



OPERATIONS DIVISION
Joint Operations Unit
LAND BORDERS SECTOR

# Operational Plan (Main part)

JO Focal Points 2017 Land 2017/LBS/02

Approved by

Signature

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Deputy Executive Director

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# 1. INTRODUCTION

This Operational Plan, composed of the Main part and Annexes, was agreed with the authorities of the host Member State<sup>1</sup> (MS), after consultation with the participating Member States.

The Operational Plan, marked as made available to the authorities referred in each MS as "Law Enforcement". It shall be made available to other interested parties only on a need-to-know basis and in accordance with European and national rules on the protection of sensitive information. Such dissemination shall be done only on a case-by-case basis.

Amendments to the Operational Plan require the agreement of the Executive Director and the host Member State, after consultation of the participating Member States.

A copy of the amended Operational Plan shall be immediately distributed by Frontex to the participating MS via Frontex-One-Stop-Shop (FOSS).

Updates to the plan of Deployed Assets Resources (Annex 7) and to the Contact Details (Annex 11) are not deemed amendments to the Operational Plan.

The Handbook referred to in the Operational Plan contains the guidelines and complementary information in regard to Frontex operational activities, services and products, reporting platforms and other joint operations' related matters. References to the Handbook are made in the Main part and Annexes of the Operational Plan. The Handbook is uploaded on FOSS.

#### 2. LEGAL FRAMEWORK

# 2.1. Frontex

The European Border and Coast Guard Agency ('Frontex') has its legal basis in the European Border and Coast Guard Regulation<sup>2</sup>. It was established to ensure, together with national authorities responsible for border management, including coast guards to the extent that they carry out border control tasks, the effective implementation of the European integrated border management with a view to managing the crossing of external borders efficiently. Frontex is responsible for organising the appropriate technical and operational assistance for the EU Member States and, in particular, for coordinating joint operations, deploying European Border and Coast Guard teams and technical equipment at the external borders. Frontex is also mandated to provide technical and operational assistance to Member States and third countries, in support of search and rescue operations for persons in distress at sea which may arise during border surveillance operations at sea. The legal basis, objectives, tasks and responsibilities of Frontex are formulated in the European Border and Coast Guard Regulation.

# 2.2. International and EU law

The following, non-exhaustive, legal framework applies to the implementation of the activities foreseen in the present operational plan:

<sup>&</sup>lt;sup>1</sup> For the purposes of the present document, the term "Member State" includes also the States participating in the relevant development of the Schengen acquis in the meaning of the Treaty on the Functioning of the European Union and its Protocol (No 19) on the Schengen acquis integrated into the framework of the European Union, that is, Liechtenstein, Norway, Switzerland and Iceland.

<sup>2</sup> Regulation (EU) 2016/1624 of the European Parliament and of the Council of 14 September 2016 on the European border D Coast Guard amending Regulation (EU) 2016/399 of the European Parliament and of the Council and repealing Regulation (EC) No 863/2007 of the European Parliament and of the Council Decision 2005/267/EC (OJ L 251, 16.09.2016, p.1)

- Regulation (EU) 2016/1624 on the European Border and Coast Guard.
- Regulation (EU) 2016/399 of the European Parliament and of the Council of 9 March 2016 on a Union Code on the rules governing the movement of persons across borders (Schengen Borders Code)
- The United Nations Convention relating to the Status of Refugees
- The European Convention for the Protection of Human Rights and Fundamental Freedoms
- The International Covenant on Civil and Political Rights
- The United Nations Convention against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment
- The United Nations Convention on the Rights of the Child
- The EU Charter of Fundamental Rights

# 2.3. Fundamental Rights

#### 2.3.1. Frontex' obligations

Frontex fulfils its tasks in full compliance with the relevant EU law and the Charter of Fundamental Rights, the relevant international law, including the Convention Relating to the Status of Refugees of 1951, in full respect for fundamental rights, in particular the access to international protection, in compliance with the principle of non-refoulement, and taking into account the recommendations of the Frontex Consultative Forum on fundamental rights.

