



## "Capacity building and technical support for implementing integrated care"

*Workshop and Marketplace organised within the  
ICIC19 – 19<sup>th</sup> International Conference on Integrated Care*

**01-03 April 2019, San Sebastian**

### 1. Concept and Objective

The European Commission, DG Health and Food Safety, in collaboration with the International Foundation for Integrated Care (IFIC), is organising a stream of activities during ICIC19 with the objective of supporting health authorities in their efforts to implement integrated care solutions.

The significance of integrated care as a means for improving health outcomes and the effectiveness and sustainability of health and care systems is acknowledged in several policies at national and EU level, for example: the European Commission's [Communication on effective, accessible and resilient health systems](#), the [2017 European Semester: Communication on Country Reports](#), the [Joint Report on Health Care and Long-Term Care Systems and Fiscal Sustainability](#) by the European Commission and the Economic Policy Committee, the [Companion Report 2017](#) of the State of Health in the EU and the most recent Commission [Communication on the digital transformation of health and care in the Digital Single Market](#).

Integrated care is a central element in many on-going or planned health system reforms. There may be no doubt about whether one needs to transform the health and care model and move to integrate care, but the question is **how** to design and implement integrated care successfully. One pre-condition for this to happen, is for health authorities to have **adequate capacity** and **relevant know-how**.

The European Commission aims at assisting Member State authorities at national, regional and local levels to fulfil this pre-condition and proceed with their health system reforms. The activities at ICIC19 are among the various actions taken by the Commission to **raise the capacity** of health authorities in this regard.

## 2. Format

The activities planned for ICIC19 consist of:

- a half-day workshop in the morning of Monday 01 April; and
- a "marketplace" setting running from the afternoon of Monday 01 April until the end of the conference.

The **workshop** will bring together in one room the "demand" side, i.e. health authorities indicating areas where they have specific difficulties in implementation of integrated care and what support they need, and the "supply" side, i.e. organisations or experts who can indicate what knowledge and technical support they can provide towards the needs of the demand side. The workshop will allow for a first introductory step and an open discussion about needs and available support options, with all actors in the same room.

The workshop will also present the actions which the European Commission is already taking or planning in order to support the implementation of integrated care and the means of support which the Commission can offer in this regard.

The "**marketplace**" will follow on from the workshop. It will be hosted in a designated area of the ICIC19 venue offering a quite space, coffee, tables and chairs for meetings. The purpose is to allow stakeholders from the "demand" and "supply" sides to have bilateral meetings to discuss about potential collaboration opportunities and technical support for specific needs. These meetings can be organised ad-hoc and at any time, at the initiative of the "demand" and "supply" sides as inspired/triggered by the workshop on Monday morning. The Commission and IFIC can facilitate the marketplace by providing a mapping of needs and technical support solutions communicated during or before the workshop. The Commission and IFIC can also moderate discussions in these meetings if requested by the "demand" and "supply" stakeholders.

## 3. Audience

The workshop will gather a variety of participant profiles:

- Representatives from national, regional and local authorities responsible for planning and/or implementing integrated care
- Health and care managers
- Health and care service providers
- Organisations and experts who can provide technical support and expertise towards the implementation of health services and integrated care
- Delegates of the ICIC19 conference

## 4. Workshop programme

Monday 01 April

### Part 1 – 09:00 – 10:30

- **Opening and Welcome**, by the European Commission, DG Health and Food Safety ( [REDACTED] 5 minutes)
- **EU level actions and instruments to support the implementation of integrated care**
  - **What is available?** - presentation from DG Health and Food Safety, European Commission ( [REDACTED] , 10 minutes)
  - **The possibilities for technical support** - presentation of the European Commission's Structural Reform Support Programme [REDACTED] , 10 minutes)
  - **Twinning and capacity building activities in EU projects:** presentations from the projects **SCIROCCO Exchange**, **VIGOUR** and **DigitalHealthEurope** ( [REDACTED] /Scottish Government, [REDACTED] /empirica, [REDACTED] /empirica, 20 minutes in total)
- **Strategies for integrated care and concrete needs for assistance with the implementation**
  - Presentation of strategies and implementation needs in **Estonia** ( [REDACTED] /Ministry of Social Affairs, 7 minutes)
  - Presentation of strategies and implementation needs in **Flanders, Belgium** ( [REDACTED] Agency of Care and Health, 7 minutes)
- **Technical support and knowledge to assist implementation**
  - Presentation from the **International Foundation for Integrated Care** ( [REDACTED] , 7 minutes)
  - Presentation from **Optimedis-Cobic** ( [REDACTED] 7 minutes)

**Coffee break (10:30 – 11:00)**

### Part 2 – 11:00 – 12:30

- **Strategies for integrated care and concrete needs for assistance with the implementation**
  - Presentation of strategies and implementation needs in **Poland** ( [REDACTED] , National Health Fund, 7 minutes)
  - Presentation of strategies and implementation needs in **Slovakia** ( [REDACTED] /Slovak Public Health Association & PJ Safarik University, 7 minutes)
  - Presentation of strategies and implementation needs in **Twente, Netherlands** ( [REDACTED] /University of Twente, 7 minutes)

- **Technical support and knowledge to assist implementation**
  - *Presentation from the **World Bank** ( [REDACTED], 7 minutes)*
  - *Presentation from **University of Cologne** ( [REDACTED], 7 minutes)*
  - *Presentation from the **Bevan Commission** [REDACTED], 7 minutes)*
- **Interactive audience discussion** (allowing more care authorities or technical support providers to briefly state needs and possible support solutions – Commission and IFIC preparing a mapping of these on-the-fly in order to facilitate the marketplace afterwards)

## 5. Marketplace programme

The marketplace area will be available from **14:00 hrs on Monday 01 April** until **16:30 hrs on Wednesday 03 April** (end of the ICIC19 conference).

Stakeholders from the

- “demand” side (i.e. care authorities who need assistance to implement integrated care) and
- “supply” side (i.e. organisations or experts who can provide knowledge and technical support for the implementation of integrated care)

can organise bi-lateral or multi-lateral meetings there at any time at their convenience, to discuss about their needs and possible support solutions.

**Organised by:**

