



02-07-2013

Complaint outside the mandate

To de-activate or to activate the grey scroll down lists and tick-boxes, just tick 'Form' under 'Toolbars' under 'View', then untick or tick the yellowish lock on the menu bar

Complaint reference: 1007/2013/LP

Date of registration: 28/05/2013

Confidential? yes ☐ no ☒

If EO decision to classify as confidential:

- necessary to protect the interests of the complainant ☐

- necessary to protect the interests of a third party ☐

(EO Implementing Provisions, Article 10(1))

Complaint dropped ☐

Reminder list - enclosures, transfer letters or similar:

Transfer: letter to other competent body	<input type="checkbox"/>
EO Brochure:	<input type="checkbox"/>
EO complaint form:	<input type="checkbox"/>
Info-letter to other person/body (e.g. EP, national ombudsman, SOLVIT)	<input type="checkbox"/>
Other (please explain):	<input type="checkbox"/>

Proposal approved by the Head of the Registry or, in his absence, the director in charge: ☐ Date:

This proposal has been saved under S:\Legal\Complaint summaries\INADMIS
yes ☒



Data:

Date of summary/revised summary to Head of Registry/Director:
24/06/2013

Complainant's surname(s):

[REDACTED]

Complainant's first name(s):

[REDACTED]

'represented by' (if relevant):

Language of complaint:

ENG

Country of address:

DE

Nationality:

?

If natural person:

man ☐

woman ☒

and when relevant:

EU staff: ☐

MEP ☐

If organisation:

company/firm ☐

association / non-profit organisation ☐

other (specify):

Method of transmission:

direct ☒

transferred by MEP ☐

transferred by Committee on Petitions ☐

other (specify):



Summary and proposal

Complaint against:

Unknown: ☐

If the complaint is against national public body/institution:

Country:

Type: scroll down

If the complaint is against international public body/institution:

Title: Other

Other (specify): Council of the EU

If the complaint concerns a private entity: ☐

Country if known:

If the complaint is against an MEP: ☐

If the complaint is against none of the above, i.e. other: ☐

Facts / issues according to the complainant:

! de-activate 'Forms' to write here !

The complaint is outside the Ombudsman's mandate because does not concern possible maladministration.

The complaint is against the Council decision regarding the renewal of the restrictive measures against Syria with a view of relaxing the current ban on export of arms and related materials to Syria. The complainant posted several tweets objecting to providing arms to the Revolutionary Forces in Syria. The complainant should be informed that the question raised does not relate possible maladministration. It is outside his mandate to inquire into political decisions.

Reason why the complaint is outside the EO's mandate:

Not maladministration - Art. 2.2

NB1: Only one reason is recorded, therefore please choose the main one.

NB2: In cases where the complainant is 'unauthorised' - i.e. not an EU citizen, and not located in the EU - one of the other reasons must apply too. It is that other reason that you should tick, and which will be used for statistical



purposes. The letter templates nevertheless foresee that we inform the complainant that s/he is 'unauthorised'.

Additional text if needed:



Advice to contact someone else:

! de-activate 'Forms' to write here !

NB: If no advice, state why

If advice to contact someone else - statistical information:

First advice: **EP committee on petitions**
other (specify):
when applicable, country:

Second advice, if necessary: **scroll down**
other (specify):
when applicable, country:

Transfer to other competent body - analysis:

If transfer - statistical information:

scroll down
other (specify):
when applicable, specify country:

Any useful information to complainant:



Eurovoc classification:

