Doubts to the New Request

under framework contract

DI/07171 Lot 2

Request for services Chafea/2015/health/40
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1 Introduction

This document contains the questions from everis to Chafea in relation to the new request for services Chafea/2015/health/40 concerning the implementation analysis regarding the technical specifications and other key elements for a future EU system for traceability and security features in the field of tobacco products.
2 Questions

All questions are related with the contents included in the document: ABC III-000330-6000466383-REQ-01-ATT-02.

2.1 Concerning the stakeholders management:

Stakeholders engagement in Work Package 0 – Project inception:
In the previous request, number 39, we delivered an offer including, in the Work Package 0 detailed activities for Stakeholders engagement.

From our understanding, in the new request, these activities are not expected to be developed by everis, as it's specified in the description of the content of the Work Package.

We consider that these activities are crucial for the success of the project, so could we assume that is CHAFEA/DG SANTE that will be performing the stakeholders engagement?.

Stakeholders consultation in Work Package 1 – Completion of the technical knowledge base:

In our previous offer we proposed as part of everis tasks to interact directly with the stakeholders in the clarification of possible doubts on the comments done by stakeholders to the feasibility study.

With the assumption that the stakeholders engagement is not going to be performed by everis, but will be done by CHAFEA/DG SANTE, could we assume that CHAFEA/DG SANTE will act as single point of contact during this Work Package, dealing with the stakeholder to solve possible doubts if it's necessary?.

2.2 Concerning the exclusion from the future implementation:

In reference to the statement included in the new request in page 38 “As the contractor will not be the one implementing the final product, sufficient hand-over information and tools must be foreseen to enable the European Commission to take over and use the knowledge acquired and developed during the implementation of this project.”
In any case, everis will provide all the information to carry out the hand-over and tools to enable the European Commission to take over and use the knowledge acquired and developed during the implementation of this project. There will not be any information that everis will not share with the European Commission since the intellectual property and the right to use the deliverables of the project are of entire responsibility of the European Commission.

That is the reason why, in case the European Commission wants to release a call for tenders to implement the new system, everis would like to have the possibility of participating in equal conditions with other possible bidders.

We would appreciate if you could re-consider the statement of “As the contractor will not be the one implementing the final product” and allow everis to participate in the future tender, if any.