



EUROPEAN COMMISSION

DIRECTORATE-GENERAL FOR INTERNAL MARKET, INDUSTRY, ENTREPRENEURSHIP  
AND SMES  
Single Market Enforcement  
E.1 – Enforcement I

Brussels  
GROW.E.1/JK/tb  
grow.e.1(2022)7668698

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**Subject: Your application for access to documents – Ref GestDem No 2022/5107**

Dear Sir,

We refer to your request for access to documents sent on 8/09/2022 and registered on 12/09/2022 under the above-mentioned reference number.

Your application concerns: *“all entries in the CHAP ('Complaints Handling – Accueil des Plaignants') database referring to legal entities, including their names, the subject of correspondence, the member state's concerned and facts showing how the Member State is in infringement of European Union law. Please exclude any personal information regarding addresses, telephone or fax numbers and email addresses”*.

You have further clarified your application as follows: *“I am interested in CHAP cases which relate to infringements of the EU single market and especially the EU' freedom to provide services under the EU Service Directive – DG GROW level - From January 1, 2017 until September 19 2022”*.

We have identified one document that matches the scope of your request. This document corresponds to the list of complaints extracted from the CHAP system. You will find that document in the Annex of the present letter.

Yours faithfully,

*Electronically signed*

Martin FROHN  
Head of Unit

**List of cases:**

DOSSIER_ID	TYPE	MEMBER STATE
CHAP(2017)01012	Complaint	SPAIN
CHAP(2017)01393	Complaint	HUNGARY
CHAP(2019)00012	Complaint	ITALY
CHAP(2019)00140	Complaint	BULGARIA
CHAP(2019)00301	Complaint	ITALY
CHAP(2019)00341	Complaint	ITALY
CHAP(2019)01598	Complaint	AUSTRIA
CHAP(2019)01819	Complaint	SLOVAKIA
CHAP(2019)01901	Complaint	SLOVAKIA
CHAP(2019)02117	Complaint	SLOVAKIA
CHAP(2019)02286	Complaint	BELGIUM
CHAP(2021)03747	Complaint	HUNGARY
CHAP(2021)04205	Complaint	HUNGARY
CHAP(2022)01498	Complaint	HUNGARY
CHAP(2021)03632	Complaint	FRANCE
CHAP(2017)03901	Complaint	POLAND
CHAP(2019)01865	Complaint	BELGIUM
CHAP(2020)01276	Complaint	FRANCE