



EUROPEAN COMMISSION
SECRETARIAT-GENERAL

Directorate C - Transparency, Efficiency & Resources
SG.C.2 – Ethics, Good Administration & Relations with the European Ombudsman
Head of Unit

Brussels,

Klaus Zinser

e-mail:ask+request-5231-7ce83844@asktheeu.org

Subject: Acknowledgment of receipt of your complaint 5231 of 16 October 2018.

Your complaint dated 16 October 2018 related to the handling of your correspondence by Ms Jour-Schroeder, Director in the Directorate-General for Justice and Consumers, was registered with the reference number Ares(2018)5707596 on 8 November 2018.

In accordance with the "Code of Good Administrative behaviour", you can expect to receive a response from the Secretariat-General of the Commission within one month from the date of receipt of this letter.

Yours sincerely,

Christian Linder