### ARTICLE 1 – PURPOSE OF THE AGREEMENT

The agreement is concluded in the context of the partnership established between the parties. It is drawn up in accordance with the relevant terms of framework partnership agreement No [...] signed between the Commission and the partner on [...].

The Commission has decided to award a grant, under the terms and conditions set out in this agreement and the framework agreement, which the partner hereby declares that he has taken note of and accepts, for the work programme of the partner, which corresponds to the activities and objectives specified in the partner's articles of association.

The partner accepts the grant and undertakes to do everything in his power to carry out the work programme as described in Annex I, in accordance with the terms and conditions of the above-mentioned framework agreement applicable to the implementation of the agreement, acting on his own responsibility.

#### **ARTICLE 2 – DURATION**

The period of eligibility for Community funding shall be [...] months from [one of the following options] [the first day of the month following the date when the last of the two parties signs the agreement ] [or (insert date)] [...] ("the starting date").

#### ARTICLE 3 – FINANCING THE WORK PROGRAMME

The total costs eligible for Community funding are estimated at EUR [...] as shown in the partner's estimated operating budget in Annex II. The estimated operating budget shall be in balance and shall show all the operating costs and receipts estimated by the partner for the period in question, making a distinction between costs eligible for Community funding and those not eligible, in accordance with the definition of eligible costs in Article II.15 of the framework agreement.

The Commission shall contribute a maximum of EUR [...], equivalent to [...]% of the estimated total eligible costs indicated above. The final amount of the grant shall be determined as specified in Article II.18 of the framework agreement, without prejudice to Article II.20 thereof.

#### ARTICLE 4 - ADJUSTMENT OF THE ESTIMATED BUDGET

By way of derogation from Article II.14 of the framework agreement, the partner may, when carrying out the work programme, adjust the estimated budget by transfers between items of eligible costs, provided that this adjustment of expenditure does not affect

Period of eligibility to coincide with the beneficiary's budgetary year for reasons of consistency and administrative convenience, but subject to the following conditions: the agreement may not be signed more than four months after the start of the beneficiary's budgetary year, and the period of eligibility may not begin before the date when the application is lodged or before the start of the beneficiary's budgetary year (Article 112(2) of the Financial Regulation). Under Article 111 of the Financial Regulation a beneficiary may be awarded only one operating grant per financial year.



The recommended practice is for the Commission to sign last.

implementation of the work programme and the transfer between headings does not exceed 20% of the amount of each heading of estimated eligible costs for which the transfer is intended, and without exceeding the total eligible costs indicated in Article 3. He shall inform the Commission in writing.

#### ARTICLE 5 - PAYMENT ARRANGEMENTS

[pre-fin 30% or 40%, further pre-fin 40%, interim 0%, balance 30% or 20%]

# Pre-financing:

Within 45 days of [one of the following options, without a financial guarantee] [the date when the last of the two parties signs the agreement, ] [or, if a financial guarantee is required] [the latest of the following dates:

- the date when the last of the two parties signs the agreement
- receipt of a financial guarantee of an amount equivalent to the amount of prefinancing granted,

] a pre-financing payment of EUR [...] shall be made to the partner, representing [...]% of the maximum amount of the grant specified in Article 3.

# Further pre-financing payments:

Pre-financing may be paid in several instalments. In that case, payment of each further instalment may not be made until at least 70% of the previous pre-financing payment has been used up [include the following phrase if a financial guarantee is required] [ and shall be conditional on the partner producing a financial guarantee equivalent to the aggregate amount of pre-financing]<sup>3</sup>. Where the consumption of the previous pre-financing is less than 70%, the amount of the new pre-financing payment shall be reduced by the unused amounts of the previous pre-financing.

Every request for payment of a further pre-financing instalment must be accompanied by the documents specified in Article II.16.2 of the framework agreement and by a progress report on the implementation of the work programme [include the following phrase if an audit certificate if required] [ as well as an external audit certificate on the partner's financial statements and underlying accounts for the period in question]<sup>4</sup>.

Within 45 days after the Commission receives the request for payment of a further instalment, together with the documents referred to in the previous subparagraph, a further pre-financing payment shall be made to the partner, the total amount of further pre-financing payments not exceeding EUR [...], equivalent to [...]% of the maximum amount of the grant specified in Article 3.

An audit of this kind may be required by the authorising officer in respect of any payment, depending on his assessment of the management risk. It is compulsory for interim payments and the payment of the balance in the case of grants of EUR 100 000 or more. The authorising officer may exempt from this obligation public bodies and international organisations within the meaning of the Implementing Rules, depending on his assessment of the risk.



Depending on the aggregate amount of pre-financing, a financial guarantee may be required (see footnote 10).

# Payment of the balance:

The request for payment of the balance shall be accompanied by the final activity report and financial statement specified in Article II.16.4 of the framework agreement [include the following phrase if an external audit is required] [ and by an external audit certificate] [or, in case of public bodies] [ and by a certificate produced by a competent and independent public officer on the partner's financial statements and underlying accounts for the period in question]<sup>13</sup>.

The Commission shall have 60 days to approve or reject the activity report or to request additional supporting documents or information under the procedure laid down in Article II.16.4. In that case, the partner shall have 30 days to submit the additional information or a new report.

A payment representing the balance of the grant determined in accordance with Article II.18 of the framework agreement shall be made to the partner within 45 days following approval by the Commission of the activity report accompanying the request for payment of the balance. The Commission may suspend the period for payment in accordance with the procedure in Article II.17.2 of the framework agreement.

#### ARTICLE 6 - SUBMISSION OF REPORTS AND OTHER DOCUMENTS

The provisions relating to the submission of the activity reports, financial statements and other documents referred to in Article 5 (Payment arrangements) are contained in Annex III.

#### ARTICLE 7 - BANK ACCOUNT

Payments shall be made to the partner's bank account or sub-account denominated in euros, as indicated below:

Name of bank: [...]
Address of branch: [...]
Precise denomination of the account holder: [...]
Full account number (including bank codes): [...]
IBAN account code: [...]

This account or sub-account must identify the payments made by the Commission. If the funds paid to this account or sub-account yield interest or equivalent benefits under the law of the State on whose territory the account or sub-account is opened, such interest or benefits shall, if they are generated by pre-financing payments, be recovered by the Commission as specified in Article II.17.4 of the framework agreement.<sup>5</sup>



This provision applies to all grant beneficiaries apart from the exceptions allowed under the Rules for the Implementation of the Financial Regulation.

# **SIGNATURES**

For the partner	For the Commission
[name / forename]	[name /forename]
Done at, (place, date)	Done at Brussels,(place, date)
In duplicate	



# ANNEX I – WORK PROGRAMME

See attached document(s): ..... page(s).

Q W

# ANNEX II - ESTIMATED OPERATING BUDGET

[...]

See attached document(s):  $\dots$  page(s).



# ANNEX III – ACTIVITY REPORTS AND FINANCIAL STATEMENTS TO BE SUBMITTED

[...]



# COMMUNITY PROGRAMME FOR

# **EMPLOYMENT**

# AND SOCIAL SOLIDARITY

# **PROGRESS**

# OPEN CALL FOR PROPOSALS VP/2007/013

ESTABLISHMENT OF 3-YEAR PARTNERSHIPS WITH EU-LEVEL NETWORKS ACTIVE IN THE FIELD OF COMBATING SOCIAL EXCLUSION AND DISCRIMINATION, PROMOTING GENDER EQUALITY AND THE INTEGRATION OF DISABLED PEOPLE AND REPRESENTING ROMA PEOPLE

TRIENNIAL STRATEGIC PLAN

President 1 27th July 2007

# 1.- Name of the organisation

Eurochild AISBL - The European Network Promoting the Welfare and Rights of Children and Young People

### 2.- Vision

Eurochild works to improve the quality of life of children and young people in Europe, through the implementation of the principles enshrined within the United Nations Convention on the Rights of the Child.

# 3.- Mission

The mission of Eurochild is to promote the welfare and rights of children and young people in Europe through building a network of active organisations and individuals who are working in and across Europe to improve the quality of life of children and young people. Eurochild supports the development and work of its member organisations by:

- sharing information on policy and practice,
- · monitoring and influencing policy development at national and European level,
- · creating interest groups and partnerships between member organisations,
- representing the interests of its members to international institutions,
- and strengthening their capacity through training and individual advice and support.

### 4.- Values

The <u>common value</u> base that binds all Eurochild members together is the United Nations Convention on the Rights of the Child which underpins all the work of our members and the Eurochild network as a whole. Within this Convention of binding obligations (nearly universally ratified globally) there are four key overarching principles:

- Non-discrimination all children share the same rights regardless of race, sex, language, religion, political or other opinion, national, ethnic or social origin, property, disability, birth or other status
- The child's best interest is of primary consideration in all actions concerning children
- Every child has an inherent right to life. A child's survival and development to the maximum extent possible is a key aim of many other articles of the Convention
- Children have the right to participate in all decisions affecting them and their opinions should be taken into account.

Eurochild also applies a number of operational values to the implementation of its work programme:-

- Inclusivity members must be involved in a meaningful way
- Child centredness ie the commitment to crossing traditional organisational and disciplinary boundaries to promote the best interest of the child in a holistic way
- Promoting the voices of children and young people ensuring that children & young people's views are heard

Finally there are a number of organisational values which underpin Eurochild's governance structures.

Cataluna Williams President 27 14 July 2004 Eurochild complies with Belgian law in all of its activities. It is run in a transparent and democratic way and the overall strategic direction of the organisation is determined by the Policy Forum (open to all members), which advises the Management Board on priorities in relation to the children and young people's agenda. The Management Board is responsible for the overall corporate strategic direction of the organisation and recommends this to the General Assembly for approval. There is a range of financial policies in place to ensure good fiscal governance.

Eurochild ensures equality of opportunity in its recruitment practices and is careful to consider the needs of disabled people in the implementation of its work programme. Eurochild ensures good child protection practices in all its activities directly involving children and young people. It also supports sustainability practices through re-cycling etc.

Eurochild Management Board is committed to the support and development of its staff to ensure a quality service to its membership. As a relatively new organisation an employee handbook is currently being developed with the Secretary General which is far ranging and will formalise such matters as internal management and control, complaints and grievances, volunteers, website management etc. in one place which will be easily accessible for all staff.

# 5.- Environmental scans and assessments

# 5.1. External strategic issue identification

These factors (conditions/trends) may be demographic, social, economic, environmental, or technological. They may exist at different geographical levels (local to global) and involve various stakeholders in the future of the organisation including: EU institutions, Member States authorities, social partners or other stakeholders etc.

Specification of these factors will allow you to: 1) identify potential affect on the organisation; and 2) assess opportunities or threats to the future development of the organisation and to plan accordingly.

# **Opportunities**

Demographic change

By 2050 the ratio of people of working age to those aged 65 and over is expected to fall to 2:1. This trend has prompted concern across the whole of the EU and stimulated policy changes particularly in the area of 'demographic renewal'. A key focus is to encourage families to have as many children as they want with promises of state support to reconcile the demands of work and family life. The "European Alliance for Families" - is an example of the current climate of interest in supporting families in a changing social context.

The number of young people (age 0-14) in the European Union will continue to decline in absolute terms from around 74 million in 2005 to some 66 million by the year 2050. This creates greater pressure on Member States to ensure all children have equal opportunities and are given the necessary support to fulfil their development potential. Concerns over the intergenerational inheritance of poverty and the clear links between children's socio-economic background and their educational and health outcomes have provoked a strong focus on tackling child poverty.

"We need to break the chain of inherited poverty… more targeted support for families with children is needed." Commissioner Vladimir Spidla, concluding speech of the 5th Round Table on poverty and social inclusion, Tampere, October 2006.

# Child poverty

There is a strong political consensus across the EU on the need to tackle child poverty. Already the European Council of 22-23 March 2005 concluded that there must be a particular focus on some target groups, including children in poverty.

