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Secretariat-General

Directorate B - Institutional and Administrative Policies
SG.B.4-Transparency

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By registered mail:
Mr Klaus Zinser
Haupt-Strasse 8 88427
Bad Schussen-Ried
Deutschland

By email to:
[ask+request-2203-
2618ac34@asktheeu.org](mailto:ask+request-2203-2618ac34@asktheeu.org)

Subject: Your e-mail of 18/04/2016

Dear Mr Zinser,

I refer to your e-mail of 18/04/2016 by which you are requesting an internal review by Unit B4 of the Secretariat General of the handling of your request for information concerning *Actions based on: Report from the Commission to the EP, the Council ...on the application of ... EC No. 2201/2003 .. recognition and enforcement of judgments .. parental responsibility.*

As stated in your e-mail itself, your query constitutes a request for information. Therefore, your request does not qualify as an application for access to documents and, as result, does not fall under the scope of Regulation (EC) No. 1049/2001 regarding public access to European Parliament, Council and Commission documents¹ ('Regulation 1049/2001'). Consequently, your above mentioned email cannot be considered as a confirmatory application within the meaning of Article 7(2) of Regulation 1049/2001.

Requests for information are handled in accordance with the *Code of Good Administrative Behaviour*².

Members of the public may lodge complaints concerning a possible breach of the principles set out in this Code directly with the Secretariat General of the European Commission, which will forward it to the relevant department. The Director-General or Head of Department will reply to the complainant in writing, within two months. The complainant then has one month in which to apply to the Secretary-General of the Commission to review the outcome of the complaint. The Secretary-General will reply to the request for a review within one month.

¹ Official Journal L 145 of 31.5.2001, p. 43.

² Official Journal L 267 of 20.10.2000.

Against this background, I would like to inform you that your complaint has been forwarded to Unit B3 of the Secretariat General, which is responsible for Ethics. Please do not hesitate to contact them at the following address, should you need any further information regarding your complaint:

Secretariat-General of the European Commission
SG Unit B/3 – Ethics
1049 Bruxelles/Brussel
BELGIQUE/BELGIË

Yours sincerely,



Martin Kröger
Head of Unit

Cc: Ms D. CLAEYS BOUUAERT (SG.B3)