



Directorate A
Registry

[REDACTED]

[REDACTED]

Strasbourg, 30.01.2014

Complaint reference: 1356/2013/AN

Dear Mrs [REDACTED]

I refer to your emails of 23 + 24.01.2014 in which you informed us that you disagree with the Ombudsman's decision on your complaint.

In conformity with the rules laid down by the Ombudsman for such cases, your emails have been registered on 23 + 24.01.2014 as a request for review of the Ombudsman's decision on your complaint.

Your request for review will be dealt with by Mrs Marta Hirsch-Ziembinska, Head of Complaints and Inquiries Unit 1.

A substantive reply from the European Ombudsman will be dispatched to you as soon as possible within a maximum period of two months from registration of your request for review.

Yours sincerely,

Peter Bonnor
Head of the Registry

BISMARQUE-ALCANTARA Bruno Alexandre

From: Euro-Ombudsman
Sent: 30 January 2014 12:02
To: [REDACTED]
Subject: Complaint 1356/2013/AN
Attachments: 1356-2013-AN-S2014-187226.pdf

Dear Madam,

Please find attached a letter from the European Ombudsman related to your complaint.

The Registry