In the Spring Summit of March 2006, member states committed to "take necessary measures to rapidly and significantly reduce child poverty, giving all children equal opportunities, regardless of their social background". This message was repeated in the 2007 Spring Summit where the European Council stressed "the need to fight poverty and social exclusion, especially child poverty, and to give all children equal opportunities."

This high-level political commitment has been translated into a particular thematic focus on children and child poverty in the frame of the OMC on social inclusion and social protection in 2007. There are several parallel actions including an inter-governmental peer review on Member State policies to tackle child poverty, a report by the independent network of experts and a specific Task Force on child well-being set up in the frame of the sub-group on Indicators.

Eurochild has been a key player in pushing child poverty higher up the political agenda, and feeding into the policy debates on this subject and on the social exclusion of children and young people. Since 2004, we have been involved in consultations and reviews of the National Action Plans on social inclusion, most recently producing a detailed report on all 27 Member States 'national reports on strategies for social inclusion and social protection' (Ending Child Poverty within the EU? — May 2007).

Preparations towards 2010 – the European Year against Poverty and Social Exclusion have already begun and Eurochild considers this to be another important opportunity to give greater visibility to the problem of child poverty and to contribute to the policy responses.

We consider one of our key roles to be raising awareness about child poverty and social exclusion of children and young people by ensuring existing knowledge and expertise is available to all stakeholders — civil society, public authorities and policy-makers of the EU and the different EU Member States. This will make the transition from theory into practice easier. Within this framework we also place particular emphasis on the active participation and involvement of children and young people in processes that affect their lives.

# Child rights

At the same time, we are seeing a greater recognition at EU level of children and young people's rights with the introduction last year of the EC Communication "Towards a European Strategy on the Rights of the Child". All member states have adopted the United Nations' Convention on the Rights of the Child (UNCRC) but the reflection of this in policies concerning children and families has so far been disappointing., For example few member states referenced children's rights in their National Action Plans on social inclusion and social protection and there was virtually no recognition of children as 'relevant actors' in the planning process. The Communication should give greater visibility to the UNCRC within EU policies affecting children and young people, and help to support Member States in the implementation of the UNCRC.

### Return on investment

There is growing recognition across the EU that early investment in the well-being of young children has important long-term results. According to a paper of the Bureau of European Policy Advisors (BEPA, April 2007) high quality investment in young children can "promote the readiness for schooling, the productivity of schools, performance at university, raise the quality of the work force, reduce crime and welfare dependency, raise earnings etc." This paper promises to inform a forthcoming EC Communication on youth policy expected in Autumn 2007. This initiative is very welcome not only because of the strong impetus on early investment but also because of a stronger view on a more integrated child and youth policy at EU level.

All these trends create a readiness for policy reform and investment and provide a special focus on children and young people. Member States are eager to learn from one another with regards to



what works and how. As a pan European Network, Eurochild has an extremely important role to play in terms of highlighting the experience of practitioners and ensuring participation of civil society, service providers and children and young people themselves in the design, implementation and monitoring of policies.

# Threats

Limited relevance of EU policy level

Despite the growing interest and commitment in child and youth policies at EU level — especially those targeted at overcoming socio-economic disadvantage — there are still huge inconsistencies in the level of commitment and resources Member States are prepared to give to the EU political cooperation processes put in place. This is visible for example within the OMC on social inclusion and social protection. The preparation and consultation of the national reports (2006-2008) varied considerably and it can be difficult in some countries to engage in the process.

This is particularly true in Member States with strong decentralisation, such as the four jurisdictions in the UK, regional government in Germany and in Spain. Competencies for service provision, particularly in the fields of education, health, childcare, social services, family support etc. rest at regional level. Our members can sometimes not see the direct value of engaging with a process at national level that may have little bearing on the decision making at a political level that makes the greatest difference to the lives of the children and young people. There is still work to be done, therefore, to ensure our national umbrella members – who have better access to the OMC process – engage with their regional and local members to ensure real and added value to work with children and young people on the ground.

# Economic and political climate

Another external influence on Eurochild's work is the political and economic climate within Member States. Commitment to the social dimension of the Lisbon strategy varies over time and according to each country's politics. In 2005 'Lisbon' risked being reduced to economic and labour market reforms (being re-named the 'Jobs and Growth' strategy), but some ground has been re-claimed in subsequent years, with social cohesion and tackling poverty becoming more visible in EU agenda. Nonetheless there are still many short-comings. The links between the national reform programmes (focused on growth and jobs) and the national reports on strategies for social inclusion and social protection are still too weak. There is still a tendency to view social cohesion as arising spontaneously from employment and economic growth, although this has proven not to be the case in many countries.

The political energy and visibility given to the renewal of the Social Agenda and the Open Method of Coordination on social inclusion and social protection will therefore be critical to Eurochild's work over the period of this partnership agreement. Eurochild has a role to play in ensuring that Member States recognise and value the benefits of working at European level to address common problems and the progress that can be made by using the tools put at their disposal through the EU. We will also have to participate in and influence the political processes that lead up to the renewal of the Social Agenda to ensure that it reflects the best interests of children and young people in Europe.

The move away from an EU Constitution towards a revised EU Treaty also clearly demonstrates a shared reluctance towards a common EU identity. The potential opt-outs by three Member States of the European Charter of Fundamental Rights also risks weakening the EU's power and preventing all EU citizens from enjoying equal rights. The Charter includes several references to children's rights. If, as promised, this becomes a legally binding instrument as an integral part of the new Treaty, the EU will be in a much stronger position to put pressure on Member States on the implementation of the UNCRC. However, the possibility of 'opt-outs' is worrying.

# Lack of joined-up policy making at EU level

Despite the positive developments on children's rights at EU level, it is still the case that cooperation between the different policy levels at EU level is quite limited. Up until fairly recently, children were virtually invisible on the EU policy agenda, but this has changed dramatically over recent years given

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the focus on child poverty, children's rights, youth inclusion and demography. Children's mainstreaming is one of the objectives of the EC Communication on child rights but it will take time for this to be effectively enforced.

The relative novelty of child-specific policy agenda at EU level is also reflected in the relatively fragmented nature of the NGO sector in this field. There are several NGOs working on specific issues affecting children (such as the European Foundation for Street Children Worldwide, the European Child Friendly Cities network, or the European Child Safety Alliance). There are also other organisations that carry out specific activities or exchange on issues affecting children (European Public Health Alliance on clean environments for children, FEANTSA on homelessness, European Services Network on public services for children). In addition there are several specific child rights organisations that work at a European level, mostly on external issues of development cooperation but also on internal issues (Euronet – the European Children's Network, Save the Children European Alliance).

Eurochild is the only Europe-wide network that brings together both NGOs, public authorities, researchers and ombudsmen in the interest of promoting the welfare and rights of children. The inclusive nature of our membership aims to ensure cooperation and exchange between all stakeholders in the best interests of the child. In this way, Eurochild has a unique role in bringing the EU's Social Agenda to the grassroots level and ensuring its strong connection with the reality on the ground.

# 5.2. Internal strategic issue identification

These factors (conditions/trends) may involve human resources, financial resources, services provided, internal processes, national members and stakeholder satisfaction, and the institutional culture.

Organisations should be led to answer questions related to the steps foreseen to join their networks; the composition of the Management Board; the internal decision-making process; how members/clients are involved in this; the track record of the networks and their national members; etc.

Specification of these factors will allow you to: 1) identify the potential affect on the organisation; and 2) assess the effect of institutional strengths or challenges to the future development of the organisation and plan accordingly.

## a) Governance

# Management board

Eurochild benefits from an active management board. Each member holds a position of responsibility within their own national umbrella organisation or network. There is also a good geographical balance with members from Cyprus, Estonia, Finland, Germany and the UK. The members of Eurochild's Management Board are elected every 2 years by the General Assembly. Three members were recently re-elected for a second 3 year period in June 2007. Elections for the other two members takes place in June 2008.

- President: Catriona Williams, Chief Executive, Children in Wales, UK
- Secretary: Ene Tomberg, Member of the board, Estonian Union for Child Welfare, Estonia
- Treasurer: Ninetta Kazantzis, International Relations Secretary and President of the Pancyprian Coordinating Committee for the Protection and Welfare of Children, Cyprus
- Member: Ulrike Wisser, Project Officer, Arbeitsgemeinschaft für Kinder- und Jugendhilfe-AGJ, Germany
- Member: Maarit Kuikka, International Officer, Central Union for Child Welfare, Finland



## Policy Forum

The Policy Forum is open to all members and meets once a year, alongside the General Assembly. The Policy Forum is supported by a sub-group of Eurochild members that prepare the Forum through a policy working group.

# General Assembly

The General Assembly of Eurochild is the main decision-making body of Eurochild and is open to all members. It meets once a year.

# b) Human resources

The Eurochild Secretariat is based in Brussels and currently employs 3 people

- · Jana Hainsworth, Secretary General
- · Anja Härtwig, Information & Policy Development Officer
- Marie Dubit, Office Manager (part time 3 days/week)

In addition, Eurochild takes on regular interns that contribute considerably to the work of the organisation.

Eurochild would like to strengthen its ability to respond to demands for policy inputs. Eurochild wants to give further priority to developing and delivering clear and meaningful policy messages. In view of this need, Eurochild aims to recruit a full-time policy director. Anja Härtwig, currently the information and policy development officer would then move full-time to the position of information and communication. The need for more information time has also been identified during the past year.

Eurochild would also like to strengthen its efforts to recruit new members and support and build capacity among its existing membership, for example supporting cooperation among organisations at national level with a view to developing more national networks. We would therefore propose to recruit a part-time membership development officer.

For the purposes of our three year partnership, Eurochild wishes to have a team of 5 staff members:-

- Secretary General
- Policy Director
- Information & Communications Officer
- Membership Development Officer (part-time)
- Office Manager (part-time)

# Financial resources

Eurochild currently receives a core grant from the Community Action Programme to combat poverty and social exclusion covering 90% of its running costs. The remaining 10% is generated through membership fees and contributions from members to our work programme and activities. Eurochild also generates some funding through its information services, for example by writing articles and giving presentations.

As Eurochild grows, so does our need to raise the necessary co-financing. Also Eurochild recognises the need for greater financial autonomy as the European Commission applies the degressivity rule to its functioning grant, decreasing the Community funding from 87% in the first year by 1% each year.

As our membership grows and the services evolve, we fully anticipate being able to generate more cofunding through the income generated by the activities (conferences, information services etc) as well as through membership fees. A working group will be reviewing the whole of the membership processes and this will include considering membership fees according to size and type of membership organisation and the benefits they receive.

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Our finance strategy (see below) also foresees connections with Foundations and other funding sources to support our work.

# Services provided

The services provided by Eurochild to its members include:-

- Timely, relevant information about policy developments at European level, funding opportunities, events, Eurochild activities, etc. through Eurochild's weekly Info-Flash and via the Eurochild website
- Opportunities to cooperate and share best practices with child rights organisations and specialists all over Europe
- Possibility to help to shape EU policies affecting children by participating in the development of Eurochild Policy Positions and Joint Statements
- Opportunities to attend Eurochild events at lower fees and access to other events where Eurochild is invited (with travel and participation fees covered for organisations with limited resources)
- Support and advice on EU funding applications and policy developments
- Training activities on Child Rights, EU activities, etc.
- Opportunities to promote their organisation to a Europe-wide audience and the European institutions through Eurochild's network and information services
- Access to Eurochild's growing library on children's issues housed at the Brussels office (list available on request)
- Possibilities to use Eurochild's office facilities in Brussels for meetings (up to 15 people)

Eurochild also provides services to the wider community that are currently free-of-charge. This includes a monthly e-bulletin that is currently distributed to over 2,000 subscribers. Eurochild also writes articles for magazines and journals in several member states as well as the European magazine "Children in Europe".

Eurochild also embraces the ethos of partnership working and has recently taken over the lease of offices and has offered the sub-letting opportunity to organisations in the children's field. This has resulted in the bringing together of Eurochild with Euronet and Save the Children.

