

**From:** SANTE ACCESS TO DOCUMENTS  
**Sent:** Monday 1 February 2021 15:50  
**To:** ask+request-8965-7dd8dd54@asktheeu.org  
**Cc:** SANTE ACCESS TO DOCUMENTS  
**Subject:** application via a private third-party website

Dear Sir/Madam

Thank you for your email of 1 February 2021.

You have lodged your application via a **private third-party website, which has no link with any institution of the European Union**. Therefore, the European Commission cannot be held accountable for any technical issues or problems linked to the use of this system.

Please note that **the private third party running the AsktheEU.org website website is responsible and accountable for the processing of your personal data via that website**, and not the Commission. For further information on your rights, please refer to the third party's privacy policy.

We understand that **the third party running the AsktheEU.org website usually publishes the content of applicants' correspondence with the Commission on that website**. This includes the personal data that you may have communicated to the Commission (e.g. your private postal address).

Similarly, the third party publishes on that website any reply that the Commission will send to the email address of the applicants generated by the *AsktheEU.org* website.

**If you do not wish that your correspondence with the Commission is published on a private third-party website such as AsktheEU.org, you can provide us with an alternative, private e-mail address for further correspondence.** In that case, the Commission will send all future electronic correspondence addressed to you only to that private address, and it will use only that private address to reply to your request. You should still remain responsible to inform the private third-party website about this change of how you wish to communicate with, and receive a reply from, the Commission.

For information on how we process your personal data visit our page [Privacy statement – access to documents](#).

Moreover, as already stressed in our emails of 25 January 2021 and 26 January 2021 we kindly reiterate our request to you to provide a full valid postal address, so we can duly register and handle your request. Please note that, once we receive your postal address, we will register your request for access as an initial application for access to documents in the meaning of Article 6(1) of Regulation (EC) No 1049/2001. The deadline for handling your initial request shall run as from the moment of registration of your application following the submission of your postal address.

Yours faithfully,

SANTE ACCESS TO DOCUMENTS



**European Commission**  
Health and Food Safety