

Technical meeting with platforms 9 January: 14-15:30

Commission participants: 4(1)(b)

[REDACTED] (JUST), [REDACTED] (JUST) , [REDACTED] (HOME), [REDACTED]
[REDACTED] (HOME), other colleagues from Home and SEC GEN

[REDACTED] introduced the session explaining a structure in 3 parts, hearing additional remarks, progress that can be done on bigger platforms helping smaller ones.

Additional remarks and observations

out of scope [REDACTED]

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[REDACTED] in communication online platforms, process indicators guidelines. Second thing interesting to understand, understand scale of presence of illegal platforms would be very useful. We have no preconceived ideas on indicators or measures; what can be said to public where more has to be made. We'll take feedback, can come back with questions on your practices and maybe convey you back in one month.

out of scope [REDACTED]
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[REDACTED]
[REDACTED]

out of scope

from Amazon, useful only if proper context understanding. Talking about percentages, Amazon removes 98% on own idea; 60-70% notices are invalid; letters from law firms, as they can charge more for them and that's a complication for this.

out of scope

Your processes are improving, asked about general perception that if your methods are improving; concern evolution on the size of the problem. What do you think?

In illegal content communication, desire to step-up transparency reporting.

out of scope

Third part, what can you do to help smaller platforms. How can collaboration be set up and how can we improve?

Why we could progress was to have a safe place and trust and we need to build on that.

out of scope

out of scope

Some of the examples brought in the previous meeting, we should probably talk more about best practices and open source.

out of scope

perception many crimes go unreported; if process ends at removal steps, we need to activate parts of the society.

pickup on ideas of better collaboration; good work done in EUIF, understand afterwards what else can be done. We maintain differentiated approach

Review indicators and metrics that can help.

Questions:

On reviewing notice and action; product safety, commission just produced new legislation on this; danger of conflation notice and action and legislation; rigour, roughness and clarity very important; many things might be confused.

What is happening now? We hear metrics. We understand your deciding.

On product safety, send us specific points.

For us this is the start of a process, these 2 elements will look into; we want to come back to you. 2 areas more concrete follow –up are these two. There may be more points added while we digest.

product safety colleagues very closely associated and ensuring coherence, so that will be handled.

We'll send some specific questions, invite also others. We'll follow up with workshops.

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