# Membership

According to Article 4 of Eurochild's Statutes, membership is open to all organisations with a legal personality and individuals who can demonstrate they are able to meet the criteria laid down by the Management Board and approved by the General Assembly.

# Full Members include:

- NGO's with an interest in the welfare and rights of children and young people
- Statutory bodies with an interest in the welfare and rights of children and young people
- Academic and research institutions with an interest in the welfare and rights of children and young people.
- Professional Associations with an interest in the welfare and rights of children and young people

Full members have complete membership of Eurochild, Full members set the guidelines and the priorities of the association and make an ongoing contribution to its activities. Full members have full voting rights and are appointed following recommendation by the Management Board plus approval by the General Assembly.

# Associate Members include:

Government Departments

Any organisation or individual approved by the Management Board, concerned with furthering the objectives of Eurochild

Associate members may take part in the activities of Eurochild. They are kept informed about its activities, and are invited to take part in them on an occasional basis if they are interested. Associate Members have speaking rights but do not have voting rights and are appointed following recommendation by the Management Board plus approval by the General Assembly.

Honorary Members include:

· Any organisation or individual approved by the Management Board, concerned with furthering the objectives of Eurochild

Honorary Members do not have speaking nor voting rights and are appointed following recommendation by the Management Board plus approval by the General Assembly.

The current principles on which criteria for membership, accreditation of members and payment of subscriptions are determined are contained in Articles 4, 5 and 6 respectively of Eurochild's statutes. It states that 'every person or Association desiring admission as an effective member, associate member or honorary member shall make written application in such form and manner as the Management Board may for the time being prescribe.' A copy of the applicant organisation's statutes or other legal status is always requested. Refusal of membership can be for a number of reasons e.g. lack of legal status or being subject of criminal investigation. Exclusion of members may also be put forward by the Management Board, following due process, as laid down in the statutes.

Applications for membership must be directed to the Management Board duly completed and signed by the representative of the applying organisation. The applications shall be in the standard form available on the Eurochild AISBL's website and be accompanied by the following documents:

- Work Programme of the current year
- Statutes of the organisation (preferably in English or French)
- A list of members and their addresses (if applicable)
- A declaration accepting the Eurochild's joint declarations

The Management Board can provisionally accept or reject a membership application, which is then subject to final approval by the General Assembly.

Eurochild's membership has been steadily growing since its establishment in April 2004. By January 2006, Eurochild had 32 members from 16 countries (15 EU countries + Albania), which increased to 39 members from 19 countries (18 EU countries + Albania) in January 2007. By July 2007, Eurochild has reached 47 full members in 24 countries (22 EU countries + Albania and FYRO Macedonia).

Eurochild has many different types of organisation in full-membership of Eurochild. These include:-

Europe-wide organisations or networks (5): Aflatoun Child Savings International; SOS Kinderdorf International - Intercontinental Office of Western Europe; European Non-Governmental Sports Organisation for Youth; Europe's Children Our Concern; Dyslexia International - Tools & Technologies (DITT).

These organisations are important to Eurochild's work both in terms of their geographic spread and the specific issues on which they bring particular expertise. This includes expertise on financial education that can play a key role in breaking the intergenerational inheritance of poverty (Aflatoun); working with the most vulnerable families and children to prevent children being taken into care and quality of out-of-home care should this be unavoidable (SOS Children's Villages); and the particular problems of social exclusion faced by dyslexic children (DITT).



• National umbrella organisations or networks (12): The Pancyprian Coordinating Committee for The Protection and Welfare of Children (PCCPWC) - Cyprus; Joint Council for Child Issues (Bornesagens Faellesråd) - Denmark; Estonian Union for Child Welfare - Estonia; Central Union for Child Welfare - Finland; Arbeitsgemeinschaft für Jugendhilfe (AGJ) Child and Youth Welfare Association - Germany; Child Rights Alliance - Ireland; Children in Northern Ireland, Children in Wales, Children in Scotland, National Children's Bureau, the National Council of Voluntary Child Care Organisations, NIPPA-The Early Years Organisation - UK.

The political importance of these members at national level is undisputed. Several of these umbrella organisations themselves have <u>hundreds</u> of members. For example in separate jurisdictions within the UK (England, Scotland, Wales and Northern Ireland), and in countries such as Finland, Estonia, Germany and Cyprus, the Eurochild member is the only national membership organisation within their country and so are the most influential organisations at national level in matters affecting children and particularly in relation to children and young people who are socially excluded. The umbrella bodies in Finland, Wales, Scotland, England, Northern Ireland and Germany, include not-for-profit statutory sector members such as local authorities, municipalities, statutory health bodies and academic and professional institutions and bodies. This means that they are able to promote policy change directly to local authority level and professional networks as well as to governments.

National organisations (21): The Children's Human Rights Centre of Albania; Voralberger Kinderdorf – Austria; Social Activities and Practices Institute – Bulgaria; Tallinn Child Support Centre – Estonia; Mannerheim League for Child Welfare, Pesapuu Ry-Centre of Expertise in Child Welfare – Finland; Connect Helpline, Panhellenic Association of One Parent Families – Greece; Family, Child and Youth Association, Kev Konal Gyermekkrizis Alapitvany, National Association of Large Families – Hungary; Arts for Peace Foundation, Barretstown, One Family – Ireland; Istituto degli Innocenti – Italy; Latvian Save the Children – Latvia; Association PAVEL – Romania; National Centre for Equal Opportunities – Slovakia; Association for Children and Parents (SEZAM), Ecological-Cultural Association for a Better World – Slovenia; National Youth Institute – the Netherlands, Barnardo's Northern Ireland - UK.

Many countries do not have national networks or umbrella organisations. In some countries the national organisation in membership of Eurochild has a coordinating role and can therefore ensure access to many different organisations and offer cross-sectoral expertise. This is the case in the Netherlands where the National Youth Institute plays a key role in linking Eurochild to national policy developments and is able to connect to good practice examples across the country. Other members are involved in nationwide practice and research, therefore providing a unique insight into national developments — eg. Social Activities and Practices Institute in Bulgaria, the Family, Child and Youth Association in Hungary, or the Istituto degli Innocenti in Italy.

• <u>Local organisations (3)</u>: Minor Ndako, Young Lives/Toekan – Belgium; CEBI – Foundation to Communitarian Development – Portugal.

Although these organisations operate locally they have provided unique insight into the reality on the ground facing particular groups of excluded children. Minor Ndako works with unaccompanied minors, Toekan with children and young people coming out of institutional care, and CEBI with children in care and those from social excluded backgrounds in an integrated community setting. These organisations have also proved useful in gaining access to other organisations at national level (for example, CEBI has been instrumental in bringing together Portuguese organisations to discuss further collaboration on a national level).

<u>Statutory bodies (3)</u>: Department for Children's and Juvenile Affairs of the City of Aarhus –
Denmark; Foundation for Social Welfare Services – Malta; Örebro Regional Development
Council – Sweden.

Eurochild is the only EU-wide network working on children's issues that includes both non-governmental organisations and not-for-profit statutory bodies. This approach is part of the Eurochild vision to cross traditional organisational and disciplinary boundaries to exchange expertise and



information in the best interests of the child, Local authorities and municipalities are key service provides for the most excluded children and young people and their families - particularly true in Scandinavian countries. For this reason it is considered important to build membership from this sector. Member organisations from Sweden and Malta have been particularly active in participating in Eurochild's activities,

Children's ombudsmen (2): Luxembourg Ombudsman for Children; The Office of the Commissioner for Children - Malta

Ombudsmen for children are key actors in promoting and protecting the rights of the child across the EU. Ombudsmen for children now exist in 21 EU countries, and together they have formed their own network - ENOC (European Network of Ombudsmen for Children) comprising 27 members. Eurochild works closely with this network in view of the implementation of the EC's recent Communication "Towards an EU strategy on the rights of the child". Nonetheless, Eurochild acts as an important source of information for Ombudsmen for Children. They too can feed into Eurochild's work programme through providing another independent perspective on the situation of children in their countries.

Eurochild currently has no full member in France, Spain, Poland, the Czech Republic or Lithuania. However, Eurochild has associate members in Poland and Lithuania - researchers in the field of child poverty and children's rights. Eurochild has also strong contacts with organisations in France, Spain and the Czech Republic. For example, the Fondation d'Auteuil (France) participated in the members exchange seminar in Belfast in April 2007, while organisations from Spain and Czech Republic participated in the review of the national reports on strategies for social inclusion and social protection in 2006. A major future priority will be to secure active, full members from these countries.

In addition to the 47 full members, Eurochild has 8 'associate members'. Six of these associates come from academic institutes (Universities or research centres) and they have been recruited in order to ensure a closer link between Eurochild's policy activities and research. The two other associate members include an independent consultant working on children's rights and the Velux Foundation that have joined Eurochild to keep informed of activities.

Eurochild also has one Honorary member - Professor Eugeen Verhellen - who has been instrumental in promoting children's rights in Europe and has played a supportive role in development of Eurochild.

NOTE: Eurochild has recently established a membership working group chaired by Maarit Kuikka board member and international policy office in the Central Union for Child Welfare - Finland. The role of this group will be to review the current membership and the membership benefits. The group is made up of representatives from each of the different types of members (umbrella bodies, national organisations, statutory bodies and research organisations). The group will work on recommendations for the creation of different categories of membership to the General Assembly in June 2008.

# Stakeholder satisfaction

Eurochild carries out regular surveys of its membership to get feedback on how they are using and benefiting from Eurochild's services.

The last survey carried out in March-May 2007 gave the following results:-

- All respondents found Eurochild's activities in members' exchange and capacity building useful. 62% found it 'very useful', 39% 'useful'.
- Regarding the information services, the Weekly Info Flash is by far the most useful service for members, with 78% of respondents finding it 'very useful'.





- The e-bulletin was considered 'very useful' by 60% of respondents, while the website by only 33% of respondents. However, 67% found the website useful. This was expected as the website has most hits from external users. This may change as the 'members-only' web pages are further developed and used by members.
- Concerning Eurochild's advocacy work, 68% found it very useful, and 32% useful.

# Institutional culture

It is important to recall that Eurochild is still a relatively young network. Registered as an international NGO on 26th April 2004, Eurochild has expanded considerably since being set up and has undergone a number of organisational changes. These include expansion of the Management Board from 3 to 5 members in 2005, establishment of the Policy Working Group and Policy Forum, changes in the Secretariat (the current Secretary General took up post in January 2006) and of course, expansion in the number, type and geographical coverage of the membership.

The next 3 years will be a critical period in Eurochild's evolution. As well as strengthening Eurochild activities including information and advocacy work, the organisation will invest considerable effort in the development of its institutional structures and formalisation of internal procedures. It is foreseen that during Year 2 of the partnership agreement (2009), Eurochild will start a facilitated process to develop a 3-year strategic plan for the organisation as well as a review of internal procedures including staff training for the secretariat, and a review of governance structures.

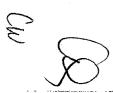
The above internal and external strategic issues are summarised in the following table, indicating the strengths, weaknesses of the organisation (internal issues), and the opportunities and threats (external issues).



