

From: [REDACTED] (GROW)
Sent: jeudi 17 décembre 2020 10:45
To: [REDACTED] (GROW); [REDACTED] (GROW)
Cc: GROW E1
Subject: Meeting Minutes Glovo 15 December 2020
Attachments: Glovo Pro - Certificate example (SPA).png; (ENG) Glovo Pro - Introducing data portability in the Digital Economy (2).pdf; SoP.pdf

Meeting Minutes Glovo 15 December 2020

Participants:

- [REDACTED], Glovo
- [REDACTED], Glovo
- [REDACTED], Grayling
- [REDACTED], Glovo
- [REDACTED], Glovo

- [REDACTED], DG JUST
- [REDACTED], DG JUST
- [REDACTED], DG GROW
- [REDACTED], DG GROW

Discussion points:

- [Glovo](#) was founded in Barcelona in 2015, delivery company operating food delivery services as well as other kinds of goods and services, in 22 countries.
- European Tech company, aspires to work together with the EU and other stakeholders, to contribute to decision making regarding platform work and operation in the EU.
- GLOVO's project: they try to develop open data culture, regarding the rating of their couriers. They issue a "glovo pro certificate" which states the date of registration, the number of courses done, and their rating. They have launched it in Latin American countries where they are closing business, and want to launch it in Europe now in countries where they operate.
- GLOVO's objectives: make reputation an asset, contribute to the evolution of digital platform models on a social level, by increasing transparency and employment of migrant community, help their couriers in their future employment, as they see their couriers as doing transition job.
- GLOVO also aspires to create a pilot "proof of concept" that they hope will be replicated and adopted by other platforms, to allow for interoperability of ratings.
- GLOVO asked further information on interoperability and portability of data and whether this features in any Commission initiative.
- GLOVO and COM agreed to stay in contact in the future if there are any developments on either side.



European Commission

DG GROW

Unit E1 – Service Directive and Policy

Avenue des Nerviens, 105

1040 Brussels, Belgium