The European Border and Coast Guard Regulation requires Frontex to put in place an effective mechanism to monitor the respect for fundamental rights in all its activities. Frontex developed a Fundamental Rights Strategy, adopted a Frontex Code of Conduct applicable to all persons participating in Frontex activities and established a complaints mechanism. The Frontex Code of Conduct lays down procedures intended to guarantee the principle of rule of law and the respect for and promotion of fundamental rights with particular focus on unaccompanied minors and other vulnerable persons, as well as on persons seeking international protection, including the obligation of referral to national authorities competent for receiving asylum requests.

Frontex is obliged to ensure that all border guards and other personnel of the Member States who participate in the European Border and Coast Guard Teams, as well as Frontex staff members, have received, prior to their participation in operational activities, a training in relevant EU and international law, including fundamental rights and access to international protection and maritime law.

Finally and pursuant to the provisions of the Article 25(4) of the European Border and Coast Guard Regulation, Frontex has the obligation to suspend or terminate its operational activity in case of serious or persistent violations of fundamental rights or international protection obligations

# 2.3.2. Obligations of all persons involved in operational activities coordinated by Frontex

All persons involved in Frontex activities are obliged to maintain the highest standards of integrity, ethical conduct, professionalism and respect for fundamental rights. They are expected to meet obligations imposed upon them by the provisions of the present Operational Plan and are obliged to comply with the rules of their mandates. They are obliged to comply with European law, international law, fundamental rights and national law of the host Member State.

All persons involved in Frontex activities are expected to act responsibly and proportionately to the current operational objectives. While performing their duties they shall not discriminate against persons on any grounds such as sex, race, ethnic or social origin, religion or belief, age or sexual orientation. They are expected to treat every person with courtesy, respect and due consideration for the nature of any legitimate activity in which they are engaged. They are obliged to report any alleged violation of fundamental rights that has occurred or is about to occur via the appropriate reporting channel.

The Code of Conduct can be found in Annex 1.



In addition to the obligations set forth above, all persons participating in the joint operation must act with discretion and with respect for the right to privacy of other persons. Unless explicitly authorized by Frontex Coordinating Officer, it is forbidden to make any type of records (e.g., photos, videos) of the activities carried out under the joint operation for personal purposes.

#### 2.2.3. Complaints Mechanism

Any person who is directly affected by the actions of staff involved in a joint operation, pilot project, rapid border intervention, migration management support team deployment, return operation or return intervention and who considers him or herself to have been the subject of a breach of his or her fundamental rights due to those actions, or any party representing such a person, may submit a complaint in writing to Frontex.

The procedures setting out the mechanism to receive and transmit to the Agency a complaint are provided in Annex 2.

# 3. DESCRIPTION AND GENERAL ASSESSMENT OF THE SITUATION

The operational areas of this JO are Border Crossing Points (BCP) located on the road and railway connections at the external land border of the Member States. Based on the findings and the forecast of the Annual Risk Analysis (ARA), the vulnerabilities identified combined with the request from Member States, led to the establishment of Focal Points (FP) not only as an operational response to the pressure of illegal migration, but also as a coordinating and monitoring tool, which supported other Frontex coordinated operational activities and Member States.

The thorough assessment of the situation can be found in the Annex 3.

# 4. OPERATIONAL AIM, OBJECTIVES AND ACTIVITIES (OPERATIONAL CONCEPT)

# 4.1. Operational aim

The core idea of the JO Focal Point 2017 Land is to facilitate the implementation of the Integrated Border Management concept at the EU external borders by establishing a permanent Focal Points system at the selected Border Crossing Points and using them as a platform for joint operations and information gathering.

The operational aim of the joint operation is to implement coordinated operational activities at the external land borders of the host Member States in order to control irregular migration flows towards the territory of the MS and to tackle cross border crime.

In the light of above JO Focal Points 2017 provides a platform in order to support MSs:

with practical indications on how to effectively identify children in need of protection. The Vega
Children Handbook for Land Borders Operations is developed in cooperation with the Host MSs
and other relevant stakeholders and is used within the framework of Land Borders joint
operations and pilot projects in 2017.

- with implementation of the Common Risk Indicators in order to detect suspected travels of Foreign Terrorist Fighters (FTF) as part of all operations that are conducted at the BCPs.
- with the establishment of information exchange between the Focal Points and Police and Customs Cooperation Centers listed in the Annex 13 for an enhanced efficiency of the border check procedure at the Focal Points.

