| Initial | Initial request (automatic form or e-mail/letter) |
|--------------|--|
| Initial | Acknowledgment of receipt (automatic form or e-mail/letter) |
| Initial | Request for postal address and reply (if applicable) |
| Initial | Request for clarifications and reply (if applicable) |
| Initial | Correspondance concerning a fair solution and reply (if applicable) |
| Initial | Consultation MS/3rd party and reply (if applicable) |
| Initial | Consultation of the Commission by a MS/referral of a MS to the Commission (art. 5) and reply (ONLY IN ARES) (if applicable) |
| Initial | De-classification requests of classified documents and reply/agreement of the originating authority (if applicable) |
| Initial | Other correspondence with and from the applicant or other EXTERNAL PARTIES (if applicable) |
| Initial | 1st holding reply |
| Initial | 2nd holding reply |
| Initial | Initial reply |
| Confirmatory | Confirmatory request (e-mail/letter) |
| Confirmatory | Acknowledgment of receipt (e-mail/letter) |
| Confirmatory | Request for contribution to line DG and reply of the DG with ORIGINAL DOCS IN pdf ZIP(by AresLook) |
| Confirmatory | Correspondance concerning a fair solution and reply (if applicable) |
| Confirmatory | Consultation MS/3rd party and reply (if applicable) |
| Confirmatory | Consultation of the Commission by a MS/referral of a MS to the Commission (art. 5) and reply (ONLY IN ARES) (if applicable) |
| Confirmatory | De-classification requests of classified documents and reply/agreement of the originating authority (if applicable) |
| Confirmatory | 1st holding reply |
| Confirmatory | 2nd holding reply |
| Confirmatory | Note on non-existence of documents sent by line DG (registration in ARES by line DG) (if applicable) |
| Confirmatory | Consultation of the line DG on a FINAL draft decision and MARKED documents and FINAL position of the DG |
| Confirmatory | Consultation Legal Service on a FINAL draft decision and FINAL agreement by the LS |
| Confirmatory | Consultation of the Cabinet and/or hierarchy on the confirmatory decision in sensitive cases and FINAL reply by the Cabinet and/or hierarchy |
| Confirmatory | Overruling letter to the third party/MS and reply (if applicable) |
| Confirmatory | Confirmatory reply |
| Confirmatory | Other correspondence with and from the applicant or other EXTERNAL PARTIES (if applicable) |
| Review | Contributions of SG.B4 to a Court procedure or an Ombudsman case (if applicable) |
| Review | Further correspondance with the applicant executing a judgment or Ombudsman decision (if applicable) |