

From: [REDACTED]
Sent: 03 April 2020 16:11
To: [REDACTED]
Cc: European Data Protection Supervisor
Subject: RE: Information request on Canon multifunctional devices (MFDs) & CoVID 19 measures - EDPS case file 2019-0373

Dear [REDACTED],

On behalf of the EDPS, I acknowledge receipt of your emails of 30 March and 3 April regarding the extension of the retention time of the Canon multifunctional devices by the European Parliament.

The EDPS considers that your request for extending the retention period to a maximum period up to 192 hours, in order to reduce the transmission risk of its users during the current pandemic crisis, is proportionate during the particular moments we are living, in light of the data protection principles. Therefore, provided that data subjects/users are duly informed about this change, we do not see any issues thereto related. However, we would like to highlight that the 96 hours retention period recommended by the EDPS in his consultation in this regard (EDPS case file 2019-0373) should be reestablished as soon as the exceptional measures to fight COVID-19 are no longer needed.

We remain at your disposal for any additional clarification you find necessary.

Yours sincerely,

[REDACTED]

From: [REDACTED]
Sent: 03 April 2020 14:22
To: European Data Protection Supervisor
Cc: [REDACTED]
Subject: RE: Information request on Canon multifunctional devices (MFDs) & CoVID 19 measures - EDPS case file 2019-0373

Dear Mr Wiewiórowski,

Not having received any comments from your side, can I take that as an assent to the action I described in my message below? Our users are waiting for the increase of the retention time and I would like to give the green light to the team in charge of the implementation.

Thanks a lot for your feedback!

Best regards,

[REDACTED]

From: [REDACTED]
Sent: 30 March 2020 17:06
To: European Data Protection Supervisor <EDPS@edps.europa.eu>
Cc: [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Subject: Information request on Canon multifunctional devices (MFDs) & CoVID 19 measures - EDPS case file 2019-0373

Dear Mr Wiewiórowski,

I am contacting you concerning the Canon multifunctional devices (MFDs) in place at the European Parliament.

As a consequence of the evolving situation regarding the COVID-19 outbreak and upon request by several users, we are planning to temporarily extend the retention period of documents sent for printing to the MFDs, in order to reduce the transmission risk of the virus. You may have received a communication sent last Friday afternoon on MFDs, which was inadvertently issued too early, while we were consulting our DPO [REDACTED] on the possibility to prior inform you on the retention period change and the related communication.

Indeed, we appreciated your previous recommendations presented on these multifunctional devices and we would be glad to get your opinion on the following envisaged retention period change.

The maximum retention period for printing documents (time where documents are available for printing) is still currently configured to 96 hours. We plan to increase this maximum period to 192 hours (so 8 days instead of 4 days) without making any other change in the system. This extension, applicable during the COVID-19 outbreak, would allow users who have a real need to be on premises to reduce their visits and therefore avoid non-necessary contacts with other MFDs users.

To do so, we foresee to send as soon as possible a new communication informing correctly all users on this change (i.e. in English, French and German and by attaching the updated data protection statement).

Please do not hesitate should you have any question or need further information.

I look forward to hearing from you soon

Yours sincerely,



Head of the Printing Unit and Data Controller for the MFDs