Additionally, the JO Focal Points 2017 will be used as platform for hosting other operational activities, including the European Multidisciplinary Platform against Criminal Threats (EMPACT).

Detailed information regarding information exchange between FPs and PCCCs can be found in Annex

# 4.2. Operational objectives

- · Enhance border security
- Enhance operational cooperation
- · Enhance exchange of information
- · Identify possible risks and threats
- Establish and exchange best practices

Detailed information regarding operational objectives is provided in Annex 4.

# 4.3. Operational activities (Operational concept)

The main objectives of joint operation will be achieved by combining different types of operational activities, particularly border checks and intelligence gathering activities at the border crossing points in order to:

- enhance border checks at designated border crossing points;
- in case of operational need provide support for debriefing activities in order to collect information for risk analysis purposes;
- share experiences and exchange expertise as well as to constantly update knowledge on the illegal migration trends in order to adopt countermeasures to tackle the phenomena;
- collect and assess information in order to improve the detection of human smuggling and trafficking in human beings facilitation by individuals and/or criminal networks and assist wherever possible identification and detention of facilitators;
- provide with a clear and updated situational picture concerning the operational areas, modus operandi, main trends and possible rapid changes in this respect;
- carry out daily and ad-hoc exchange of information between Frontex and all operational actors and structures involved;
- promote inter-agency cooperation and cooperation with other international and EU bodies and
   Third Countries

The aforementioned activities will be implemented by the deployed technical equipment and human resources (members of the border and coast guard teams, hereinafter: Team Members), under the control and command of the structures of the Host Member States.



Human resources

Team Members with the following profile will be deployed in the JO:

- Advanced level document expert
- First-line officer
- Second-line officer
- Stolen vehicle detection officer
- Dog handler

Additionally, Team Members with other profiles can also be deployed in case preliminary agreed and confirmed by Frontex and the MS.

Technical equipment

During the implementation of the JO the following technical equipment is foreseen to be deployed:

- Service car
- Service dog
- · Mobile document laboratory
- Heart Beat Detector
- CO₂ probe

Additionally, any other type of equipment can also be deployed in case preliminary agreed and confirmed by Frontex and the MS.

Description of the tasks and specific instructions to Team Members (Rules of engagement) by the host Member States is included in Annex 6.

Detailed information regarding the initial plan of deployed resources including profiles and type of technical equipment is provided in Annex 7.

#### 4.3.1. Border checks

Borders checks are performed in accordance with the Schengen Borders Code.

The deployed Team Members are increasing the host MS national authorities' capacity and capability for thorough border checks of persons, in particular of third country nationals, as well as of their means of transportation and items in their possession. The deployed Team Members will provide and use their know-how expertise, access to their national and EU databases and provide any other relevant assistance during the JO. Focus will be given to profiling and interviewing passengers in order to detect forged documents, stolen vehicles and clandestine irregular migrants as well as to contribute to fight cross-border crime and terrorism using the Handbook on "Common Risk Indicators", furthermore implementing operational actions upon EMPACT platform where appropriate.

as well as to contribute to fight cross-border crime and terrorism using the Handbook on "Common Risk Indicators", furthermore implementing operational actions upon EMPACT platform where appropriate.

# 4.3.2. Gathering of information

Information gathering during the operation will be implemented via the regular reporting of the Team Members (Monthly Activity Report), as well as via the Alert Reports sent by the Team Members.



# 5. IMPLEMENTATION

# 5.1. Period of implementation

Commencement	
Termination	

Detailed information: Travelling day Briefing meeting Operational days Debriefing meeting Travelling day

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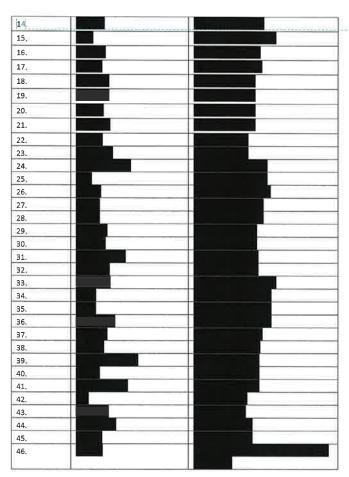
# 5.2. Operational areas

No	Focal Point	Border section
1.		
2.		
3.		
4.		
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8.		
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10.		
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In this light, the disclosure of such information would undermine the protection of the public interest as regard to public security in the sense of Article 4(1) of the Regulation 1049/2001.