- | | |
|---|--|
| <input type="checkbox"/> Object not identified - only use for inadmissible/outside mandate (not in the official EUROVOC list) | <input type="checkbox"/> Leave |
| <input type="checkbox"/> Administrative competition [Institution/Agency/Body] | <input type="checkbox"/> Libel and slander |
| <input type="checkbox"/> Administrative transparency | <input type="checkbox"/> Member of Parliament |
| <input type="checkbox"/> Adoption law | <input type="checkbox"/> Migrations |
| <input type="checkbox"/> Aid to agriculture | <input type="checkbox"/> National implementing measure |
| <input type="checkbox"/> Air transport | <input type="checkbox"/> National/Regional Ombudsmen and similar bodies (not in the official EUROVOC list) |
| <input type="checkbox"/> Banking system | <input type="checkbox"/> OLAF |
| <input type="checkbox"/> Border control | <input type="checkbox"/> Organisation of elections |
| <input type="checkbox"/> Child protection | <input type="checkbox"/> Pay |
| <input type="checkbox"/> Climate | <input type="checkbox"/> Payment |
| <input type="checkbox"/> Competition law | <input type="checkbox"/> Pensions |
| <input type="checkbox"/> Construction policy | <input type="checkbox"/> Petitions |
| <input type="checkbox"/> Consumer protection | <input type="checkbox"/> Police |
| <input type="checkbox"/> Cooperation policies | <input type="checkbox"/> Political parties |
| <input type="checkbox"/> Corruption | <input type="checkbox"/> Pollution |
| <input type="checkbox"/> Courts and tribunals | <input type="checkbox"/> Press |
| <input type="checkbox"/> Data protection | <input type="checkbox"/> Prices |
| <input type="checkbox"/> Disabled person | <input type="checkbox"/> Prisons |
| <input type="checkbox"/> Disciplinary proceedings | <input type="checkbox"/> Promotion |
| <input type="checkbox"/> Divorce | <input type="checkbox"/> Protection of animals |
| <input type="checkbox"/> Driving licence | <input type="checkbox"/> Psychological harassment |
| <input type="checkbox"/> Duties and rights of civil servants | <input type="checkbox"/> Public services |
| <input type="checkbox"/> Employment | <input type="checkbox"/> Racism and xenophobia |
| <input type="checkbox"/> Environmental policy | <input type="checkbox"/> Rail transport |
| <input type="checkbox"/> Equal treatment | <input type="checkbox"/> Real property |
| <input type="checkbox"/> EU charter of fundamental rights | <input type="checkbox"/> Recognition of diplomas |
| <input type="checkbox"/> European citizenship | <input type="checkbox"/> Refugee |
| <input type="checkbox"/> European Court of Human Rights | <input type="checkbox"/> Research |
| <input type="checkbox"/> European School | <input type="checkbox"/> Road transport |
| <input type="checkbox"/> European symbol | <input type="checkbox"/> Sea transport |
| <input type="checkbox"/> Europol | <input type="checkbox"/> Sexual harassment |
| <input type="checkbox"/> Extradition | <input type="checkbox"/> Social policy |
| <input checked="" type="checkbox"/> Foreign policy | <input type="checkbox"/> Social security |
| <input type="checkbox"/> Fraud | <input type="checkbox"/> Structural funds |
| <input type="checkbox"/> Free movement of capital | <input type="checkbox"/> Subsidy |
| <input type="checkbox"/> Free movement of goods | <input type="checkbox"/> Supervision of medicinal products |
| <input type="checkbox"/> Free movement of persons | <input type="checkbox"/> Taxation |
| <input type="checkbox"/> Freedom to provide services | <input type="checkbox"/> Telecommunications |
| <input type="checkbox"/> Grant | <input type="checkbox"/> Terrorism |
| <input type="checkbox"/> Health care | <input type="checkbox"/> Trans-European networks |
| <input type="checkbox"/> Health policy | <input type="checkbox"/> Unemployment |
| <input type="checkbox"/> Humanitarian aid | <input type="checkbox"/> Use of languages |
| <input type="checkbox"/> Immigration | <input type="checkbox"/> Visa policy |
| <input type="checkbox"/> Insurance | <input type="checkbox"/> Waste |
| <input type="checkbox"/> Intellectual property | <input type="checkbox"/> Working time |