External	Opportunities	Threats			
	Strong political commitment across the EU to address the causes & symptoms of child poverty. Readiness for policy report & investment.	Uncertainty surrounding the final Treaty Reform for the EU, that could & should provide a stronger legal basis for working on children's issues at an EU level			
	Good mechanism for formal cooperation between MSs through the OMC on social inclusion & social protection	Possible opt-outs of the social clauses & Charter of Fundamental Rights by some MSs			
	High profile assured through the European Year against Poverty and Social Exclusion (2010)	Difficulty to ensure the relevance of EU policy development to national policies in some countries, especially where social inclusion & child &			
	'European Alliance for Families' offers another route for exchange	families policies are devolved to regional government.			
	of best practice to support policy reforms in field of family policies	Changing political priorities in MSs according to government changes.  Varying level of commitments to the OMC on social inclusion and social			
	EU is starting to develop an EU Strategy on the Rights of the Child, that will strengthen mainstreaming of children's rights across EU	protection			
	policies	Horizontal nature of children's policies means that the work of several			
	Greater recognition of investment in early years as a means of promoting inclusion & equal opportunities	DGs in the European Commission touches on the well-being & inclusion of children. These are not always coordinated.			
		There are several NGO /public sector networks working at EU level on children's rights. It is important these networks collaborate to ensure maximum effectiveness.			
Internal	Strengths	Weaknesses			
	Expanding membership	Relatively young network where internal structures & procedures are still			
	Good geographical coverage	evolving			
	Committed & active Management Board Influential national platforms in membership from CY, DK, EE, FI,	Work on formal procedure/criteria to assess new member applications being developed by working group but challenging to meet the			
	DE, IE, NL, UK	needs/structures etc across all EU countries			
	Influential in the EU institutions	Members have very diverse interests			
	Active & regular contribution of 15 member organisations in	Not all members are 'active' i.e. they do not have the capacity to			
	Eurochild's Policy Working Group  Excellent information services that are well received by members	contribute to policy development, information, representation etc.  English is currently the working language. This limits participation from			
	Strong track record in ensuring the link between the OMC on social	members with limited English & accessibility of information.			
	inclusion & national policy developments	and the state of t			



Commitment of Eurochild members to co-fund our activities through membership fees & contributions to the work programme		
Ψ		
Facilitated closer working opportunities with like-minded networks,	·	
through sub-letting arrangement		



# 6.- Goals and objectives

Be aware of the common and area-specific priorities that have been identified in the Call for proposals VP/2007/013. This includes the promotion of gender mainstreaming, the accommodation of the needs of disabled people, but also the integrated nature of PROGRESS in terms of possibilities of cross-cutting work.

Those priorities will have to be translated as well in terms of goals and objectives in your strategic plan.

Goals provide the foundation for organisational decisions and actions and are consistent with the institutional vision, values and mission. Goals should relate to the expectations and requirements of all your major stakeholders, including employees, and should reflect the underlying reasons for running the organisation. Goal statements may still reflect a high level of generalisation within this context – limited specificity and ability to measure. Goal statements are characterized by specification of:

Ø Action: to achieve, to improve

Means: by, with

Ø Target: who, what

Objectives are more specific and provide measures that provide indicators of progress toward goal achievement. These are specific interim or ultimate time-based measurements to be achieved by implementing strategies in pursuit of the organisation's goals. Objectives should be quantifiable, consistent, realistic and achievable and they shall be fixed for the horizon 2011.

## **GOALS**

Eurochild has identified the following four goals that reflect Eurochild's underlying vision, mission and values:-

- (1) The Eurochild network aims to be an effective interlocutor between the regional, national and EU level policy development affecting children and in particular on policies related to children who are socially excluded or living in poverty. This will be achieved by expanding Eurochild's membership, supporting cooperation between member organisations at national/regional level, and strengthening members' participation in Eurochild's policy and advocacy work and capacity building activities. The main target for this goal is the Eurochild member organisations.
- (2) The Eurochild network aims to support member states strengthen their commitment to reducing and eventually eradicating child poverty on the basis of child rights approach. This will be achieved by developing and implementing an influencing strategy involving members and external partners targeted at regional, national and European policy makers. Eurochild will also support members' advocacy work at regional and national level with information and advocacy tools.
- (3) The Eurochild network aims to strengthen its position as a central repository of expertise and experience on effective, evidence-based approaches to tackling child poverty and social exclusion using a child rights approach. This will be achieved by strengthening its relationship with academic experts and research centres and providing timely, relevant and tailored information to policy makers, members and other key stakeholders.
- (4) The Eurochild network aims to facilitate the direct participation of children and young people who themselves may be experiencing poverty or social exclusion in the development, implementation and monitoring of policy processes. This will be achieved through supporting and promoting effective participation methods and structures within Eurochild's member organisations and integrating children and young people into the decision-making process of Eurochild. The target for these activities will be member organisations and children and young people themselves.

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# **OBJECTIVES**

The following specific objectives will allow Eurochild to measure its progress towards the above specified goals. They are quantifiable, consistent, realistic and achievable and are fixed for the horizon 2011.

Goal 1: Eurochild becomes an effective interlocutor between the regional, national and EU level policy development affecting children and in particular on policies related to children who are socially excluded or living in poverty

# Objectives:-

# 1.1 Increase Eurochild membership

Eurochild aims to increase the number and type of organisations in membership of Eurochild. This will start with a review of current membership in relation to membership benefits, the different interests and contributions of existing members and Eurochild's membership services. This will be carried out by the membership working group that brings together the different types of member organisations. The membership review will help to identify gaps in membership, as well as a marketing strategy to help recruit new members from the different types of organisations that can benefit from Eurochild's services and help to strengthen Eurochild's impact in Member States.

Eurochild expects to increase membership by at least 10 organisations/year, bringing the total number of members to 77 members by 2011.

# 1.2 Ensure Europe-wide coverage of Eurochild's activities

Eurochild aims to achieve Europe-wide coverage for its activities. Particular effort will continue to be invested in recruiting members from those EU Member States where Eurochild currently has no full member: France, Spain, Poland, the Czech Republic and Lithuania. In addition, Eurochild aims to increase membership from candidate countries to the EU (Croatia and Turkey) as well as from the European Economic Area (Norway and Iceland). Eurochild also has an interest to build membership in neighbouring European countries (from the Balkans and the Commonwealth of Independent States) since we believe there is considerable potential for improving the situation of children living in poverty and social exclusion in these regions, by learning from the exchange within the EU.

By 2011, Eurochild aims to have members from all 27 Member States, plus Croatia and Turkey.

# 1.3 Support cooperation between Eurochild members within each Member State, where possible helping to build national networks of children's organisations

To ensure an effective voice for children at national level, it is important to build partnerships and platforms for cooperation between organisations working with and for children living in poverty or social exclusion within individual member states. Such partnership and cooperation platforms will help to give maximum impact to EU policy development, as national platforms can influence the national agenda more effectively. It will also help to improve Eurochild's understanding, and that of the EU, of the situation of children in each MS, by bringing together the different experiences of organisations and ensuring a more holistic and accurate picture.

Eurochild can help to facilitate national cooperation by bringing in the experience and expertise of other national networks, and by providing the impetus for collaboration — for example to support a joint response to the national reports on strategies for social inclusion and social protection.

This objective will be measured by the number of joint responses at national level to specific EU policy initiatives. Eurochild also expects that by 2011 two or three national children's networks will have been set up or strengthened, with the support or inputs from Eurochild.

# 1.4 Strengthen members' participation in and ownership of Eurochild's activities

Strengthening the participation of Eurochild's members in the activities and outputs of the network is absolutely critical for its credibility and effectiveness. Eurochild has a good track record in involving

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its members, and this remains a core value of the network. However, over the 3 years of the partnership agreement, Eurochild aims to put in place new internal structures and operating mechanisms that will further ensure their involvement and ownership of the network.

These structures will evolve and change over the three years - particularly in the light of the planned membership review (2007-2008) and the strategic planning process (2009-2010). However, as a result of the membership evaluation survey, discussions within the Policy Working Group, and the planning undertaken by the Management Board, Eurochild initially proposes to introduce the following changes to its internal structures to strengthen membership participation.

- a) Thematic working groups these groups will bring together Eurochild members that have a specific interest and commitment to engage in more detailed exchange of information and practice on a particular aspect of child poverty and social exclusion. Each group is expected to have a chair and vice-chair from within the membership who will steer the content and work of the group. They will be supported by the Secretariat and where necessary an external expert who can provide additional expertise on that specific theme. The groups aim is to translate the discussions within Eurochild into a concrete form. In other words, members will be encouraged to bring in hard-evidence of how strategies or policies put in place have changed the lives of children and/or their families for the better. It will help in mutual learning and the transfer of experience from one Member State or region to another. It will also help Eurochild to be a more effective interlocutor on specific aspects of child poverty or the policy approaches that should be used to address the problem. Each thematic group may use different working methods - for example a combination of membership exchange seminars, web-based discussion fora, staff exchanges, briefing papers, or peer reviews. In the first instance Eurochild expects to have four thematic working groups working in parallel. They will focus on:
  - Participation of children and young people experiencing poverty and/or social exclusion (see Goal 4)
  - Early years' education and care and its role in mitigating poverty and educational disadvantage
  - Support for families most at risk of exclusion looking at strategies to identify, engage with & empower these families
  - Health and health behaviour of children and young people at risk of poverty and social exclusion
- b) Membership working group As already mentioned above, the membership working group will review the current membership and the membership benefits. The group is made up of representatives from each of the different types of member's: national umbrella bodies, national organisations, statutory bodies and research organisations. They will put together a proposal to the General Assembly 2008 on the re-organisation of Eurochild's membership structure, including (if necessary) proposing different membership categories according to their (1) expectations from membership (2) capacity to contribute to Eurochild (3) membership benefits.
- c) Observer member to the management board Conscious of the need to ensure continuity on the management board, a better gender balance, and a stronger link between Eurochild management structures and policy work, the management board proposes to introduce the role of 'observer' member to the management board. This member will also be responsible for chairing one of the thematic groups to ensure the link with the policy work of Eurochild.
- 1.5 Build members capacity in the field of advocacy and use of EU funding to improve the lives of children and young people



Eurochild has identified a need for training among some member organisations. This may include training related to building national advocacy capacity, particularly in the frame of the OMC on social inclusion and social protection, or training on specific issues, such as use of the EU structural funds in relation to tackling child poverty and social exclusion. The outcomes of this training is expected to be stronger participation of regional and national level organisations at an EU level and better use of EU resources for improving the lives of children and young people.

# Goal 2: Influence policy to ensure member states & the EU strengthen their commitment to reducing and eventually eradicating child poverty on the basis of child rights approach

# Objectives:

2.1 Policy reform & investment to tackle child poverty and social exclusion by making effective use of the OMC on social inclusion and social protection

As mentioned above, the current focus on child poverty and social exclusion within the OMC on social inclusion is encouraging, and represents a real opportunity to gather information and resources to support mutual learning between Member States and more effective policies in the future. Eurochild has a key role in feeding into this thematic year in 2007. However, most of the work will need to be done in the coming years to capitalise on the outputs and outcomes of this year. We hope and expect that 2007 will produce a wealth of information and clear political commitments to reducing (& eventually eradicating) child poverty. The Eurochild network has a clear role in ensuring that pressure is maintained on national governments to convert this commitment into political action.

We will aim to ensure the focus within the OMC on social inclusion and social protection is not lost and that the tools put in place to support mutual learning and policy development are used to their full capacity.

This will therefore include:-

• Close monitoring of, and inputs to, the <u>next round of national reports on strategies for social inclusion and social protection</u> (2009-2011)

Eurochild has played a unique role to date in the preparation, implementation and monitoring of the National Action Plans on social inclusion (2003-2005 EU15) (EU10 2004-2006) and more recently in the national reports on strategies for social inclusion and social protection (2006-2008). It is the only child rights network that is actively contributing to this process and therefore it has a pivotal role to play in ensuring the policies designed to tackle child poverty take a child-centred approach. Eurochild's unique perspective emphasises the critical connection between poverty, social exclusion and the ability to exercise rights. Importantly, Eurochild identifies the shared responsibility of families and the state in upholding and enforcing those rights. It presumes children to be young citizens who have a right to be heard and who can make a contribution to society — a perspective that is all too readily ignored in policy-making to date.

• Inputs to the Peer Reviews seminars

Eurochild has provided valuable inputs to the Peer Reviews (in-depth trans-national comparisons on specific policy measures) since 2005 including on 'Preventing the risks of exclusion of families with difficulties' (2005), Surestart (2006), ACCESS: Cottonera Community Resource Centre (2007). These Peer Reviews also represent an important opportunity for Eurochild to share the experience of its members and support advocacy work at national level.

