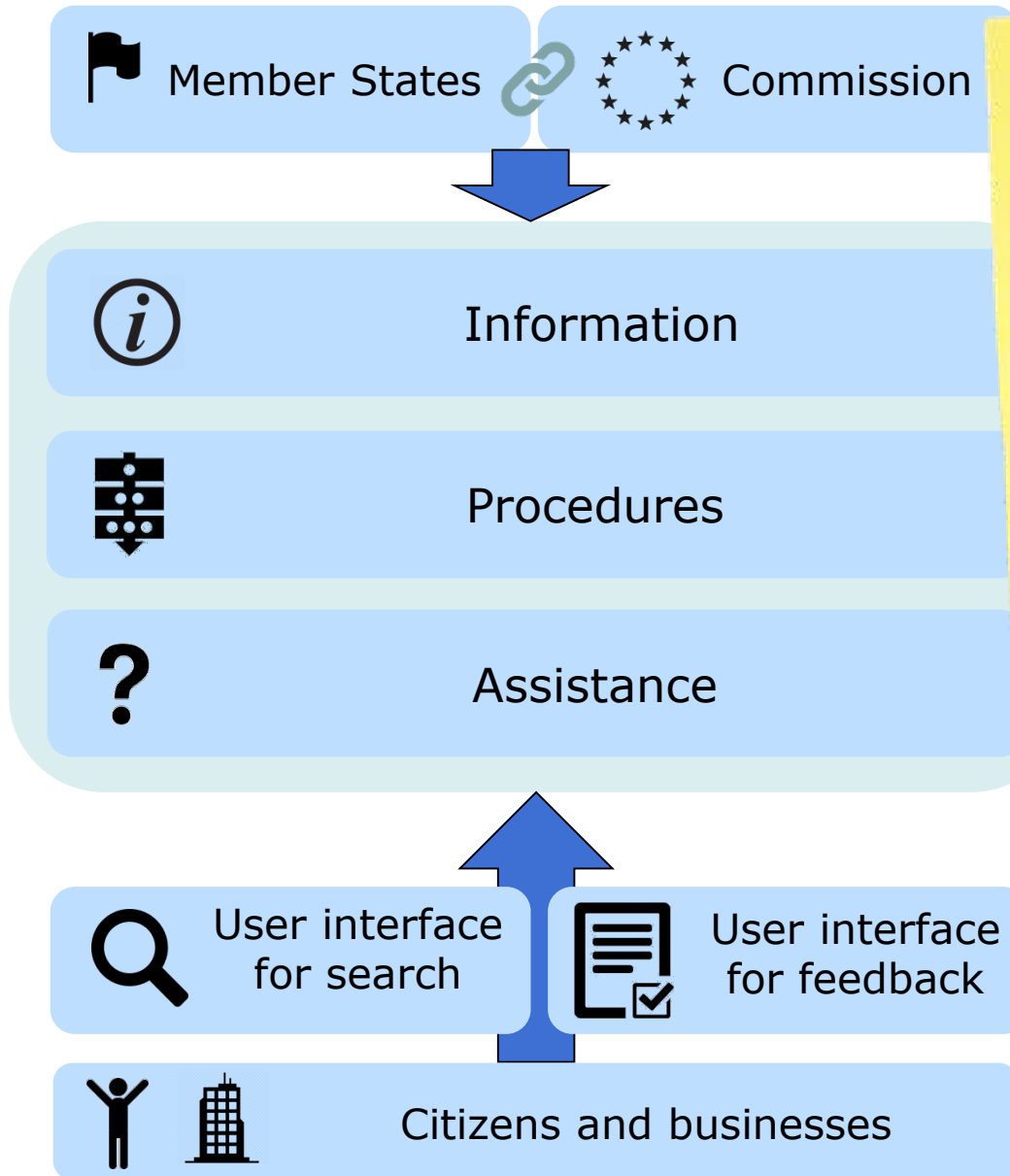




The single digital gateway

Making the Single Market easier for
citizens and businesses

What is the single digital gateway?



Fully online

Easy to understand

User centric

Easy to find

No cross-border barriers

Less red tape





Information to be provided online

for Citizens

Travel within the Union

Work and retirement within the Union

Vehicles in the Union

Residence in another Member State

Education or traineeship in another Member State

Healthcare

Citizens' and family rights

Consumer rights

Protection of personal data

for Businesses

Starting, running and closing a business

Employees

Taxes

Goods

Services

Funding a business

Public contracts

Health and safety at work



Procedures to be offered fully online

for Businesses

Notify business activity and subsequent changes and termination

Request permission for business activity

Register as employer for pension and social security

Register employees for pension and social security

Notify end-of-contract of employees for social security

Pay social contributions for employees

Declare corporate tax

FULLY ONLINE

for Citizens

Register change of address

Request proof of residence

Request birth certificate

Request for determination of social security legislation

Notify change in personal circumstances for social security purposes

Applying for European Health Insurance Card (EHIC)

Claim a pension

Request information on acquired pension rights

Declare income tax

Register motor vehicles

Obtain motor vehicle toll or emission stickers

Enroll in a university

Apply for study financing

Request recognition of academic diplomas

Assistance services to be included

With binding EU legal basis

Points of Single Contact

Product Contact Points

Construction Product Contact Points

Professional Qualifications Assistance Centres

National Contact Points for cross-border healthcare

EURES

Online Dispute Resolution





What's in it for you?

- **As of December 2020**

- Clearer rules (online descriptions of all procedures)
- Easily findable and better assistance and problem solving services

- **As of December 2023**

- 21 procedures fully online
- All online procedures available for cross-border users

How you can help building the SDG?

- Share with us your ideas
- Give us your feedback on the SDG services to help the SDG to constantly evolve
- Give us your feedback on obstacles in the internal market

through user panels that will be set up in 2020

What is the timetable?

**APPLICABLE
SINCE DEC 2018**

2018

- Date of application of SDG Regulation (EU) 2018/1724 : 12 December
- Search engine pilot

2019

- Coordination group starts working
- First annual work program
- Development of IT tools

2020

- Translation of information in English
- Quality checks of information and assistance services
- **Launch of the gateway on 12 December**

2023

- 21 procedures fully online
- All online procedures fully cross-border accessible
- Once-only system implemented for certain procedures



Watch the [video](#) on how we are building the gateway