Commented [A3]: The non-disclosed text contains information regarding the operational area. Ongoing operations tend to cover similar operational areas as the operations of preceding years in the same geographical area. In this regard, disclosing the location of the operational areas of previous years, would be tantamount to disclosing the current operational areas. The result of this will only be to hamper the course of the ongoing operations, by depriving them of any strategy and element of surprise during border surveillance, ultimately obstructing their purpose to counter and prevent crossborder criminality as well as prevent unauthorized border crossings.

In this light, the disclosure of such information would undermine the protection of the public interest as regard to public security in the sense of Article 4(1) of the Regulation 1049/2001.

In case of justified operational need and previously approved by Frontex, the Team Members might be temporarily deployed to/used at other BCPs as above listed in case they are located in the same region as the Focal Points which are considered as alternative routes for irregular migration and for other cross border related crime.

Map of the Focal Points is provided in Annex 5.

# 5.3. Participating Member States, Third Countries and other organizations

Host MS	Bulgaria, Croatia, Estonia, Finland, Greece, Hungary, Latvia, Lithuania, Romania, Slovakia,
Home MS	Austria, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Hungary, Italy, Latvia, Lithuania, the Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland

Third Countries	Albania, Belarus, Bosnia and Herzegovina, Former Yugoslav Republic of Macedonia, Georgia, Moldova, Montenegro, Serbia
1	and Ukraine

#### 5.4. Operational briefings / debriefings

All participants taking part in the JO will receive an operational briefing. The operational briefing consists of two parts, a general and a national briefing.

The operational briefing general part will be performed by Frontex twice a year according to the invitation sent by Frontex to the MSs as following:



The national briefing will be delivered by national authorities of host MS during the first day of deployment. Debriefing will be delivered by representatives of national authorities of host MS and - if available - by Frontex during the last day of deployment. The debriefing can be covered by Report from Participant form.

Detailed information regarding operational briefing and debriefing is provided in Annex 8.

# 6. COOPERATION WITH THIRD COUNTRIES, OTHER UNION AGENCIES AND BODIES OR INTERNATIONAL ORGANIZATIONS

# 6.1. Cooperation with third countries

In the framework of the existing Working Arrangements between Frontex and the competent authorities of Albania, Belarus, Bosnia and Herzegovina, the former Yugoslav Republic of Macedonia, Georgia, Moldova, Serbia and Ukraine, Frontex has invited border guards/police officers from the aforementioned countries to be deployed as observers in the Focal Points established at the external land borders with prior agreement of the Host MS.

The observers, who have no executive powers and who are not authorized to take any measures, may only advice and exchange/obtain practical experience. In particular, the observers from Third Countries can:

- intermediate between the national authorities of the host MS and their national authorities on border related incidents and information sharing;
- support the officers of local authorities of host MS during the examination of travel documents;
- Assist with special language and/or professional skills;
- exchange intelligence information regarding the modus operandi, routes and criminal networks
  operating in the area of concern detected during and in the framework of the operation, in
  accordance with their respective legislation;
- Execute further tasks and duties according to the national legislation of the host MS.

Observers cannot transmit personal data.

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Observers will receive an appropriate operational briefing and debriefing delivered by Frontex and/or national authorities of host MS.

In the framework of the present JO, the Team Members might be deployed with executive powers in the territory of a Third Country neighbouring the Focal Points listed in 5.3 of the Operational Plan.

Such deployment will only occur upon entry into force of the respective Status Agreement between the Union and the Third Country and in accordance with the terms defined therein and the subsequent amendment to this Operational Plan.

# 6.2. Cooperation with other Union agencies and bodies or international organizations

Frontex and Europol cooperation is foreseen under the JO Focal Points 2017 Land through exchange of information. The details of this cooperation will be described in the Operational Action Plan of the Joint Police Operation to be implemented under the umbrella of the JO Focal Points 2017.

