WHAT IS THE EU CRISIS PROTOCOL (EUCP)
A voluntary mechanism for a coordinated and rapid response to a cross-border crisis in the online space stemming from a terrorist or a violent extremist act.

AIM OF THE EUCP
✓ Assess rapidly the online impact of terrorist attacks
✓ Secure and share timely critical information
✓ Coordinate effectively and manage the crisis

ACTORS OF THE EUCP
EU MS Law Enforcement
• Internet Referral Units and other competent authorities

EUROPOL
• European Counter Terrorism Center (ECTC), EU IRU and Operational 24/7 Service

Online Service Providers
• including Global Internet Forum to Counter Terrorism (GIFCT)

DG HOME

WHO CAN ACTIVATE IT
EU Member States and/or EUROPOL

WHEN CAN IT BE ACTIVATED - ACTIVATION CRITERIA

<table>
<thead>
<tr>
<th>Dissemination of online content</th>
</tr>
</thead>
<tbody>
<tr>
<td>Linked to terrorism or violent extremism</td>
</tr>
<tr>
<td>Linked to an ongoing/recent real-life event</td>
</tr>
<tr>
<td>Anticipated potential for virality</td>
</tr>
<tr>
<td>Requires an immediate operational and/or investigative response</td>
</tr>
</tbody>
</table>
EU Crisis Protocol

Playbook

**NOTICE OF A CRISIS**

What to do if you need to request the activation of the EUCP

- Check the activation criteria to confirm your assessment
- Contact Europol Operational 24/7 Service

EUROPOL UNCLASSIFIED – BASIC PROTECTION LEVEL