

B-Brussels: delivery of computer-based tests (CBT) in EU staff selection process

2009/S 152-221498

CONTRACT AWARD NOTICE

Services

SECTION I: CONTRACTING AUTHORITY

- I.1) **NAME, ADDRESSES AND CONTACT POINT(S):**
European Commission, European Personnel Selection Office — Unit 02 — e-Selection, avenue de Cortenberg 107, C 107, 8/59, Attn: M. Fransi, B-1049 Brussels. Tel. +32 22962507. E-mail: admin-contrats-marches@ec.europa.eu. Fax +32 22991924.
- I.2) **TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES:**
European institution/agency or international organisation.
General public services.
The contracting authority is purchasing on behalf of other contracting authorities: no.

SECTION II: OBJECT OF THE CONTRACT

- II.1) **DESCRIPTION**
- II.1.1) **Title attributed to the contract by the contracting authority:**
Delivery of computer-based tests (CBT) in EU staff selection process.
- II.1.2) **Type of contract and location of works, place of delivery or of performance:**
Services.
Service category: No 27.
Main place of performance: contractor's own premises with tests delivered at test centres in all Member States of the European Union.
- II.1.3) **The notice involves:**
The conclusion of a framework agreement.
- II.1.4) **Short description of the contract or purchase(s):**
EPSO wishes to enter into a framework service contract to be able to continue with computer-based test delivery to candidates participating in open staff selection procedures for the EU institutions. The general requirements can be summarised as follows:
— provision of a modern network of easily accessible test facilities for computer-based testing throughout the EU territory,
— provision for efficient capacity planning of test appointments of candidates, including an online scheduling and rescheduling tool,
— delivery of tests to candidates (currently usually in multiple choice format), each test comprising a series of questions randomly selected from a database provided by EPSO; support of other test forms to be included in the future,
— provision of professional candidate support centre,
— provision of online access for candidates to a non-invigilated test environment, where candidates could familiarise themselves with the CBT testing environment and where they could practice or conduct their self assessment,
— provision of secure transfer of candidates' test results to EPSO,

- provision of UTF-8 data support and for exchanging data in XML format,
- provision of a secure web-based dynamic item bank management tool to be used by EPSO,
- provision of expertise on test development, including psychometric analysis of item performance,
- compliance with relevant rules when accommodating handicapped candidates,
- possibility to run CBTs in all official languages of the EU (test items translations would be provided by EPSO), including provision of adequate IT equipment where needed (keyboards),
- all forms of interaction with candidates to be done in English, French or German.

II.1.5) **Common procurement vocabulary (CPV):**
79635000.

II.1.6) **Contract covered by the Government Procurement Agreement (GPA):**
Yes.

II.2) **TOTAL FINAL VALUE OF CONTRACT(S)**

II.2.1) **Total final value of contract(s):**
Value: 15 100 000 EUR.

SECTION IV: PROCEDURE

IV.1) **TYPE OF PROCEDURE**

IV.1.1) **Type of procedure:**
Restricted.

IV.2) **AWARD CRITERIA**

IV.2.1) **Award criteria:**

The most economically advantageous tender in terms of

1. Intrinsic quality of the proposed services. Weighting: 25.
2. Quality and resilience of the technical system proposed. Weighting: 20.
3. Methodology, technical solution and overall feasibility. Weighting: 20.
4. Quality and security of item bank management. Weighting: 15.
5. Adequacy of the tenderer's resources. Weighting: 10.
6. Quality and relevance of the methodology. Weighting: 10.

IV.2.2) **An electronic auction was used:**
No.

IV.3) **ADMINISTRATIVE INFORMATION**

IV.3.1) **File reference number attributed by the Contracting Authority:**
EPSO/02/PR/2008/104.

IV.3.2) **Previous publication(s) concerning the same contract:**
Contract notice
Notice number in OJ: [2008/S 228-302459](#) of 22.11.2008.

SECTION V: AWARD OF CONTRACT

TITLE: Delivery of computer-based tests (CBT) in EU staff selection process

V.1) **DATE OF CONTRACT AWARD:**
17.6.2009.

V.2) **NUMBER OF OFFERS RECEIVED:**
1.

V.3) **NAME AND ADDRESS OF ECONOMIC OPERATOR TO WHOM THE CONTRACT HAS BEEN AWARDED:**

Prometric Ltd, 1 Exchange Quay, Salford Quays, UK-Manchester M5 3EA .

V.4) **INFORMATION ON VALUE OF CONTRACT**

Initial estimated total value of the contract:

Value: 15 100 000 EUR.

If annual or monthly value: number of years: 4.

V.5) **THE CONTRACT IS LIKELY TO BE SUB-CONTRACTED:**

No.

SECTION VI: COMPLEMENTARY INFORMATION

VI.1) **CONTRACT RELATED TO A PROJECT AND/OR PROGRAMME FINANCED BY COMMUNITY FUNDS:**

No.

VI.2) **ADDITIONAL INFORMATION:**

VI.3) **PROCEDURES FOR APPEAL:**

VI.3.1) **Body responsible for appeal procedures:**

Court of First Instance of the European Communities, boulevard Konrad Adenauer, L-2925 Luxembourg. E-mail: CFI.Registry@curia.europa.eu. Tel. +352 4303-1. URL: <http://curia.europa.eu>. Fax +352 4303-2100.

VI.3.2) **Lodging of appeals:**

Precise information on deadline(s) for lodging appeals: Within 2 months of the plaintiff being notified or, failing this, of the date on which it became known to them. A complaint made to the European Ombudsman neither suspends this period nor opens a new period for lodging appeals.

VI.3.3) **Service from which information about the lodging of appeals may be obtained:**

VI.4) **DATE OF DISPATCH OF THIS NOTICE:**

30.7.2009.