

**B-Brussels: delivery of computer-based tests (CBT) in EU staff selection process**

**2009/S 152-221498**

**CONTRACT AWARD NOTICE**

**Services**

**SECTION I: CONTRACTING AUTHORITY**

**I.1) NAME, ADDRESSES AND CONTACT POINT(S):**

European Commission, European Personnel Selection Office — Unit 02 — e-Selection, avenue de Cortenberg 107, C 107, 8/59, Attn: M. Fransi, B-1049 Brussels. Tel. +32 22962507. E-mail: [admin-contrats-marches@ec.europa.eu](mailto:admin-contrats-marches@ec.europa.eu). Fax +32 22991924.

**I.2) TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES:**

European institution/agency or international organisation.  
General public services.

The contracting authority is purchasing on behalf of other contracting authorities: no.

**SECTION II: OBJECT OF THE CONTRACT**

**II.1) DESCRIPTION**

**II.1.1) Title attributed to the contract by the contracting authority:**

Delivery of computer-based tests (CBT) in EU staff selection process.

**II.1.2) Type of contract and location of works, place of delivery or of performance:**

Services.

Service category: No 27.

Main place of performance: contractor's own premises with tests delivered at test centres in all Member States of the European Union.

**II.1.3) The notice involves:**

The conclusion of a framework agreement.

**II.1.4) Short description of the contract or purchase(s):**

EPSO wishes to enter into a framework service contract to be able to continue with computer-based test delivery to candidates participating in open staff selection procedures for the EU institutions. The general requirements can be summarised as follows:

— provision of a modern network of easily accessible test facilities for computer-based testing throughout the EU territory,

— provision for efficient capacity planning of test appointments of candidates, including an online scheduling and rescheduling tool,

— delivery of tests to candidates (currently usually in multiple choice format), each test comprising a series of questions randomly selected from a database provided by EPSO; support of other test forms to be included in the future,

— provision of professional candidate support centre,

— provision of online access for candidates to a non-invigilated test environment, where candidates could familiarise themselves with the CBT testing environment and where they could practice or conduct their self assessment,

— provision of secure transfer of candidates' test results to EPSO,

- provision of UTF-8 data support and for exchanging data in XML format,
- provision of a secure web-based dynamic item bank management tool to be used by EPSO,
- provision of expertise on test development, including psychometric analysis of item performance,
- compliance with relevant rules when accommodating handicapped candidates,
- possibility to run CBTs in all official languages of the EU (test items translations would be provided by EPSO), including provision of adequate IT equipment where needed (keyboards),
- all forms of interaction with candidates to be done in English, French or German.

II.1.5) **Common procurement vocabulary (CPV):**  
79635000.

II.1.6) **Contract covered by the Government Procurement Agreement (GPA):**  
Yes.

II.2) **TOTAL FINAL VALUE OF CONTRACT(S)**

II.2.1) **Total final value of contract(s):**  
Value: 15 100 000 EUR.

#### **SECTION IV: PROCEDURE**

IV.1) **TYPE OF PROCEDURE**

IV.1.1) **Type of procedure:**  
Restricted.

IV.2) **AWARD CRITERIA**

IV.2.1) **Award criteria:**

- The most economically advantageous tender in terms of
1. Intrinsic quality of the proposed services. Weighting: 25.
  2. Quality and resilience of the technical system proposed. Weighting: 20.
  3. Methodology, technical solution and overall feasibility. Weighting: 20.
  4. Quality and security of item bank management. Weighting: 15.
  5. Adequacy of the tenderer's resources. Weighting: 10.
  6. Quality and relevance of the methodology. Weighting: 10.

IV.2.2) **An electronic auction was used:**  
No.

IV.3) **ADMINISTRATIVE INFORMATION**

IV.3.1) **File reference number attributed by the Contracting Authority:**  
EPSO/02/PR/2008/104.

IV.3.2) **Previous publication(s) concerning the same contract:**  
**Contract notice**  
Notice number in OJ: [2008/S 228-302459](#) of 22.11.2008.

#### **SECTION V: AWARD OF CONTRACT**

TITLE: Delivery of computer-based tests (CBT) in EU staff selection process

V.1) **DATE OF CONTRACT AWARD:**  
17.6.2009.

V.2) **NUMBER OF OFFERS RECEIVED:**  
1.

V.3) **NAME AND ADDRESS OF ECONOMIC OPERATOR TO WHOM THE CONTRACT HAS BEEN AWARDED:**

Prometric Ltd, 1 Exchange Quay, Salford Quays, UK-Manchester M5 3EA .

V.4) **INFORMATION ON VALUE OF CONTRACT**

Initial estimated total value of the contract:

Value: 15 100 000 EUR.

If annual or monthly value: number of years: 4.

V.5) **THE CONTRACT IS LIKELY TO BE SUB-CONTRACTED:**

No.

**SECTION VI: COMPLEMENTARY INFORMATION**

VI.1) **CONTRACT RELATED TO A PROJECT AND/OR PROGRAMME FINANCED BY COMMUNITY FUNDS:**

No.

VI.2) **ADDITIONAL INFORMATION:**

VI.3) **PROCEDURES FOR APPEAL:**

VI.3.1) **Body responsible for appeal procedures:**

Court of First Instance of the European Communities, boulevard Konrad Adenauer, L-2925 Luxembourg. E-mail: [CFI.Registry@curia.europa.eu](mailto:CFI.Registry@curia.europa.eu). Tel. +352 4303-1. URL: <http://curia.europa.eu>. Fax +352 4303-2100.

VI.3.2) **Lodging of appeals:**

Precise information on deadline(s) for lodging appeals: Within 2 months of the plaintiff being notified or, failing this, of the date on which it became known to them. A complaint made to the European Ombudsman neither suspends this period nor opens a new period for lodging appeals.

VI.3.3) **Service from which information about the lodging of appeals may be obtained:**

VI.4) **DATE OF DISPATCH OF THIS NOTICE:**

30.7.2009.