 Follow-up to the outputs of the <u>Task Force on child well-being</u> and the recommendations to be adopted by the Social Protection Committee.

Eurochild has long advocated for child-specific indicators that reflect the real experiences of children living in poverty or social exclusion. This would include therefore health, health behaviour, housing, environment, education, access to services as well as other key contributors to a child's well-being



(%)

such as safety/fear of crime, mental health and self esteem, social relationships/capital, access to transport etc. While we cannot pre-empt the outputs from the Task Force for child well-being, we hope that they will propose clear, concrete recommendations both to member states but also at EU level that will improve the EU's capacity to monitor the real-lived experiences of children.

An area that still requires considerable development is how to ensure such indicators are informed by children themselves - both with regards to the selection of indicators and to the collection of data. This is an area where Eurochild members hope to have a key involvement. Their work should also feed into on-going work on material deprivation indicators which the EU plans to integrate into the EU SILC (the main EU survey used for data on poverty and social exclusion) by 2011.

Inputs to the annual Round Table on poverty and social inclusion organised in the frame of the **EU Presidency** 

The Round Table is a major event on the EU's social inclusion calendar. Bringing together all the different stakeholders - government, civil society, researchers. EU institutions - this represents an important opportunity to strengthen cooperation and consultation in the EU and national policy making processes. Eurochild has played an important role in past events, and hopes to do so in the future.

Inputs to the 2010 European Year against Poverty and Social Exclusion

This will be a key landmark in Eurochild's 3-year partnership agreement. The Year represents an important opportunity for raising awareness about poverty - and in particular child poverty - and bringing good examples on how best it can be tackled. Eurochild's advocacy work and its support for members will build up towards a year long campaign that will include ensuring media coverage (objective 2.7 – see below)

The above activities will be measured in terms of outputs from Eurochild's work programme.

#### 2.2 Ensure progress within Member States through an effective monitoring system

Eurochild aims to develop a system through which Member States' progress in tackling child poverty and social exclusion can be monitored. Eurochild has agreed four key recommendations from its earlier analyses of the national reports on strategies on social inclusion and social protection. These will be monitored systematically:-

- Agreement on clear targets for reducing child poverty Eurochild has recommended that these be set both at EU and national level. Eurochild will monitor the extent to which this is happening and, where targets have been set, the extent to which Member States (& the EU) are meeting their targets.
- Clear indicators to measure child well-being Eurochild will monitor the extent to which the recommendations of the Task Force on child well-being are adopted by Member States and the EU, pushing for a more child-centred approach if necessary.
- Links between the UNCRC and policies to tackle child poverty and social exclusion -The UNCRC provides the most comprehensive and holistic framework for policies affecting children. That is why Eurochild advocates that it acts as the basis for any strategy against child poverty. Eurochild will continue to monitor whether recommendations from the UN Committee on the rights of the child are taken into account in national policies.
- Involve children themselves in developing, implementing & monitoring policies to tackle child poverty & social exclusion - Eurochild will monitor the extent to which children themselves are consulted in policy development, implementation and monitoring. This is critical in order to ensure recognition of children as citizens and their right to be heard in all matters affecting them - as stated in Article 12 of the UNCRC.

# 2.3 <u>Strengthen integrated policy making at national and EU level JANA – probably need to be specific about what actions we might take to influence politicians</u>

As has been highlighted, policies affecting the well-being of children cut across whole range of policy areas. While Eurochild recognises the important of maintaining strong links with government ministries responsible for social affairs - the key stakeholders in the OMC on social inclusion and social protection - they are by no means the only policy makers that can directly influence policy reform and investment targeted at children living in poverty or social exclusion. Eurochild also aims to maintain and further develop its contacts with officials across the different DGs of the European Commission, as well as with Members of the European Parliament who are key players in influencing the debates at EU level.

Basing its work on the UNCRC, Eurochild recognises the indivisibility of all child rights and we aim to bring this message to EU and national level policy making. The particular areas of focus will be:-

- Integrated child and youth policy Social inclusion and citizenship are major priorities of the EU's youth policy as stated in the White Paper on Youth Policy. The EU, lead by DG Education and Culture, has an on-going peer review on participation practices of young people from disadvantaged backgrounds, and a developed mechanism for the structured dialogue between the EU institutions and young people themselves. The EU defines 'young people' as those aged 15-25, which therefore overlaps with the definition of children in the UNCRC (0-18). Furthermore, Eurochild's members often work with young people over 18, especially those in particularly vulnerable situations (young people leaving institutional care, young disabled, young people in conflict with the law, teenage mothers). It is therefore very important that Eurochild supports EU policy in the youth field to ensure its mutual reenforcement of objectives set under the OMC on social inclusion.
- Better links to social protection including health services An important outcome of the 'streamlining exercise' that took place after the evaluation of the Lisbon strategy in 2005, is the closer alignment of social inclusion and social protection policies at EU level. This is important in the field of children's rights due to the inevitable link between modernisation of social protection services and equality of access and equality of outcomes for children. A key part of our activities will therefore focus on how children living in poverty and social exclusion are affected by changes in service provision across the EU, and ensuring that policies to modernise the social protection reinforce efforts to tackle poverty and social exclusion.
- Education and lifelong learning Recommendations regarding education and lifelong learning promise to have a strong impact on furthering our goal of maintaining a strong commitment to tackling child poverty and social exclusion. The emphasis on investment in high quality early years care and education, supports Eurochild's view that this is one of the best ways to overcome inequality of opportunity and educational disadvantage. Furthermore, policies strengthening life-long learning and training, can provide a key means of helping families out of poverty. There is also growing recognition of the need for training and support for parents to strengthen parenting skills particularly of those most a risk of poverty and exclusion.
- <u>Family policies</u> Given the steady decline in birth rates across the EU, member States are keen to exchange policies and practice on promoting a better work-life balance and supporting families have the desired number of children. Clearly the rights of the child particularly the rights of those children living in poverty and social exclusion must be protected. In most cases, policies that support family life also act in favour of the child's well-being. However, Eurochild has a role to ensure that child poverty and social exclusion does not get hidden in this agenda.
- <u>Child rights</u> Mainstreaming child rights into all EU policy and action is one of the objectives
  of the EU's Communication "Towards an EU Strategy on the Rights of the Child". Eurochild
  can test this commitment through its work to strengthen the links between the UNCRC and
  child poverty strategies at national and EU level.



#### 2.4 Strengthen collaboration and build strategic partnerships to influence policy at EU level

Eurochild considers that providing clear, relevant inputs to each of the policy areas above will have added value, both to the quality of the policy making and to the outcomes for children and young people on the ground. Nonetheless, Eurochild is keenly aware of the need to collaborate and work closely with other European networks that have particular expertise in the areas identified above. This collaboration and more formal strategic partnerships in some cases will help to avoid duplication of effort and capitalise on the particular strengths of Eurochild and other networks. In the first instance, Eurochild is exploring the possibility of the following strategic partnerships:-

<u>Children</u> in Europe – a network of national magazines specialising in early years education and care. This network comprises a wealth of knowledge and expertise regarding early years services. Bringing this to the heart of Eurochild's policy work will give a stronger evidence base to our work. As Children in Europe focuses on universal services, Eurochild aims to bring a particular focus on how early years education and care mitigates against poverty and social exclusion.

Europarent - a network set up to promote training in parenting skills - particularly for families at risk - previously funded under the Leonardo programme. This partnership will provide inputs to Eurochild's thematic work regarding support for parents and families at most risk of social exclusion.

In addition to these strategic partnerships, Eurochild plays an active role in the following platforms:-

- Social Platform: Eurochild is active in the steering group, Social Policy Working Group and Fundamental Rights Agency Working Group
- European Anti-Poverty Network: European organisations, 6th People Experiencing Poverty conference (German presidency), review group on social inclusion, task force on structural funds
- NGO Action Group on the EU Strategy on the Rights of the Child: comprising 8 Europe-wide or international NGOs, this informal grouping collaborates to ensure the most effective follow-up to the Communication on child rights.

Eurochild will also seek to collaborate with other European networks where we share the same goals or can complement each others' activities. Obvious partners would be other key networks funded through the PROGRESS programme. In the past Eurochild has worked together with the European Services Network, FEANTSA and Caritas. Eurochild would be particularly interested to strengthen its work with those networks focusing on inclusion and non-discrimination of ethnic minorities, including the Roma, and people with disabilities. In each case, children face particular barriers to inclusion and targeted interventions that are non-stigmatising are often the most effective in helping them out of poverty and social exclusion. It would be interesting and valuable to pool the expertise of the different networks in understanding the dynamics of exclusion and the best approaches to tackle it.

Eurochild also recognises the important of working in partnership with other children's rights networks and NGOs. A strong collaboration has been forged in the frame of the NGO Action Group on the EU Strategy on the Rights of the Child. Eurochild is also building special links with Euronet -So far, this has involved several meetings between the the European Children's Network. Management Board members of each network and a number of joint activities such as joint position papers and a joint event in the European Parliament in October 2007. This relationship is expected to further evolve over the coming 3 years. Our collaboration is also helped by the fact that Euronet sublets office space from Eurochild, which facilitates informal contact between the two Secretariats.

#### 2.5 Support the development of multi-stakeholder partnerships at regional/national level

In addition to collaboration at EU level, it is important to strengthen collaboration between different stakeholders at a national level. The objective to support cooperation between Eurochild members at national level - with the possible formation of national networks - is highlighted above (objective 1.3).



However, it should also be stressed that other partnerships may be necessary at national level, for example with the national EAPN network, or municipalities. Eurochild will develop and disseminate examples of good practice about how such partnerships have lead to better policy reform and investment that would otherwise be the case.

#### 2,6 Support and strengthen national advocacy through Eurochild membership

National advocacy work is key to achieving our goal of maintaining commitment to reducing (and eventually eradicating) child poverty in the EU. Eurochild has a key role to inform, guide and support national advocacy through the provision of timely, relevant information, policy briefings and where needed, templates for letters and campaign material. This will become increasingly important as we run into 2010 - the European Year against Poverty and Social Exclusion - where we expect to ensure a high profile for child poverty.

#### 2.7 Develop and implement an effective media strategy

Few would deny the impact of the media in influencing public opinion and policy making. So far Eurochild's work with the media has been limited to a few specialised magazines and journals and an occasional interview. Development of a network of media contacts and ensuring they are fed with newsworthy articles and information requires considerable investment of time and resources. Closer links between Eurochild and its members' media activities will be developed, for instance with the members that host the End Child Poverty Campaigns in the UK.

With an eye on the European Year on Poverty and Social Exclusion, Eurochild aims to pilot a media strategy in one or two countries in 2008-2009 and then support members in other member states develop such media strategies in 2010.

The type of media is also important, Eurochild plans to produce a short video (similar to that produced during the UK Presidency of the EU in 2005) to help get our message across in an accessible and attractive way.

# Goal 3: Strengthen Eurochild's position as a central repository of expertise and experience on effective, evidence-based approaches to tackling child poverty and social exclusion using a child rights approach

### Objectives:

#### 3.1 Promote stronger evidence-based policy making

Eurochild has already built up a wealth of expertise through its work over the last 4 years on the OMC on social inclusion and social protection. Eurochild policy and position papers also always aim to be backed up with 'official' facts and figures. Nonetheless, this is an area that can be strengthened in the future, particularly with the added resources of a full-time policy director. . .

Eurochild's role is to keep track of all relevant EU facts and figures (demographic change reports, proposed annual report on child and youth policy, supporting documents to the Joint report on social inclusion and social protection, Eurobarometers, etc.) as well as national policy documents.

On selected themes (described above) Eurochild will play a key role in collecting information on good practice and policy making, backed up by research and evaluation concerning their impact and effectiveness.

This work will provide the basis for policy briefings and/or responses to EC policy development.

