

EU Crisis Protocol

Playbook

WHAT IS THE EU CRISIS PROTOCOL (EUCP)

A voluntary mechanism for a coordinated and rapid response to a cross-border crisis in the online space stemming from a terrorist or a violent extremist act.

AIM OF THE EUCP

- ✓ Assess rapidly the online impact of terrorist attacks
- ✓ Secure and share timely critical information
- ✓ Coordinate effectively and manage the crisis

ACTORS OF THE EUCP

EU MS Law Enforcement

- Internet Referral Units and other competent authorities

EUROPOL

- European Counter Terrorism Center (ECTC), EU IRU and Operational 24/7 Service

Online Service Providers

- including Global Internet Forum to Counter Terrorism (GIFCT)

DG HOME

WHO CAN ACTIVATE IT

EU Member States and/or EUROPOL

WHEN CAN IT BE ACTIVATED - ACTIVATION CRITERIA

Dissemination of online content

Linked to terrorism or violent extremism	Linked to an ongoing/recent real-life event	Anticipated potential for virality	Requires an immediate operational and/or investigative response
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NOTICE OF A CRISIS

What to do if you need to request the activation of the EUCP

- ✓ Check the activation criteria to confirm your assessment
- ✓ Contact Europol Operational 24/7 Service 











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