



European Ombudsman

0104-2013-JN-S2014-188714

Emily O'Reilly
European Ombudsman

[REDACTED]

[REDACTED]

Strasbourg, 28/02/2014

Complaint 104/2013/JN

Dear Mr [REDACTED]

I am writing in reply to your letter of 3 January 2014 in which you requested me to review the decision on your above complaint.

Please be informed that although you referred only to complaint 104/2013/JN, I have also taken into account your previous related complaints 543/2010/RT and 841/2010/RT.

You put forward two grounds for your request. The first reason is that a new Ombudsman has taken up Office. The second reason is that the Staff Regulations have been amended.

As regards the first ground, while it is true that a new Ombudsman took up office on 1 October 2013, this does not constitute a reason to review the decisions taken on your complaints by the previous Ombudsman.

As regards, the second reason, it is also true that the Staff Regulations were amended with effect from 1 January 2014. However, this can have no bearing on the facts examined in the Ombudsman's decisions on your cases, since the facts occurred and the decisions were made before 1 January 2014.

I therefore hope that taking into account the above decisions and replies, you will agree that it would not be meaningful to pursue the correspondence in this matter.

As regards your request to meet my staff in order to explain personally your case, please note that the Ombudsman's procedure is written and the relevant rules (the Ombudsman's Implementing Provisions and the Statute) do not foresee meetings with the complainants. There is no reason to make an exception in the present case.



Yours sincerely,

A handwritten signature in black ink, appearing to read 'Emily O'Reilly', with a long horizontal flourish extending to the right.

Emily O'Reilly

WALRAVENS Christophe

From: Euro-Ombudsman
Sent: 28 February 2014 13:58
To: [REDACTED]
Cc: [REDACTED]
Subject: Complaint 104/2013/JN
Attachments: 0104-2013-JN-S2014-188714.pdf

Dear Mr [REDACTED],

Please find attached a letter from the European Ombudsman related to your complaint.

The Registry