

Meeting between Commissioner Reynders and Tik Tok

Date: 7 September 2020

Participants: Commissioner Reynders, I. Busa (Commissioner Cabinet), [REDACTED] (DG JUST); [REDACTED] Tik Tok [REDACTED] and his team

Didier Reynders, Commissioner for Justice, and [REDACTED] [REDACTED] had a conference call to discuss about the company's policy and future plans on tackling hate speech online.

Commissioner Reynders introduced the work under the EU Code of conduct on conduct and highlighted in particular the good results in terms of swift review of the notices by the platforms as well as in creating a space for cooperation involving civil society organisations and other players. The Commissioner highlighted also the capacity by the Code to attract new platforms in the course of the years.

Commissioner Reynders welcomed the intention by TikTok to join the fight against hate speech at European level and to become part of the Code of conduct.

[REDACTED] informed the Commission about the company's strong stand against hate speech content and the importance to protect users from being exposed to hateful and violent content. TikTok has set up a trust and safety team very early on, even if at the moment the volumes of hate speech content remain limited. [REDACTED] confirmed the intention by TikTok to become soon part of the Code of conduct, as it can be fruitful support in this phase of growth of the company.

Both, Commissioner Reynders and [REDACTED] also agreed that it will be important to have strong cooperation in place to discuss how the platform, in light of its community standards, approach to moderation, of the type of content it hosts and the experience by the users, can help to tackle more broadly the societal challenges of hate and intolerance online. It will be important to continue this cooperation in addition and in parallel to any future legislative avenue at European level.