#### 3.2 Build a network of Eurochild research associates

Eurochild has already begun to build a network of research associates that are working on issues of child poverty and social exclusion and who can provide inputs to Eurochild's policy work. Eurochild aims to expand and make better use of this network over the duration of the partnership agreement to better understand the situation of children in each country and disseminate the results of applied research being carried out on policy responses.

#### 3.3 Strengthen mutual learning between member organisations

A key role of Eurochild is to strengthen mutual learning among members and other stakeholders. This means not only exchanging information and expertise, but rather supporting the potential adaptation of concepts or practices into another geographical or sectoral context.

Eurochild's mutual learning activities will be strengthened through the thematic working groups as described in Objective 1.4. These groups will focus on the concrete, i.e. how strategies or policies put in place have changed the lives of children and/or their families for the better.

#### 3.4 Provide timely, accurate and relevant information for members

A key strength of Eurochild's current activities is its information services for members. Over 75% of members find the weekly Info Flash 'very useful'. Such a service provides a vital information flow from EU level to the national and regional levels. It keeps members informed of policy developments, as well as funding opportunities, events, and potential project partners. This service will be continued and improved based on an external evaluation of Eurochild's information and communication services.

An area in which Eurochild is currently less strong is the exchange of information between members ie, from members to Eurochild to members. Eurochild will explore ways of improving this exchange either via the website or its information materials (info flash, e-bullein or newsletter).

# 3.5 Provide timely, accurate and relevant information for policy makers

The provision of timely, accurate and relevant information for policy makers is linked strongly to Objective 3.1 above. It will depend on strengthening Eurochild's capacity to analyse, consolidate and re-formulate information and research into Eurochild policy and positions that reflect our overall mission, vision, values and goals.

This objective is also closely linked to Objectives 2.1 and 2.2 - reflecting Eurochild's ability to monitor and provide effective policy inputs not only to the OMC on social inclusion and social protection, but also into a range of other policy areas highlighted above that will have an important impact on policies targeted at reducing child poverty and social exclusion.

# 3.6 Raise wider public awareness of the EU priorities and actions on children and young people in Europe

Eurochild already produces several communication tools targeted at a wider audience of stakeholders. These include the website, the monthly e-bulletin (currently distributed to over 2,000 subscribers) and a bi-annual newsletter.

Eurochild aims to carry out an external evaluation of its information and communication tools in 2007-2008. Recommendations of this evaluation and the recent results of Eurochild's membership survey, will feed into proposals for improvements to these three information tools. Eurochild will also take into account the need to raise financial resources and the possibility of charging for its information sources (see point 8 below).

# Goal 4: Eurochild facilitates the direct participation of children and young people who themselves may be experiencing poverty or social exclusion in the development, implementation and monitoring of policy processes

### Objectives:

#### Support the development of child participation within Eurochild's membership 4.1

Child and youth participation is fundamental to everything that Eurochild does and the values it aims to uphold. The current state-of-play in most Member States is that the views and needs of children and young people are interpreted and relayed through adults and they fail to recognise children and young people in their own right or to validate their own perceptions and experiences of poverty. As a result, all too often Member States place an over-riding focus on the future adult and their future economic potential, rather than on child well-being in the present.

For that reason Eurochild will seek to promote 'model' practices of how children and young people can be involved and be heard in policy-making processes.

This will be achieved primarily through the proposed thematic working group on child and youth participation. The aim will be to share concrete examples of how the most vulnerable and excluded children and young people are being involved, with a view to promoting the adaptation of good practice into other geographical or sectoral contexts (mutual learning).

# Integrate children and young people gradually into Eurochild's decision-making process

To best reflect Eurochild's values, the voices of children and young people should also be integrated into Eurochild activities and decision-making. Direct participation of children requires a fundamental re-organisation of internal structures and working practices and at least in the short-term may not add significant value to the outputs or outcomes of Eurochild's work. Nonetheless it is a long-term objective of Eurochild that over the duration of the 3-year partnership agreement, Eurochild will strengthen the direct involvement of children and young people facing poverty or social exclusion through its membership organisations. The exact mechanisms through which this will be achieved have yet to be decided, and will be subject to discussion by the thematic working group. However, one possible route might be through the development of a network of peer educators - young people who can work with Eurochild to influence our policy development and act as advocates in their own country/region.

#### 7. Strategy

What are the actions (or intended actions) to achieve the goals and objectives of your organisation? There is usually more than one way (strategy) to achieve institutional goals and objectives. Thus selecting between alternative strategies is a major component of the strategic planning process.

The following tables list the intended actions to achieve the goals and objectives of Eurochild. In the planning and implementation of these activities, special consideration will be given to issues of inclusion and accessibility, particularly for people with disabilities. For example in the preparation of events, Eurochild will ensure the accessibility of the venue and information material prior to, and during the events. Eurochild's information and communication tools will also be designed with accessibility in mind.



	tor between regional, national and EU level policy development affecting children - and in particular on policies
related to children who are socia	
Objectives	Activities
Increase Eurochild membership	<ul> <li>Develop &amp; implement a membership recruitment strategy based on the conclusions of the membership working group – that will review the needs, benefits, fees &amp; categories of Eurochild's existing membership</li> <li>Establish part-time position of membership officer responsible for supporting the membership working group and implementing the recruitment strategy agreed upon. She/he will also be responsible for developing promotional materials, following-up with prospective members and maintaining the membership database</li> <li>Maintain, update and improve the membership database including information on members activities and main areas of interest</li> </ul>
	Conduct annual surveys on membership satisfaction of Eurochild services
	<ul> <li>Initiate a strategic planning process involving all members in the review of Eurochild mission, goals, objectives and activities (2009-2010)</li> </ul>
Ensure Europe-wide coverage of Eurochild's activities	<ul> <li>Organise information events in countries where Eurochild has few or no members – linking where possible to existing events such as the Social Platform networking meeting in new member states</li> <li>Develop an information pack and presentation materials that existing members can use when attending external meetings and events</li> <li>Strengthen links with researchers and government representatives in countries with few members to support Eurochild's recruitment activities &amp; the development of national networks</li> </ul>
Support national networks / cooperation	<ul> <li>Support members interested in setting up national coalitions on specific policy issues through training and guidance on policy and advocacy work (see building membership capacity)</li> <li>Develop examples of good practice in national cooperative working – for example, profiles of different platforms or examples of partnerships working on specific policy issues</li> <li>Provide speakers or trainers from countries where such platforms or national coalitions exist to support the development of national networks</li> </ul>
Strengthen membership participation & ownership	<ul> <li>Establish thematic working groups on areas of specific interest to members. Members will be elected to take the positions of chair/vice-chair of each working group to ensure stronger membership ownership and leadership. Support the working groups through external consultant support, background papers, virtual collaboration and information resources, and secretariat support for the organisation of meetings, events, production of reports and publications etc.</li> <li>Build on the results of the conclusions and recommendations of the membership working group related to membership categories and recommendations regarding membership benefits and participation in Eurochild activities</li> <li>Create new post of 'observer' member to the Eurochild board, to enable stronger participation from members in</li> </ul>





		the management and decision-making processes of Eurochild.				
Build membership capacity	•	Develop and implement a training programme for Eurochild members and prospective members. This will focus				
	(at least initially) on building national advocacy capacity related to child poverty and social exclusion, and on the					
		use and access to EU funds - e.g. use of Structural Funds for activities targeting children and young people.				
	•	Develop guidance notes and tool kits to support advocacy work by members within EU member states.				

Goal 2: Influence policy to ensur	e that Member States and the EU strengthen their commitment to reducing (and eventually eradicating) child
poverty and social exclusion on t	he basis of a child rights approach
Objectives	Activities
Push for policy reform & investment through effective use of the OMC on social inclusion and social protection	<ul> <li>Build good relationships with key decision makers, in particular government representatives in the Social Protection Committee, officials in the member state's Permanent Representations to the European Council, Members of the European Parliament, and EC officials</li> <li>Support members involvement in the preparation of the next round of national reports on strategies for social inclusion and social protection through providing information and guidance notes</li> <li>Provide inputs to the Peer Review seminars – through research and consultation with members</li> <li>Promote the outcomes of the Task Force on child well-being if it supports Eurochild's goal of broadening the range of indicators to monitor and measure child well-being</li> <li>Provide inputs to the programmes of the Round Tables on poverty and social exclusion and use these opportunities to strengthen links between Eurochild members, government, researchers and EU institutions</li> <li>Prepare for stronger media coverage of child poverty and social exclusion under the European Year against poverty and social exclusion 2010 – through pilot media activities in 1-2 countries in 2008-2009. More media</li> </ul>
Monitor progress within Member States on how well they are meeting their commitments	<ul> <li>materials will be prepared &amp; distributed in 2010.</li> <li>Develop a system through which members can monitor and report back on progress at national level to reduce child poverty and social exclusion</li> <li>Publicise the results of this process widely through an annual report</li> </ul>
Strengthen integrated policy making a national and EU level	<ul> <li>Maintain and improve policy tracking systems across different EU policy areas.</li> <li>Where possible and relevant ensure Eurochild involvement in different EU political processes e.g. Peer review on social inclusion of disadvantaged young people (DG Education and Culture), High Level Group on Demographic Issues, European Forum on Child Rights</li> <li>Ensure effective and timely responses to EU policy documents and consultations across key relevant issues: youth policy, child health, education and lifelong learning, family policies, child rights</li> </ul>
Strengthen collaboration and build strategic partnerships to influence policy at EU level	<ul> <li>Set up strategic partnerships with Children in Europe (specialised in early years education and care) and Europarent (specialised in training and support for parents – particularly those at risk of social exclusion and poverty).</li> </ul>





	<ul> <li>Continue as active participants in the key platforms: Social Platform, European Anti-Poverty Network, NGO Action Group on the EU Strategy on the Rights of the Child</li> <li>Collaborate with other key networks e.g. FEANTSA, anti-racism or non-discrimination networks where we share a common interest to promote the well-being of children and young people.</li> </ul>
Support the development of multi-stakeholder partnerships at regional and national level	<ul> <li>Support members in building national partnerships through provision of key contact lists and examples of good practice of working together</li> </ul>
Support and strengthen national advocacy through Eurochild membership	<ul> <li>Provision of timely and relevant information, policy briefings, guidance notes and toolkits for national campaigns where appropriate.</li> </ul>
Develop and implement an effective media strategy	<ul> <li>Produce a short video on child poverty and social exclusion that will be accessible in different languages, and gets our message across clearly and simply</li> <li>Carry out a trial of media activities in 1-2 countries in 2008-2009. Support members in similar media work, especially within the European Year against Poverty and Social Exclusion.</li> </ul>

Objectives	Activities					
Promote stronger evidence-based policy making	<ul> <li>Appointment of a policy director to ensure high quality, relevant and timely policy inputs – building on the expertise and experience of the Eurochild membership and ensuring appropriate representation in external meetings/events</li> </ul>					
	Maintain and improve policy tracking systems across different EU policy areas.					
	Produce information bulletins and policy briefings to support Eurochild's advocacy work					
Build a network of research associates/members	Recruit new research associates to Eurochild to build a network of experts on child poverty and social exclusion					
Strengthen mutual learning between member organisations	<ul> <li>Establish thematic working groups on areas of specific interest to members. The groups will focus on concrete policies and practice and how they have changed the lives of children and young people in their own countries and regions. They should support the potential adaptation of concepts or practices into another geographical or sectoral context.</li> </ul>					
Provide timely, accurate and	Maintain and improve Eurochild's weekly information service – the Info Flash					
relevant information for members	<ul> <li>Facilitate exchange of information between members through its information services including website, newsletter and virtual collaboration resources</li> </ul>					
Provide timely, accurate and relevant information for policy	Produce timely and relevant information, policy briefings and position papers on key policy developments.					





makers	
Raise wider public awareness of the EU priorities and actions on	Carry out a review of Eurochild's communications strategy and implement key recommendations on how to make Eurochild's information more widely accessible, useful and influential
children and young people in	
Europe	

Goal 4: Facilitate the direct participation of children and young people who themselves may be experiencing poverty and social exclusion in the development, implementation and monitoring of policy processes								
Objectives								
Support the development of child participation in Eurochild membership	<ul> <li>Set up focused thematic working group on 'participation of children and young people from disadvantaged backgrounds'. Develop resources for members on how to facilitate participation of children and young people. Highlight examples of good practice.</li> </ul>							
Integrate children and young people into Eurochild's decision- making process	Build recommendations on mechanisms through with Eurochild can directly involve and consult with children and young people through the thematic working group on child and youth participation							





### 8.a Human resources

Organisations should present

A governance structure describing the roles and responsibilities of the European network and its members in implementing the strategy.

