



P. Nikiforos Diamandouros
European Ombudsman

[REDACTED]
Belgique

[REDACTED]
Strasbourg, 29 -01- 2013

Complaint 0104/2013/JN

Dear Mr [REDACTED]

I am writing in reply to your letter of 4 January 2013 in which you expressed the wish to renew your complaint of 26 February 2010 (543/2010/RT).

The Treaty on the Functioning of the European Union and the Statute of the European Ombudsman set certain conditions as to the opening of an inquiry by the Ombudsman. One of these conditions is:

Article 228 of the Treaty on the Functioning of the European Union:

"In accordance with his duties, the Ombudsman shall conduct inquiries for which he finds grounds (...)"

After a careful examination of your complaint, I have concluded that there are not sufficient grounds for opening an inquiry.

First, I would like to inform you that in spite of the fact that you only referred to the renewal of your complaint of 26 February 2010, I have considered your submissions also with respect to your complaint of 31 March 2010 (841/2010/RT).

Second, I note that your previous complaints have received an extensive and detailed response from the Ombudsman in the decision of 26 May 2010. That decision was later confirmed, on 2 September 2010, in the Ombudsman's detailed reply to your further correspondence. The reply also referred to paragraphs 6-7 of the Ombudsman's decision of 26 May 2010.

Finally and most importantly, your present submissions do not contain any solid arguments demonstrating that my previous assessment of your case



would have been erroneous. Moreover, these arguments are in substance the same as previously submitted. Therefore, your request for reassessment is not founded.

Yours sincerely,

P. Nikiforos Diamandouros

BISMARQUE-ALCANTARA Bruno Alexandre

From: Euro-Ombudsman
Sent: 29 January 2013 12:02
To: [REDACTED]
Subject: Complaint 0104/2013/JN
Attachments: 0104-2013-JN-S2013-168414.pdf; whocanhelpyou2011_en.pdf

Dear Sir,

Please find attached the reply from the European Ombudsman to your complaint.

The Registry

29/01/2013