# 7. COORDINATION STRUCTURE

#### 7.1. Partnership

Frontex is the EU coordinator, initiating, promoting and facilitating the EU MS synchronized efforts to control the external borders.

The local authorities are the direct partners of Frontex and responsible for all border related activities within the joint operation and for all registration related activities within the registration package module.

The home MS will support the achievement of operational objectives and implementation of activities by deploying their resources to the defined locations in particular periods of time.

All the activities are coordinated by the International Coordination Centre (ICC) established in Frontex Headquarters, without prejudice to the prerogatives of the national operational chain of command and control specific to each participating MS.

The coordination of the activities from Frontex side will be carried out by FCO and the Operational Team.

# 7.2. Main operational structures / actors and their tasks

- International Coordination Centre (ICC) The ICC of JO Focal Points 2017 Land will be established in Frontex Headquarters and will be composed of Frontex Coordinating Officer, Operational Team, FSC SDO and ICC Coordinators of the host MSs. ICC Coordinators perform their daily task in Host MS. Proper information flow between Frontex Headquarters and ICC Coordinators will be ensured via email, cell and fixed line phones and videoconference.
  - In case of operational need and based on prior agreement with Host MS the above mentioned ICC structure, location, and tasks of ICC might be changed according to relevant provision of the Handbook.
- ICC Coordinator
- National Official (NO) Officers of home MS deploying aerial assets (if applicable)
- Members of the teams
- Interpreters/Cultural Mediators (if applicable)

- Local Coordination Centre (LCC)
- LCC Coordinator
- Debriefing Coordinator (if applicable)
- Focal Point
- Local Coordinator of Focal Point
- Local staff of the host MS

# 7.3. Third Country

Third country observer

#### 7.4. Frontex

- Operational Manager (OM) and Operational Team (OT)
- Frontex Coordinating Officer (FCO)
- Frontex Operational Coordinator (FOC)
- Frontex Support Officer (FSO)
- Operational Analyst (OA)
- Special Adviser for Debriefing Activities (if applicable)
- Frontex Situation Centre (FSC)
  - o Senior Duty Officer (SDO)
  - o Frontex Support Officer (FSO FSC)
  - o FOSS Service Managers
  - o JORA Service Managers
- Team Members seconded to the Agency
- Fundamental Rights Officer

The general tasks and roles of operational structures / actors are defined in the Annex 9.

# 8. COMMAND AND CONTROL

# 8.1. Technical equipment

Operational command of aerial, maritime and terrestrial assets of the participating MS remains with the respective MS, through the Commanding Officers (CO), who are the Commanders of the assets, while the tactical command of the assets is in the hands of the ICC after consultation with the National Officials (NO).

# 8.2. European Border and Coast Guard Teams (border guards, Team Members seconded to the Agency and other relevant staff)

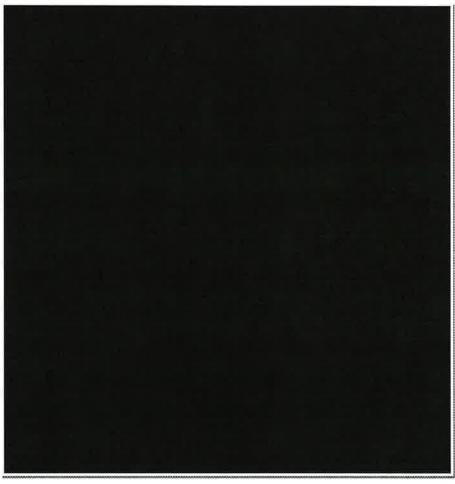
Command and control of Team Members remain with the competent national authority of the host MS. The host MS nominates officers who are in command of the Team Members. The Team Members will carry out their duties under the instructions of the officers of the host MS who have the operational responsibility for the team assigned.

Team Members seconded to the Agency perform their tasks under the instructions from the border guards of the host MS, while their command and control is exercised by Frontex.

Team Members seconded to the Agency under FSO profile perform their tasks under the instructions and command and control of Frontex.