A staff strategy including a description of posts, a salary policy, a training plan and a career development plan over 3 years.

A short gender and disability mainstreaming plan showing how the applicant intends to incorporate gender and disability issues both in its staff policy and its triennial strategy.

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# (i) Governance structure

#### General Assembly

Main decision making body with "complete power to allow the aims and activities of the Association to be realised" (Statutes Art. 7.1)

Consists of all members although only 'full' members have the right to vote. Each full member has a single vote.

Consists of all members although only 'full' members have the right to vote. Each full member has a single vote.

Meets once a vear.

### Management board

Has all powers of management and administration, subject to the remit of the General Assembly. (Statutes Art. 9.1)

Consists of 5 members: President, Secretary, Treasurer and two members

Meets 4-5 times a year.

### Secretariat

The management board "may delegate the day-to-day running of the association to ...one or a number of employees whose powers it shall clearly design." (Statutes Art 9.1)

The Secretariat currently employs a Secretary General, Communication & Policy Development Officer and Office Manager

Eurochild also organises an annual Policy Forum (open to all members) which deliberates and advises on the overall policy and strategic direction of the association. This meeting is organised to coincide with the General Assembly where the main decisions are taken. The Management Board is responsible for the overall corporate strategic direction of the organisation and recommends this to the General Assembly for approval. There is a range of financial policies in place to ensure good fiscal governance.

Eurochild Management Board is committed to the support and development of its staff to ensure a quality service to its membership. As a relatively new organisation an employee handbook is currently being developed with the Secretary General which is far ranging and will formalise such matters as internal management and control, staff appraisal systems, complaints and grievances, volunteers, website management etc. in one place which will be easily accessible for all staff.

# (ii) Staff strategy

Currently Eurochild has 3 posts financed by the European Commission:

- Secretary General (full-time)
- Office Manager (part-time)
- Policy Officer (part-time)
- Information Officer (part-time)

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With this application, Eurochild wishes to enhance its staff resource in order to strengthen and meet the growing demands of the organisation.

Eurochild is therefore requesting funding for five employee positions financed through this partnership agreement. These include:-

- Secretary General (full-time)
- Policy Director (full-time)
- Information and Communications Officer (full-time) .
- Membership Officer (part-time)
- Office Manager (part-time)

# 1. Secretary General (full time)

Role:

Overall responsibility for the management of the Eurochild AISBL Secretariat and the discharge of its functions

Management Board of Eurochild AISBL Reports to:

# Responsibilities:

- Overall management of the Brussels Secretariat, including the management and supervision of
- Overall management of the operational budget to achieve organisational objectives, ensuring compliance with funding agreements
- Effective implementation of the organisation's work programmes, projects and initiatives
- Effective representation of the organisation to external bodies
- Development of a strong and active membership base able to contribute fully to the realisation of organisational objectives
- Development of the public face of the organisation through effective promotional activities
- Promotion of Eurochild AISBL within relevant networks in Brussels, including the institutions of the EU and the NGO sector
- Development and implementation of effective internal processes for supporting and servicing the Management Board in the discharge of its duties
- Participation in strategic planning, policy development and financial planning processes
- Development and implementation of an Equal Opportunities approach to the organisation's work, including the employment of staff
- Overall management of Health and Safety matters relating to staff employed at the Secretariat and visitors
- Any other duties as required by the Management Board

# 2. Policy Director (full time)

Responsibility for the overall development and implementation of Eurochild's policy work, as directed by the Eurochild Policy Forum and the Eurochild management board.

#### Secretary General Reports to: Responsibilities:

- Track, and supervise the work of the information/communications officer, to ensure effective monitoring of all the latest relevant policies/policy documents emanating from the European Parliament, European Commission, Council of Ministers, Council of Europe, UN etc
- Liaise with Eurochild members and other experts to ensure a strong link to between Eurochild's policy work and evidence-based policy and practice across the EU
- Draft position papers, policy briefings, and meeting and conference reports for the Eurochild membership, management board and Secretary General and Eurochild's Members.
- Support the work of the Eurochild Policy Forum and thematic working groups
- Represent Eurochild in external meetings and events

- Work with the Secretary General to develop strategic partnerships with other EU networks to ensure a more effective influencing strategy
- Develop and implement an effective advocacy strategy by building contacts in the European institutions, and supporting the advocacy work of Eurochild member organisations at national level
- Oversee and support the work of the information and communications officer to ensure that the messages support Eurochild's advocacy work

# 3. Information and Communications Officer (full time)

Role: Management of Eurochild's information, communications and promotional activities
Reports to: Secretary General & Policy Director
Responsibilities:

- Responsible for overall production of Eurochild's information materials, including the
  collection of articles and information from Eurochild members and partners. This includes the
  weekly Info Flash for members, the monthly E-bulletin and the bi-annual newsletter
- Improve and develop Eurochild's communication services based on a communications review
- Maintain and develop Eurochild's website
- Oversee the drafting and production of Eurochild publications including the annual report and one-off reports
- Coordinate the translation of Eurochild information materials
- Provide support to the Policy Director in relation to tracking key policy developments

# 4. Membership Officer (part-time)

Role: Provide effective support and services to existing Eurochild members and implement a marketing and recruitment strategy to expand Eurochild membership

Reports to: Secretary General

## Responsibilities:

- Providing an effective service to existing members, including maintaining and developing a membership database with details of members' activities and areas of interest
- Supporting members involvement in Eurochild activities, through the thematic working groups and other fora
- Supporting the work of the membership working group and implementing the conclusions and recommendations from this group
- Providing administrative support such as producing membership lists, labels etc, and supervising the distribution of membership documents
- Manage membership subscriptions and invoicing.
- Support the Information and Communication Officer in developing communication tools for members
- Production of promotional material including a presentation of Eurochild and membership flyers
- Carry out marketing activities as recommended by the membership working group
- Follow-up with prospective member organisations

# 5. Office Manager - (part-time)

<u>Role:</u> Management of office systems, including IT, office facilities, personnel issues, and book-keeping systems

Reports to:

Secretary General

Responsibilities:

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- Management of office systems and liaison with service suppliers (translation services, conference services, telephone and IT services, equipment purchase and maintenance) including contract management
- Administration of personnel issues (salaries, holidays, relations with social secretariat, insurances, legal issues etc) including assistance with recruitment of staff and stagiaires
- Organisation of Eurochild meetings and conferences (room booking, catering, interpretation, secretarial support, travel and accommodation)
- Administration of mail (including newsletters, members bulletins, publicity material)
- Administrative support for the Secretary General and Management Board

# Salary policy

Staff salaries of the Secretariat employees are approved by the management board annually. The Secretary General makes a proposal to the Management Board on the basis of the annual staff appraisal and in consultation with the sub-committee of the Management Board designated to work on finance and human resource issues. The salary of the Secretary General is approved annually by the Management Board following the Annual Review. Salaries are expected to reflect the detailed job descriptions and level of responsibility. Education, special training and previous experience of the newly recruited staff will also be factored in determining the exact gross salary of each post.

The estimated monthly gross salary for the 5 staff members is expected to be the following in 2008:-

Position	Estimated gross monthly salary (Euro)				
Secretary General	3,840				
Policy Director	3,400				
Information & Communication Officer	2,800				
Office manager (pro-rata)	2,600				
Membership officer (pro-rata)	2,250				

# Training plan

All training needs are identified through the annual staff appraisal. A training budget of 4,000Euro/year is included within the staff costs. Specific requests for training must be approved by the Management Board. In addition, Eurochild aims to contract an external consultant over the period of the 3-year strategic plan to conduct an internal review of Eurochild's operations, including internal communication, staffing policy and future development of the organisation.

# Career development

The career development of individual staff members is monitored through the annual staff appraisals with the Secretary General (or in the case of the Secretary General with the President) and reviewed by the management board. This also provides an opportunity for reviewing training needs and salaries.

An employee handbook is currently being developed with the Secretary General which is wide ranging and will formalise such matters as internal management and control, complaints and grievances, volunteers, website management etc. in one place and which will be easily accessible for all staff.

# iii) Gender mainstreaming in staff policy & organisational structure

The goal for many international organisations is to achieve 30% of women in senior governing positions. Some organisations practice positive discrimination to reach a 50:50 balance. The EU's Amsterdam Treaty vows to (generally) "promote equality, between men and women" (Arts. 2&3).

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However, in contrast to the situation in governing structures of many organisations at national and international level (where women are most often under-represented), social NGOs — and in particular those working with children and young people - is strongly dominated by women. This can be seen in the staff and governance structure of Eurochild, but also in most of our partner-organisations in the field.

However, several representatives of Eurochild's members who contribute a lot to our work are male. (The last General Assembly in June 2007 was attended by 13% of male members.) Eurochild has been and will continue to try to actively involve them into internal meetings, but also in representing the network at various events. This will also be taken into account, when the planned thematic working groups and the membership working group are created. During any forthcoming recruitment processes, Eurochild will encourage male candidates to apply for the post(s) although short listing and appointment will depend on the closest match of experience and skills to the person specification.

Acknowledging the strong female domination in the child rights sector, Eurochild will aim to achieve a more balanced representation in its working structures over the duration of this partnership agreement.

Disabled people are under-represented in the staff and Management Board of Eurochild although there is considerable involvement of disabled children and young people within the work programme. Eurochild is committed to practicing equality of opportunity in its terms and conditions of employment. Equal pay will always be given for work of equal value.

Where employees or participants at events have particular cultural or religious needs, or disabilities Eurochild will always, wherever practicable, seek to enable such needs to be met.

Providing equal opportunities requires much more than a formal statement. Eurochild staffing policy aims to help create the necessary conditions for success for all employees but each individual in Eurochild must contribute. Equal opportunities must be brought to the attention of everyone in Eurochild and kept under regular review. The Management Board will annually review progress in relation to its implementation.

# Training

Eurochild will not discriminate in the provision of training opportunities. Steps will be taken in appropriate circumstances to provide additional training for staff from under represented groups to enable them to progress.

### Harassment

Eurochild is committed to providing a work environment free from unlawful harassment and prohibits unlawful harassment by any employee, volunteer or director of Eurochild. Harassment is unsolicited behaviour which adversely affects the dignity of the recipient and which can have a detrimental effect upon health, confidence, morale and performance at work. Where the behaviour is motivated by gender, marital status, race, colour, national or ethnic origin, nationality, disability, age, sexual orientation or religion/belief it also amounts to infringement of equal employment opportunity. Harassment is a form of direct discrimination. Harassment can reduce the effectiveness of Eurochild by undermining the confidence of employees, creating a threatening environment and increasing sickness, absence and staff turnover.

The following types of behaviour may amount to harassment (the list gives examples only and is not exhaustive):

- Suggestive or offensive language, comments, gossip or jokes;
- Unwanted physical contact, whether or not of a sexual nature;
- Suggestive or offensive gestures;
- Isolation or ostracism;
- Insults, ridicule, teasing or bullying;
- Humiliating, demeaning, threatening or persistently criticising an individual;

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- Unfair allocation of work or responsibilities;
- Display or circulation of sexually suggestive, pornographic, racist or offensive pictures or other material or transmitting any such messages or images via electronic mail.

