

EUROPEAN COMMISSION
SECRETARIAT-GENERAL

Directorate B
SG-B-3 Ethics
Head of Unit

Brussels,

Mr Klaus Zinser

ask+request-2203-
2618ac34@asktheeu.org

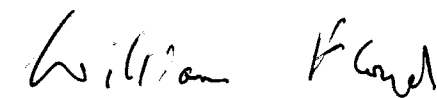
Subject: Acknowledgment of receipt of your complaint dated 18 April 2016.

I am pleased to acknowledge receipt of your complaint sent to the functional mailbox SG SG ACCES DOCUMENTS on 18 April 2016, registered on 15 April 2016 (Ref. Ares(2016)1942111).

In accordance with the Point 6 of the "*Code of good Administrative Behaviour for Commission staff in their relation with the public*"¹, I forwarded your complaint for consideration to the Directorate general "Justice and Consumers" (DG JUST). The Directorate-General will answer your complaint within two months.

The contact people in DG JUST are Ms Johanna ENGSTRÖM and Mr Giles GOODALL whose addresses are:

European Commission
MO59 08/096
MO59 08/090
B – 1049 Brussels


Donatienne Claeys Bouaert

Cc: Johanna ENGSTRÖM (DG JUST)
Giles GOODALL (DG JUST)

¹ http://ec.europa.eu/transparency/code/_docs/code_en.pdf