

From:

To:

Cc:

Subject:

Minutes: Meeting CNECT-ZOOM, 30/10

Date:

mardi 10 novembre 2020 09:06:21

Attachments:

[image001.gif](#)

[image002.jpg](#)

Participants:

EC

[redacted] (CNECT)

[redacted] (CNECT)

[redacted] (CNECT)

[redacted] (CERT-EU)

[redacted] (CERT-EU)

[redacted] (DIGIT)

ZOOM

[redacted]
[redacted]
[redacted]

Currently, Zoom is making a real effort to build out a public policy. Zoom is working hard to provide a secure product for public administration. Due to COVID-19 crisis, the platform evolved greatly. The number of daily users rose from 10mln to over 300mln, hence Zoom needed to work on their security measures very fast.

Zoom's Head of Public Relations for the EU will be appointed and based in the Brussels office to be established soon.

Over summer, from April to July, Zoom focused on further improvements of encryption and data security in data centres (located in Frankfurt and Amsterdam). The main aim was to build security and privacy in Zoom's DNA. End-to-end encryption of the platform is being developed. Zoom wants to strengthen its presence in Europe with a secure product.

CNECT: Since your product is considered an OTT, we will most probably have an opportunity to work closer in the future with regard to the Electronic Communications Code. From our unit's side, we do not have any current initiatives that directly impacts Zoom. If it comes to the EU legislation, Zoom could be, however, interested in following DSA and GDPR closely.

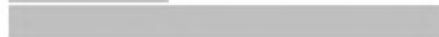
CERT-EU: It would be good to discuss how we can receive notifications about vulnerabilities & incidents that might affect our constituency's use of Zoom. This would need to be a technical contact.

ZOOM: As soon as the office in Brussels is operational, its head will reach out to the EC, since Zoom wishes to develop a dialogue with the EUI.



European Commission

Directorate-General for Communications Networks, Content and Technology
Unit H.2 – Cybersecurity and Digital Privacy Policy
B-1049 Brussels/Belgium



ECSM_twitter_1500x500_01

