

Protection level LIMITED HIGH
Releasable to Information stakeholder

Executive Director

By email

Ms Luisa Izuzquiza

e-mail: ask+request-5013-225787ff@asktheeu.org

Tallinn, 26 February 2018

Subject: Reply to your request for information dated 31 January 2018

Dear Ms Izuzquiza,

With respect to your request, we would like to draw your attention to the fact that the Agency decided to requalify it (the request to access document) into a request for information. A document containing such information does not exist and, therefore, the Agency cannot disclose a non-existing document.

The eu-LISA is a relatively new Agency. It was established in 2012 and it became financially independent in March 2013. The Agency provides you with the requested available information:

- With respect to the number of initial applications, the exact number can be provided for 2016: the Agency received 11 (eleven) applications. Nine (9) documents were fully disclosed; there was not situation where documents were partially disclosed; two (2) requests to access documents were refused on the grounds of protection of the commercial interest and protection of on-going investigations. Two (2) confirmatory applications were notified to the Agency following the refusals and the Agency decided to confirm the initial two (2) decisions of refusal decided to deny access.
- With respect to the year 2017, the requested information will be included in the 2017 Annual Activity Report (AAR). The AAR will be finally adopted at the end of Quarter two (2) of 2018. The document will be translated into all EU languages and will be available on the website;
- In no case deadlines were extended;
- The documents requested do not present a specificity. There are no documents more frequently accessed rather than others;
- One complaint was issued against eu-LISA at the European Ombudsman level on the subject of the access to documents. The European Ombudsman opened an

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inspection with reference number 1042/2016/EIS. This inspection was closed on 3 March 2017 with no findings (the Agency acted in accordance with the applicable

So far no applications were lodged against eu-LISA at the General Court on the subject of the access to documents;

Kindly note that you may file a confirmatory application within 15 (fifteen) working days of receiving this e-mail.

Yours sincerely

Executive Director