Commented [A5]: The non-disclosed text contains personal data, in particular, the name of an individual. Its disclosure would affect the privacy and integrity of the individual and is therefore precluded pursuant to the exception laid down in Article 4(1)(b) of Regulation (EC) No 1049/2001.

# 8.3. Command and control scheme



Commented [A6]: The blanked out parts contain detailed information regarding the command & control scheme of law enforcement officials. Its disclosure would expose law enforcement officials lengaged in the operation and harm the course of future and ongoing operations, and thus facilitate irregular migration. Therefore, public security will be affected. In light of the above, the text is not disclosed pursuant to the exception laid down in the first indent of Article 4(1)(a) of Regulation No 1049/2001 relating to the protection of the public interest as regards public security.

Contact details, including names of the host MS' officers responsible for cooperation with deployed Team Members are included in Annex 10.

# 9. COMMUNICATION

# 9.1. Operational communication

Communication flows for operational activities in the operational area are standard and channelled via the ICC. The standard communication flow is as follows:

- Communication between the ICC and Frontex will be accomplished via: e-mail, mobile and fixed line phones, videoconference;
- Communication between all participants of the JO will be accomplished via e-mail, mobile and fixed line phones;
- Communication between the actors within the central (ICC) and local authorities (including LCC) will be accomplished via e-mails, mobile and fixed line phones;
- FOSS will be the main platform used for sharing operational-related information and maintaining situational awareness among all parties involved (Operational Plan, other operational documentation: FSC DSR, FP MAR, etc.); Access to FOSS is granted to participants of the Joint Operation according to the FOSS access procedures. Participants will be granted access to the webpage on FOSS after their introduction in OPERA. Other participants, who are not introduced in OPERA, will receive access after submission and authorization of the FOSS User Access Request Form. Team Members seconded to the Agency will be granted FOSS access by default to the Joint Operation page on FOSS, unless otherwise requested by the Operational Manager.
- Communication, information and reporting flow at Frontex level are channelled via the FSC.

Detailed information about communication and FOSS is provided in the Handbook.

#### 9.2. Communication with Press

Frontex is strongly committed to the principle of transparency. As a general rule, media should be granted access to operational areas.

Team Members are allowed to talk to the media only within the limits set by specific guidelines for the participating officers. All participants need to contact the Frontex Press Office before agreeing to an interview.

Frontex communication policy, rules and guidelines for handling media requests are included in the Handbook.

The contact details of Frontex Press Office members (Spokesperson and Frontex Field Press Officer) and dedicated press officers of national authority of the host MS are indicated in Annex 10.

# 10. REPORTING

# 10.1. Reporting and JORA

Reports regarding all border-related incidents that have occurred in the operational areas are prepared by the officers of the Host MS or/and the Team Members and sent via JORA. The incident reports shall contain all the necessary elements and attachments (i.e., document alerts, images, videos, etc.) gathered during the operational activity. After they are sent, the incident reports will undergo the JORA validation process to be approved by the FSC.

Comprehensive information and the examples of templates of all reports on JORA is provided in the Handbook.

 ${\it JORA~Guidelines~and~the~templates~in~Word~format~are~available~in~FOSS}.$ 

The list of JORA actors, the incidents reporting structure and JORA incident template attributes list are described in Annex 11.



# 10.2. Reports of participants

Type of report	Description	Responsibility	To be sent to
ICC Daily report and/or JCB Minutes	In case of operational need daily operational overview, covering the last 24 hours (06:00 – 05:59) might be prepared.	ıcc	Shall be sent via functional email:
Monthly Activity Report	Report on the activities performed by the Team Member, in case the deployed exceeds 1 month in the FP. The report may include Intelligence related to irregular migration and other cross-border crime gathered during second-line activities and from the national authorities	Team Members	Shall be sent via functional email and email of respective FP Local coordinator.
Alert Form	Alert when a new trend or modus operandi is detected (documents and stolen vehicles). The compiled Alert shall not contain the personal data (to be blacked out).	Team Members (ALDO and SVDO profile)	Shall be sent via functional email and email of respective FP Local coordinator.
Incident reports from Reporting Units	Information collected by the reporting units from the operational area, within the scope of the JO provided to FSC.	LCC	Shall be sent via the reporting application JORA, according to the reporting timetable in Annex 11.
Technical Equipment Mission Report	Information about the activity performed by the assets.	NO	Technical Equipment Mission Report.

