

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** Feedback on operational aspects of the hate speech test - TikTok  
**Date:** Monday 29 November 2021 09:25:32

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Dear [REDACTED]

I hope you both had a nice weekend and thank you again for the meeting on Friday. I asked for feedback from our team working on the hate speech test and they have provided the following comments and ideas:

1. The template of the data file shared could be simplified - it had plenty of columns but yet it was quite hard to understand the user experience of the NGOs
2. Outside of the official results, it could be useful to receive qualitative feedback on the reporters' experience
3. The quality of data provided should be improved - there were a lot of blanks in the spreadsheet
4. Overall, we prefer URLs to screenshots, especially if the data is voluminous.

I hope this is helpful.

Kind regards  
[REDACTED]