If anyone in Eurochild feels that they have been the victim of harassment they should raise a grievance in confidence to Secretary General, or if inappropriate to a member of the board.

All employees and directors have personal responsibility for the practical application of the policy providing equal opportunities. The Eurochild Policy is intended to help create the necessary conditions for success but each individual in Eurochild must contribute. The Policy will be brought to the attention of everyone in Eurochild and will be kept under regular review. The Management Board will annually review progress in relation to implementation of the policies.

To ensure that this policy is implemented effectively, Directors, staff with supervisory responsibilities and the Administrator will receive specific training to enable them to provide confidential guidance and support to complainants in the event of a complaint about harassment being received.

## 8.b. Financial resources

Organisations should describe what their sources of financing are and what evolution is planned over 3 years. It has to be kept in mind that an annual 1 % degressivity will be applied to the subsidies granted by the Community. Organisations should therefore show the proposed plan and its ability to move towards a progressive higher financial independence

The operating grant from DG Employment, Social Affairs and Equal Opportunities has been the main source of financial support for the central functions of Eurochild since its creation in 2004. The cofinancing requirement is met through membership fees, event fees and contributions from Eurochild members to the work programme. The organisation has grown organically since its creation and over the period of this 3 year partnership agreement, Eurochild will further develop and implement a clear financial strategy to ensure the organisation's sustained growth and development.

This strategy will have:

- the primary focus of ensuring sufficient co-funding to complement the increased core grant requested from the European Commission
- the secondary focus of broadening the funding sources for Eurochild for extra discrete activities beyond the specific work programme submitted to the European Commission

# Co-financing commitment to the EC grant

Eurochild proposes to increase its annual budget by approximately 65% compared to the EC budget year 2006-2007. This increase will result in increased activity and outputs, particularly with the creation of two new positions in the Eurochild secretariat namely: a Policy Director and a Membership Officer. Both these positions will also help to secure additional funding to ensure Eurochild meets its co-financing commitment over the 3- year partnership agreement period.

There will be three streams of income generation that will comprise Eurochild's co-financing commitment:-

# Partners' contribution in cash

Eurochild members' will contribute their own resources to the activities of Eurochild. This includes, for example: translation of Eurochild information materials into their national language; hosting Eurochild events and provision of meeting room facilities and/or other services; contribution to specific aspects of Eurochild's work programme – for example, evaluation of the national reports on strategies for social inclusion and social protection; producing reports and documents from the



thematic working groups; and payment of travel and accommodation expenses to Eurochild meetings and events.

This is expected to contribute 61% of Eurochild's co-funding requirement. Eurochild is confident it will secure this level of co-funding from members because of the interest and commitment of members to Eurochild's foreseen work programme and the expansion of both membership and activity.

# b) Other sources

A small amount of income will be generated through 'other sources' either donations from third parties, or grants provided by Foundations or public sector organisations that want to contribute to Eurochild's work programme.

c) Income generated through the action

As Eurochild expands and builds expertise, more funds will be generated through its activities. A main source of funding in this area is membership fees. As mentioned in the strategic plan, Eurochild is expected to increase its membership by at least 10 organisations per year, generating more membership fees. In addition, the membership working group will review the fee structure, with the possibility of proposing increased fees for larger organisations over the duration of the 3-year partnership agreement.

Another funding source is through participation fees to conferences, seminars and training events. This is also expected to increase over the duration of the partnership agreement as Eurochild builds up a portfolio of training events and conferences.

Eurochild also generates income through its information services. Currently, Eurochild regularly contributes articles to journals including 'Children in Europe' and 'Young Minds' for a small fee. This service is likely to expand over the coming years. Furthermore, Eurochild will explore the possibility of restricting access to its monthly information bulletins to members but collecting subscriptions from non-members to generate income.

As Eurochild strengthens its position as a central repository of expertise and experience, it is planned to explore the possibility of charging consultancy or speaker fees to clients requesting expertise on issues of child poverty and social exclusion. This service is expected to make a small but increasing contribution to Eurochild's finances, and will be delivered by members and associates of the organisation more often than staff.

Income generated through the action will contribute around 30% of Eurochild's overall own contribution.

# 2) Broadening the funding sources and activities for Eurochild

Eurochild's financial independence also depends on broadening its funding sources and activities. Currently all of Eurochild's activities fall under the scope of the EC operating grant. The policy of Eurochild to date has been not to apply for project funding under the different EU budget lines, as this may lead to potential competition with its members. Our role has, instead, been to facilitate members' access to EU funding opportunities and providing tailored advice and support for project proposals where necessary. This policy will continue over the duration of the 3-year partnership agreement. Nonetheless, Eurochild will participate as a partner in different projects, where our network and services can provide added-value in relation to information dissemination, across Europe, as well as influencing and advocacy work. Eurochild would only participate where the projects' core aims match our mission and goals.

There is a growing interest among a number of European Foundations in children's rights and welfare in Europe. Eurochild has been collaborating with the European Foundation Centre to support

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collaborative working between European Foundations in this area, and we will continue to strengthen our links with them over the coming 3 year period. Through this work, Eurochild will explore the possibility of carrying out specific projects that complete the organisation's overall mission and goals.



The sections from this point onward shall be completed in a second stage by the organisations that will have been selected at the completion of the Call for proposals VP/2007/013.

Organisations are encouraged to already start reflecting on the actions plans it will implement over the three-year partnership period, together with the performance measures as both documents will form the basis of the annual plan of work and the reporting mechanisms of the organisations to the Commission.

This will condition the renewal of Community subsidy conventions. Should you not be in a position to demonstrate progress in reaching towards the goals and objectives fixed for the organisation, this could lead the Commission not to renew your annual subsidy.

## 9.- Action Plans

Action plans are a detailed description of the steps used to implement specific components of a strategic plan – they provide the detailed answers to the question, How do we get there? These should cover resources, objectives, time-scales, deadlines, budgets and performance targets.

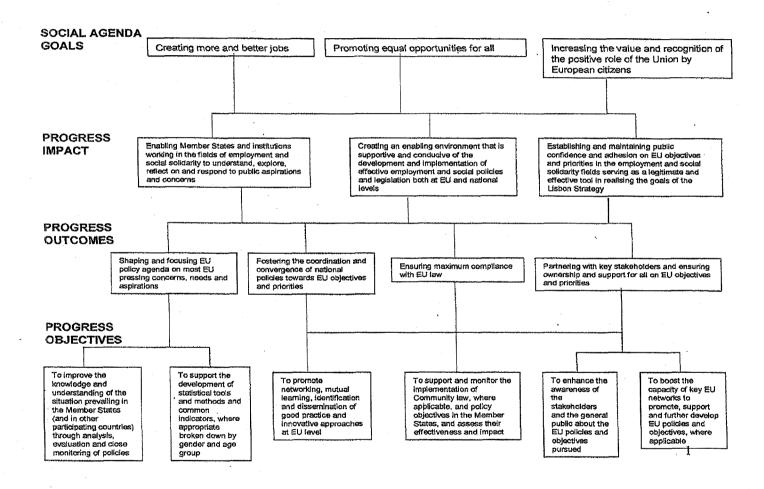
Action plans address the following kinds of questions:

- 1. What work is to be completed? (Action Steps)
- 2. Who is responsible for getting the work completed?
- 3. How will the work be completed? (Operational Details if Necessary)
- 4. When will the work be completed?
- 5. What resources are needed?

# 10. Performance measures

Performance measures are the indicators against which you will measure and report on your success. You should provide information on the performance indicators for both outputs and outcomes, the date source, the method for collecting information (see below a summary table).









# SUMMARY TABLE PERFORMANCE MEASUREMENT PLAN

PERFORMANCE	INDICATOR	DATA	METHOD/	DATA	DATA AC	CQUISITION	RESPONSIBLE	CRITICAL
INDICATOR	DEFINITION AND UNIT OF MEASUREMENT	SOURCE	APPROACH OF DATA COLLECTION	REGULARLY AVAILABLE?	SCHEDULE/ FREQUENCY	RESPONSIBLE OFFICE/PERSON	OFFICE/PERSON FOR ANALYIS & REPORTING	ASSUMPTIONS
OUTCOMES:	(insert text here)							·
1) (insert text of the first performance indicator here)	Definition: Unit:					**************************************	· ·	
Intermediate Result	1.1 (insert text of IR	I.1 here)						
(insert text of the first performance indicator here)	Definition: Unit:			-				
Intermediate Resul	t 1.2 (insert text of Il	(1.2 here)					•	
(insert text of the first performance indicator here)	Definition:				,			
water note;	Unit:							
Intermediate Resu	it 1.3 (insert text of I	R1.3 here)		-			_	
1) (insert text of the first performance	Definition:							





PERFORMANCE	ANCE INDICATOR DATA METHOD/ DATA DATA ACQUISITION		CQUISITION	RESPONSIBLE	CRITICAL			
INDICATOR	DEFINITION	SOURCE	APPROACH	REGULARLY	SCHEDULE/	RESPONSIBLE	OFFICE/PERSON	ASSUMPTIONS
The second of the second of the	AND UNIT OF		OF DATA	AVAILABLE?	FREQUENCY	OFFICE/PERSON	FOR ANALYIS &	
	MEASUREMENT		COLLECTION				REPORTING	
indicator here)	Unit:					·		
Comments/Notes:								•

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# Instructions

The tables contained in this section present example of tools, which may be used for planning, documenting, and managing the performance measurement process. Included is a table depicting the performance measurement plan This table summarizes key data about indicators, sources, collection methods, schedules and identifies the parties responsible for performance measurement tasks. This table also serves as management tools for monitoring the performance measurement process.

### **Definitions**

The following definitions describe the contents of the columns in the performance measurement table:

Performance Indicator: A performance indicator is a quantitative or qualitative dimension or scale to measure the progress made towards achieving defined outcomes. A performance indicator should be a precise, direct measure of the relevant objective; it should be practical (i.e., data are available or can be generated), and disaggregated (by gender) where possible and appropriate.

Indicator Definition and Unit of Measurement: These two concepts are combined into one column, but both aspects are important. State exactly what it is that's going to be measured. Picture yourself as an evaluation officer who comes in a few years later and needs to know exactly how to replicate the data collection. What, precisely, is the indicator?

Data Source: Exactly where will the data come from? From whom and through what mechanism (e.g., a report, a survey, etc.)? Will the data simply be extracted from a monthly administrative report (e.g., admission records, etc.)? Will the data come from a specific question on an survey, or from a corporate report from your organisation? Again, be as specific as possible. For instance, if the report has a number, give it; if a specific table in a report is the data source, provide this information also.

Method/Approach of Data Collection: Think replication when filling out this column. How would a newcomer a few years from now know how to collect similar data? Are there any details that should be noted? If so, do so. This is useful not only for those collecting the data, but also for those interpreting them.

While "Data Source" (the previous column) might provide the specifics of the source, "Method/ Approach" might provide details on the structure, interpretation, etc. of the data.

Data Acquisition: Acquisition here refers to the actual arrival of the data to the organisation. This column indicates who in the organisation is responsible for ensuring that data are actually available.

Are Data Available Regularly? Stated as a question, this column allows the performance measurement managers know if the data referred to in the previous column are actually available for use. "A simple' "yes" in this column indicates that the organisation already

collects the data and can proceed to analyse and report. A 'no" provides a reminder for performance measurement managers to continue tracking this important activity to ascertain that data will be available on schedule.

Analysis and Reporting: This is the last step before actually using performance measurement information is data analysis and reporting. The final column on this table simply indicates who is responsible for the tasks and when the various performance reports are due. As is the case in the two previous columns, the analysis and reporting information allows decision makers to monitor progress in implementing the performance measurement plan. The person might actually be the same than the one responsible for ensuring the data acquisition.

Critical Assumptions: Use this column to record the uncontrollable conditions and circumstances that could negate achievement of the stated outcomes.

Comments/Notes: Use at will. This may be the place to document key assumptions being made when choosing specific indicators and means of data collection, so that the next person will be able to understand.