In order to enhance operational cooperation and synergies between different coordinated activities implemented in the area, Team Members at FPs shall regularly report to the ICC established in the framework of Joint Operation Flexible Operational Activities 2017 land, through the established reporting channels of the Local Coordination Centre.

# 10.3. Daily reporting package

In case of operational need and prior agreement with the Host MS, the Daily Package shall be prepared by the ICC Staff and shall consist of the reports indicated in a chapter above. The ICC is responsible for the dissemination of the Daily Package on a daily basis before 13.00 CET to Frontex (Operational Team and FSC) via functional emails

# 10.4. Serious incident reporting

The reporting of serious incidents (SI) must be in line with the reporting structure of the operation.

Commented [A7]: The non-disclosed text contains detailed information on the means of communication used by law enforcement officials within the joint operation. Their disclosure could lead to possible abusive usage with a view to jeopardize their work and harm the course of future and ongoing operations and thus facilitating irregular migration and affecting public security. In light of the above, the text is not disclosed pursuant to the exception in the first indent of Article 4(1)(a) of Regulation (EC) No 1049/2001 relating to the protection of the public interest as regards public security.

Type of report	Description	Responsibility	
Initial Serious Incident Report	Serious Incident Report is an alert message that shall be reported immediately (within 2 hours after recognition) to FSC and the host MS' authorities in case an incident, natural or caused by human action, occurs which may affect or be relevant to a particular Frontex activity, the safety and security of participants in Frontex activities, the Agency's mission and reputation, or any combination thereof, having special regard to any allegation of violation of Fundamental Rights.	All participants of the JO	

Formal SIR shall be reported in JORA and sent immediately via email (within 48 hours) to and host MS LCC.

Serious Incidents Catalogue is available in the Handbook.

# 10.4.1 Reporting to the Management Board and to Member States

Upon conclusion of the procedure initiated with the SIR, the Executive Director reports to the members of the Management Board and to the relevant national authorities, in accordance with the provisions provided for in the respective Standard Operating Procedure.

# 10.5. Frontex reports

Type of report	Description	Respon sibility	To be sent
FCO report	Feedback on performed activities in the area	FCO	Shall be sent to Frontex via email
FOC Report	Feedback on performed activities in the area	FOC	Shall be sent to Frontex via email
Flash reports	Ad hoc and urgent reporting from the spot on the matters what requires Frontex awareness and/or instructions	FCO/FO C/LC/IC C Coordin ator	Shall be sent to Frontex via email
Monthly Analytical Report (MAR)	Analytical assessment of the factors impacting the situation in the operational area, trends, patterns	OA	MAR shall be sent by OA to the following email addresses:  MAR will be uploaded on FOSS by OA.
FSC Situational Report	Overview of the operational activities related to the 24-hour period of the preceding day	FSC SDO	Will be uploaded on FOSS under the responsibility of SDO to be accessible for MS and distributed to other stakeholders by email only in case they do not have access to FOSS

Commented [A8]: The non-disclosed text contains detailed information on the means of communication used by law enforcement officials within the joint operation. Their disclosure could lead to possible abusive usage with a view to jeopardize their work and harm the course of future and ongoing operations and thus facilitating irregular migration and affecting public security. In light of the above, the text is not disclosed pursuant to the exception in the first indent of Article 4(1)(a) of Regulation (EC) No 1049/2001 relating to the protection of the public interest as regards public security.

# 11. WORKING CONDITIONS AND LOGISTICS

# 11.1. Working conditions and working environment of the operational area

Team Members perform their tasks at the Border Crossing Points/Focal Points listed under 5.2.

Detailed information on each of the workplace is presented in Annex 12.

# 11.2. Logistics

Prior the deployment, Team Members are advised to contact the Local Coordinator of the Focal Point concerning logistical arrangements.

#### 11.2.1. Field visits

Prior the deployment of technical assets or/and human resources, home MS might perform a field visit in order to get familiar with the operational area, local authorities and other stakeholders. The field visit should be approved by the Operational Manager and agreed with the NFPoC and LCC of the Home MS.

