



EUROPEAN COMMISSION
DIRECTORATE-GENERAL FOR MOBILITY AND TRANSPORT

Directorate E - Aviation
E.1 – Aviation Policy

Brussels,
MOVE.DDG2.E.1/SC/

Elif Mendos Kuskonmaz
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By e-mail: ask+request-5669-98848733@asktheeu.org

Subject: Your e-mail of 14 June 2018 on airline companies and computer reservation systems

Dear Ms Mendos Kuskonmaz,

I thank you for your e-mail of 14 June 2018 in which you requested documents containing certain information. I would like to inform you that your request does not fall under Regulation 1049/2001. We therefore treat your request as a request for information.

Your questions relate to which European airlines outsource their ticket bookings with which computer reservation systems, and to what are the costs for European airline companies to outsource their bookings to computer reservation systems. I regret to inform you that we do not possess this information.

Your third question on the adoption of the message format PNRGOV to transmit PNR data to the US border control authority does not fall within the remit of the Directorate General for Mobility and Transport. You will receive a separate reply from the Directorate General for Migration and Home Affairs on this question.

Yours sincerely,

Flor DIAZ PULIDO
Head of Unit