Field visit delegation of two persons will be reimbursed by Frontex.

#### 11.2.2. Heavy equipment, firearms and ammunition

Heavy equipment is highly recommended to be delivered on the day after operational briefing and shipped back on the day before debriefing day.

Information regarding transportation of firearms and ammunitions can be found in the Handbook.

#### 11.2.3. Transport, car rental and lodging

The use of a rental car is to be approved in advance by the Operational Manager and expenses should be included in the relevant financial documents. All practical/logistic issues should be arranged by participants themselves in advance.

Upon arrival and departure, transportation from/to the airports to/from the hotels should be arranged according to the agreement between Frontex- Host and Home MS as indicated in the Annex 12.

Information regarding accommodation is uploaded to FOSS.

# 12. EVALUATION

#### 12.1. Member States and Third Countries

Reports	Deadlines
Report from Participant	Shall be submitted to Frontex within 7 calendar days after deployment via email:  Template of the report is available on FOSS and Handbook

The final payment will not be processed until the Report from Participant are not submitted to Frontex.

Commented [A9]: The non-disclosed text contains detailed information on the means of communication used by law enforcement officials within the joint operation. Their disclosure could lead to possible abusive usage with a view to jeopardize their work and harm the course of future and ongoing operations and thus facilitating irregular migration and affecting public security. In light of the above, the text is not disclosed pursuant to the exception in the first indent of Article 4(1)(a) of Regulation (EC) No 1049/2001 relating to the protection of the public interest as regards public security.

#### 12,2, Frontex

Reports	Benchmarks
Frontex Evaluation Report	The results of the JO will be evaluated and Frontex Evaluation Report (FER) will be transmitted within 60 calendar days after the termination of the JO to the Management Board together with the observations of the Fundamental Rights Officer referred to in Article 26a of the Frontex Regulation. FER will be uploaded on FOSS.
	FER will be accomplished in line with the indicators of objectives defined in the Annex 4.

# 13. FINANCIAL PROVISIONS

In accordance with the applicable legal framework, Frontex will co-finance the joint operation. Frontex will reimburse eligible costs incurred by participating MS authorities in relation to deployments of human and technical resources.

Frontex will be responsible for the preparation of all necessary financial commitments and the preparation of the legal commitments. Funds are allocated by means of issuing Specific Financing Decision (SFD) with Estimated Budget and calculation for Running Expenses of Means (REM), if applicable. The Estimated Budget and REM are to be submitted by the authority participating in the joint operation.

Once the SFD is issued by Frontex, the authority is obliged to send back Acknowledgement of Receipt and is entitled to request pre-financing up to 50% of SFD budget. Frontex strongly recommends its Beneficiaries to request pre-financing

Payment of the balance, which may not be repeated, is made after the end of the operational activity based on eligible costs actually incurred in carrying out the operational activity. The request for final payment shall be submitted within 75 days after the end of the joint operation. Payments shall be remitted within 60 days from the receipt of the request for final payment, notwithstanding any suspension period due to incomplete or incorrect information provided by the Partner.

Accordingly, Frontex will co-finance the deployments of Third Country observers within the joint operation, if Third Country has a Working Arrangement or any other similar legal basis for cooperation with Frontex. For the purposes of legal and financial commitment, Frontex and the Third Country authority mutually sign a Grant Agreement along with the Estimated Budget and General Conditions. Further co-financing details, eligible costs and payment rules for Grant Agreements are analogical to the SFD scheme for EU MS.



# **ANNEXES**

Annex 1	Code of Conduct for all persons participating in Frontex activities
Annex 2	Complaints mechanism
Annex 3	Thorough assessment
Annex 4	Operational objectives
Annex 5	Operational area
Annex 6	Description of the tasks and specific instructions to members of the teams (Rules of engagement)
Annex 7	Initial plan of deployed resources
Annex 8	Operational briefing and debriefing
Annex 9	Coordination structure
Annex 10	Contact details
Annex 11	JORA
Annex 12	Working conditions
Annex 13	Standard Operating Procedures (SOP) for the information exchange between FPs and PCCCs